



**SPREADING EFFECTIVE AND EFFICIENT DIABETES
CARE IN CALIFORNIA'S PUBLIC HOSPITAL SYSTEMS
2007-2008**



CALIFORNIA ASSOCIATION OF
PUBLIC HOSPITALS AND HEALTH SYSTEMS



California Health Care
Safety Net Institute



- **Affiliate of CAPH, established 1999**
- **Connects public hospitals with funding, partners, and expertise**
- **Promotes quality improvement, system efficiencies**
- **Priority areas:**
 - 1) **Improving chronic disease management**
 - 2) **Reducing disparities in health**
 - 3) **Enhancing Systems Capabilities**

The SNI Staff for SEED

- ❖ Erin Bowman, Program Coordinator**
- ❖ Hunter Gatewood, Sr. Program Associate**
- ❖ Julie Koppert, SEED Improvement Advisor**
- ❖ Nicole Griffin, Program Associate**
- ❖ Norma Batongbacal, Admin. & Web
Coordinator**
- ❖ Wendy Jameson, SNI Director**



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PURPOSE AND GOAL OF SEED

PURPOSE:

to improve the effectiveness of CAPH primary care clinics in caring for patients with diabetes, through the adoption of the Chronic Care Model and the use of chronic disease registry data at the point of care.

GOAL:

to spread chronic care improvements to at least two patient care teams in each of the participating CAPH systems in each of the program's 2 years, for a total of 48 additional CAPH adult primary care teams using improved practice by December 2008, compared to December 2006.



California Improvement Network

Better Ideas
for Chronic
Disease Care

- **CIN: Impacting care for approx 25 Million (of approx 36M Californians)**
- **Diabetes prevalence in state: Over 1.5 Million (CHIS, 2001)**
- **Estimated that 25% of DM is undiagnosed (nationwide) (NHANES)**

SEED STATEWIDE: 10 CAPH systems, 9 counties



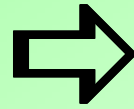
Organization	Site Names
1. Alameda County Medical Center	Winton Wellness Center Highland Hospital Adult Medicine Clinic
2. Contra Costa Health Services	Richmond Health Center Pittsburg Health Center Brentwood Health Center
3. Kern Medical Center	Family Care Center Medicine Clinic
4. Harbor-UCLA Medical Center	Harbor-UCLA Family Health Center Long Beach Comp. Health Center
5. LAC+USC Medical Center	Roybal Comprehensive Health Center El Monte Comprehensive Health Center
6. Riverside County	Medicine Clinic Family Care Clinic
7. Arrowhead Regional Medical Center (San Bernardino County)	McKee Family Health Center Fontana Family Health Center
8. San Francisco Department of Public Health (Community Health Network)	Maxine Hall Health Center Castro-Mission Health Center
9. San Mateo Medical Center	Daly City Clinic Fair Oaks Adult Clinic
10. Ventura County Medical Center	Magnolia Family Health Center Santa Paula

SEED: the What

- 1) Two learning collaboratives on diabetes**
 - a) NorCal/Bay Area: Spreading from Pilot sites**
 - b) SoCal: Pilot teams + Spread from ACCC sites**

- 2) Spread Leaders: identified leaders to build QI capacity, support system-level capacity for change**

- 3) IT planning and registry support**
 - a) \$40,000 challenge grants, 4 each year**
 - b) IT consultants to provide systems with minds and momentum**



VISION: Kudzu

- **SEED Improvements sustained**
- **And spread: All clinics, multiple dx**
- **Will integrate with other QI projects and priorities, e.g. cutting ED use**
- **Fun, inspiring for staff; shows value of PH**

Team Member's Job

- **Work together within your clinic to make changes that improve care**
- **Plan, Do, Study, Act (never stop)**

SEED focus areas:

- 1) Clinical Information Systems
(electronic registries)**
- 2) Self-Management Support**
- 3) Delivery System Design (team care)**

Learning Session 1

- **Establish supportive learning community (Change is hard for many people.)**
- **Learn about: the need, the opportunities, the model (i.e. goal), how to make changes**
- **Make plans for changes you will test**
- **Go to Action Period 1 and test changes to improve diabetes care**