CIO/CMIO Peer Group

Thursday, July 28, 2022
11-12pm

Agenda

Time	Topic	Lead(s)
<1 min	**Welcome & Introductions**	Zoe So, SNI
10 min	**Data Exchange Framework Update**	David Lown, SNI Haleigh Mager-Mardeusz, CAPH
35 min	**Peer Sharing: Communications Infrastructure**	All
15 min	**Potential Upcoming CIO/CMIO Topics: Virtual Care Governance & Population Health Management**	Zoe
<1 min	**Wrap-Up & Announcements**	Zoe

Data Exchange Framework

Updates from CAPH/SNI

Data Exchange Framework Summary

- Released at the start of July
  - [Data Exchange Framework](#)
  - [Data Sharing Agreement](#) and [an initial set of Policies and Procedures](#)
  - [Strategy for Digital Identities](#)

- Summary of DxF pending from CHA. Will share once completed.

- Over the next year the following will be established:
  - Implementation Advisory Group and a Sub-Committee to develop 2nd set of P&Ps (Interim groups to sunset in 2023)
  - HHS Data Exchange Board and Sub-Committees (permanent structure)

- DxF Data Sharing Agreement (DSA) Signing Deadline is 1/31/2023 by all PHS*
  - Although currently there is no enforcement mechanism in place, the State intends to address this via a legislative proposal

- REQUEST: Read the DSA & let us know if you have concerns & what impact it will have on your data exchange
  - Of note, CAPH committee members noted no major concerns except for the sharing of BH data and the lack of a universal authorization (committee members' further input?)
  - That said, please email your comments to David and Haleigh (dlown@caph.org, hmagerm@caph.org)

*All required signatories: General acute care hospitals, physician organizations and medical groups, SNFs, health service plans and disability insurers, MCMC Plans, clinical labs, acute psych hospitals.

Peer Sharing: Communications Infrastructure

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1. What modalities and platforms are you currently using to communicate with patients:
   a. For mass messages (e.g., flu shots, COVID-19 vaccines)?
   b. For personalized messages?
      i. Reminders (e.g., appointments, screenings)
      ii. Bi-directional communication (e.g., portal messaging, texting)
2. What works/doesn't work about your current approach?
3. If applicable, describe how your communications technology fits into your larger virtual care or IT infrastructure (or any plans to integrate in the future) AND virtual care strategy.
   a. For example, does your messaging platform integrate with the EHR? Can you use it to text links to video visits? Are you tracking use of messaging to improve video visit rates, patient engagement, and/or satisfaction?
4. Do you have questions for others?

Upcoming CIO/CMIO Topics

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- **Virtual Care Governance and Resource Allocation.** In March, virtual care leads had an initial discussion on how their systems organize their virtual care strategy in the context of a broader, enterprise-wide IT strategy and how they use key performance indicators (KPIs) to make decisions about IT resource deployment across the organization.
  - *Are you interested in a discussion on how public health care systems are structuring their virtual care governance and using KPIs to make resource allocation decisions?*

Upcoming CIO/CMIO Topics

- **Population Health Management.**
  - *Are you interested in a discussion on the backend technical/IT capabilities to meet the requirements for PHM by January 2023? If so, when should we meet?*

Wrap Up

Next meeting: Thursday, September 22, 11am-12pm