

PHS CIO/CMIO Meeting Agenda
Thursday, 7/28/2022, 11am-12pm

- **Welcome & Introductions**
- **Data Exchange Framework Update** (10 min)
- **Peer Sharing: Communications Infrastructure** (35 min)
 - Discussion Questions:
 - What modalities and platforms are you currently using to communicate with patients:
 - For mass messages (e.g., flu shots, COVID-19 vaccines)?
 - For personalized messages?
 - Reminders (e.g., appointments, screenings)
 - Bi-directional communication (e.g., portal messaging, texting)
 - What works/doesn't work about your current approach?
 - If applicable, describe how your communications technology fits into your larger virtual care or IT infrastructure (or any plans to integrate in the future).
 - For example, does your messaging platform integrate with the EHR? Can you use it to text links to video visits? etc.
 - Do you have questions for others?
- **Potential Upcoming CIO/CMIO Topics** (10 min)
 - **Virtual Care Governance and Resource Allocation.** In March, virtual care leads had an initial discussion on how their systems organize their virtual care strategy in the context of a broader, enterprise-wide IT strategy and how they use key performance indicators (KPIs) to make decisions about IT resource deployment across the organization.
 - *Question for CIO/CMIOs: Are you interested in a follow-up meeting to discuss how public health care systems are structuring their virtual care governance and using KPIs to make resource allocation decisions?*
 - **Population Health Management.** In May, CIO/CMIOs met to discuss data sharing requirements for CalAIM and the State Population Health Management Service and Program (PHM).
 - *Question for CIO/CMIOs: Are you interested in a follow-up meeting to discuss the backend technical/IT capabilities to meet the requirements for PHM by January 2023? If so, when should we meet?*
- **Closing**

❖ **Program Announcements**

- **Next Meeting:** Thursday, September 22, 11am-12pm