



# SPREADING EFFECTIVE AND EFFICIENT DIABETES CARE IN CALIFORNIA'S PUBLIC HOSPITAL SYSTEMS

2007-2008



CALIFORNIA ASSOCIATION OF  
PUBLIC HOSPITALS AND HEALTH SYSTEMS



California Health Care  
Safety Net Institute



- **Affiliate of CAPH, established 1999**
- **Connects public hospitals with funding, partners, and expertise**
- **Promotes quality improvement, system efficiencies**
- **Priority areas:**
  - 1) **Improving chronic disease management**
  - 2) **Reducing disparities in health**
  - 3) **Enhancing Systems Capabilities**

# **The SNI Staff for SEED**

- ❖ Afiya Palmer, Admin. & Event Coordinator**
- ❖ Angela Hovis, SEED Improvement Advisor**
- ❖ Erin Bowman, Program Coordinator**
- ❖ Hunter Gatewood, Sr. Program Associate**
- ❖ Wendy Jameson, SNI Director**

# **PURPOSE AND GOAL OF SEED**

## **PURPOSE:**

**to improve the effectiveness of CAPH primary care clinics in caring for patients with diabetes, through the adoption of the Chronic Care Model and the use of chronic disease registry data at the point of care.**

## **GOAL:**

**to spread chronic care improvements to at least two patient care teams in each of the participating CAPH systems in each of the program's 2 years, for a total of 48 additional CAPH adult primary care teams using improved practice by December 2008, compared to December 2006.**

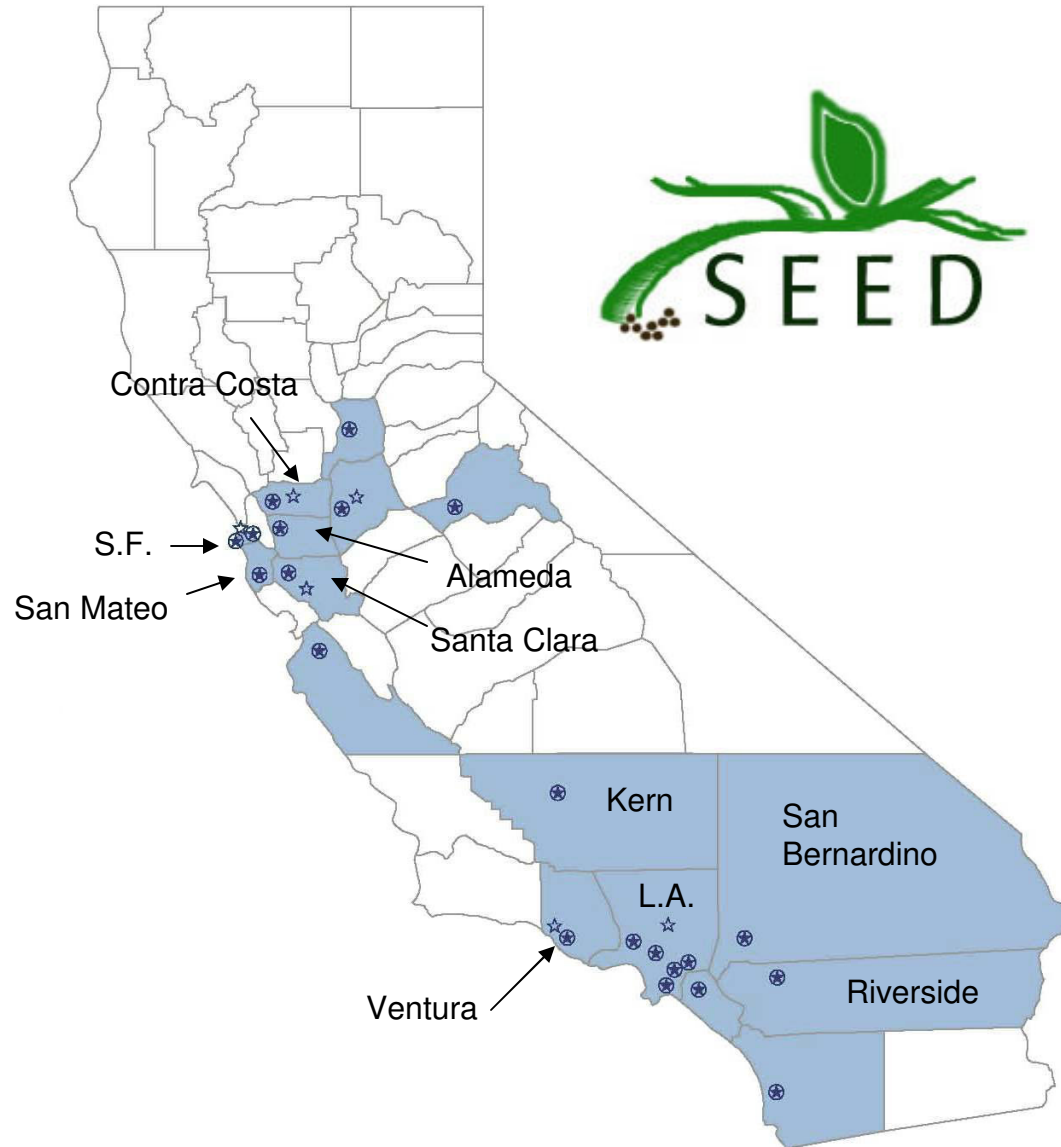


# California Improvement Network

Better Ideas  
for Chronic  
Disease Care

- **CIN: Impacting care for approx 25 Million (of approx 36M Californians)**
- **Diabetes prevalence in state: Over 1.5 Million (CHIS, 2001)**
- **Estimated that 25% of DM is undiagnosed (nationwide) (NHANES)**

# SEED: 11 CAPH systems, 10 counties



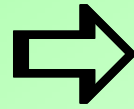
## Year 2 SEED Teams

Organization	Site Names
1. Alameda County Medical Center	Highland Hospital Adult Medicine Clinic Newark health Center
2. Contra Costa Health Services	Concord Health Center
3. Harbor-UCLA Medical Center	Harbor Family Health Center-Lomita Harbor-UCLA Internal Medicine Wilmington Health Center
4. LAC+USC Medical Center	Roybal Comprehensive Health Center El Monte Comprehensive Health Center
5. Riverside County	Medicine Clinic Family Care Clinic
6. Arrowhead Regional Medical Center (San Bernardino County)	McKee Family Health Center Fontana Family Health Center
7. San Francisco Department of Public Health (Community Health Network)	Southeast Health Center Silver Avenue Family Health Center
8. San Mateo Medical Center	Daly City Clinic Fair Oaks Adult Clinic Willow Clinic
9. Ventura County Medical Center	Moorpark Family Medical Center Fillmore Family Medical Group

# **SEED: the What**

- 1) Two learning collaboratives on diabetes**
  - a) NorCal/Bay Area**
  - b) SoCal**
  
- 2) Spread Leaders: identified leaders to build QI capacity, support system-level capacity for change**
  
- 3) IT planning and registry support**
  - a) \$40,000 challenge grants, 4 each year**
  - b) IT consultants to provide systems with minds and momentum**





## **VISION: Kudzu**

- **SEED Improvements sustained**
- **And spread: All clinics, multiple dx**
- **Will integrate with other QI projects and priorities, e.g. cutting ED use**
- **Fun, inspiring for staff; shows value of PH**

# **Team Member's Job**

- Work together within your clinic to make changes that improve care**
- Plan, Do, Study, Act (never stop)**

## **SEED focus areas:**

- 1) Clinical Information Systems  
(electronic registries)**
- 2) Self-Management Support**
- 3) Delivery System Design (team care)**

# Learning Session 1

- **Establish supportive learning community (Change is hard for many people.)**
- **Learn about: the need, the opportunities, the model (i.e. goal), how to make changes**
- **Make plans for changes you will test**
- **Go to Action Period 1 and test changes to improve diabetes care**