



## ABOUT SNI

**The California Health Care Safety Net Institute (SNI) is the 501c3 partner of the California Association of Public Hospitals and Health Systems (CAPH).**

**Since 1999, SNI has supported California's public health care systems as they improve the delivery of care by providing systems with expert-led program offerings, hands-on technical assistance, and peer-learning opportunities, while working hand-in-hand with CAPH.**

## CALIFORNIA'S PUBLIC HEALTH CARE SYSTEMS

Together, CAPH/SNI represents California's 21 public health care systems, which include county-affiliated systems and the five University of California academic medical centers.

California's public health care systems form the core of the state's health care safety net, operating in 15 counties where more than 80% of Californians live. They primarily serve individuals from underrepresented communities, including persons of color, individuals experiencing financial hardship or homelessness, and individuals with complex social and medical needs. Across public health care systems, nearly 60% of patients identify as persons of color.

Public health care systems provide a comprehensive range of health care services, including primary care, outpatient specialty care, emergency and inpatient services, rehabilitative services, and in some instances, long-term care. Despite accounting for just 6% of hospitals in the state, they provide over 40% of all hospital care to the remaining uninsured in California and nearly 40% of all hospital care to Medi-Cal beneficiaries in the communities they serve.

## THE ROLE OF SNI

SNI supports California's public health care systems by informing and shaping policy, providing performance measurement and reporting expertise, and accelerating decision-making and learning, within and across member systems.



## INFORMING AND SHAPING POLICY

Effective policy is grounded in evidence-based practice and the realities of “on-the-ground” implementation. Through work with member health care systems, SNI has developed a deep understanding of implementation challenges and successes and draws on that knowledge to inform the policy work of CAPH.

SNI convenes clinical, data informatics and operational leaders from across California’s public health care systems and works hand-in-hand with CAPH to inform a wide range of efforts, such as the development of Medicaid Section 1115 waivers, including CalAIM, statewide value-based payment programs, and guidance for the extension of telehealth flexibilities beyond the COVID pandemic.



## PERFORMANCE MEASUREMENT AND REPORTING EXPERTISE

SNI plays a key role in supporting California’s public health care systems to develop and maintain a robust data analytics infrastructure that serves as the foundation of a sustainable performance improvement culture and facilitates success in value-based care environments. In addition to providing expert-led learning programs on data strategy, governance, and validation, SNI also helps California’s public health care systems meet the extensive reporting requirements for key programs such as the Global Payment Program (GPP) and the Quality Incentive Pool (QIP). SNI partners with the National Committee for Quality Assurance (NCQA) to streamline reporting and works with the State to develop, continually refine, and publish essential reporting guidance and metric specifications.

SNI also analyzes system-level data collected via waiver and other statewide programs to identify trends and bright spots, create opportunities to share successes and best practices, and enable members to see their performance compared to their peers.



## ACCELERATING LEARNING AND DECISION-MAKING WITHIN AND ACROSS MEMBER SYSTEMS

Each of California’s public health care systems has its own unique set of circumstances, challenges, strengths, and opportunities. Creating a space for our member systems to share this information with each other is extremely valuable.

To facilitate the learning process, SNI regularly convenes members in virtual and in-person workshops and meetings to share best practices and lessons learned, giving systems access to experts and curated resources so they don’t need to reinvent the wheel. Currently, SNI is providing in-depth support and programming to help systems develop virtual care models and practices and initiate and advance organizational racial equity efforts.

SNI also facilitates peer sharing and learning opportunities for specific cohorts of system leaders, including chief medical officers, chief information officers, electronic health record leads, and program leads for QIP and GPP, so they can share successful practices and problem solve collaboratively.

## FOUNDATION SUPPORT

SNI receives critical support for its programs and operations from two longstanding partners, the California Health Care Foundation and Kaiser Permanente Community Benefit, Northern and Southern California Regions.

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