



About SNI

The California Health Care Safety Net Institute (SNI) partners with California's 17 public health care systems to optimize and transform the ecosystem of care, providing high-quality, patient-led, and equitable care for all.

For more than 26 years, SNI's expertise and support have helped these systems build the critical capabilities to improve the delivery of care. As a trusted source, SNI enables systems to:

- Better engage patients
- Improve care delivery and performance
- Accelerate shared learning and progress
- Meet performance measurement and reporting requirements

SNI provides:

- Peer-learning convenings and expert-led workshops
- Hands-on technical assistance and specialized coaching
- Reporting expertise
- Practical tools and content

SNI also uses the insights from this work to inform and shape policy, working hand in hand with its partner, the California Association of Public Hospitals and Health Systems (CAPH).

California's Public Health Care Systems

Together, CAPH/SNI represents California's 17 public health care systems, which include 12 county-affiliated systems and the five University of California academic medical centers.

These member systems primarily serve historically under-resourced communities, caring for more than 3.7 million patients annually—a 30% increase since 2014. These systems form the core of the State's safety net and:

- Operate in areas where more than 80% of Californians live
- Provide 36% of all Medi-Cal and uninsured hospital care statewide, despite representing just 6% of California's hospitals

- Predominantly serve people of color—nearly 60% patients identify as such
- Care for large numbers of patients experiencing financial hardship or homelessness
- Specialize in meeting the complex medical and social needs of the patients they serve

California's public health care systems provide a comprehensive range of health care services, including primary care, outpatient specialty care, emergency and inpatient services, rehabilitative services, and critical trauma and burn care. They also train more than half of all new doctors across the State.



SHAPE POLICY DEVELOPMENT

Effective policy is grounded in evidence-based practice and the realities of on-the-ground implementation. Through its work with member health care systems, SNI has cultivated a deep understanding of implementation challenges and successes and draws on that knowledge to inform the policy work of CAPH and its partners.

For example, SNI convenes clinical, data informatics, and operational leaders from public health care systems across California and works closely with CAPH to help shape a wide range of efforts, including the development and implementation of Medicaid Section 1115 waiver programs, such as CalAIM, and statewide value-based directed payment programs, such as the [Quality Incentive Pool \(QIP\)](#).



PROVIDE REPORTING EXPERTISE

SNI plays a key role in supporting California's public health care systems to develop and improve a robust data analytics infrastructure. This work lays the foundation for systems' sustainable performance improvement culture and success in [value-based care](#).

SNI also supports systems in meeting the extensive reporting requirements for key programs such as QIP and the Global Payment Program (GPP). SNI partners with the National Committee for Quality

Assurance (NCQA) to streamline reporting, and works with the State to develop, continually refine, and publish essential reporting guidance and quality metric specifications.

In addition, SNI analyzes system-level data collected via waiver and other statewide programs to identify trends and bright spots, highlight successes and best practices, and enable members to view and understand their performance compared to their peers.



FACILITATE LEARNING

Each of California's public health care systems has its own unique set of circumstances, challenges, strengths, and opportunities. SNI brings systems together to share this information, build collaborative relationships, tackle challenges, and exchange practical solutions—helping them progress faster together.

Through these in-person and virtual convenings, SNI also provides access to subject matter experts and shares tools, curated resources, best practices, and lessons learned so systems do not need to reinvent the wheel.

Currently, SNI is providing in-depth support and programming, which reflects member systems' strategic priorities, to:

- Advance health equity efforts
- Enhance care for older adults
- Improve maternal and child health
- Improve collaboration and data exchange with Medi-Cal managed care plans
- Assess and act on opportunities to become more cost-effective

FOUNDATION SUPPORT

SNI receives critical support for its programs and operations from two longstanding partners: the California Health Care Foundation and Kaiser Permanente Community Benefit, Northern and Southern California Regions.

Learn more: visit safetynetinstitute.org

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