



# Managing the Medi-Cal Older Adult Expansion

## Opportunities and Challenges

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[Recording Link](#) (passcode: ND8tEd.w)

**April 18, 2022**

# Learning Objectives

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- 1) Learn important dates, information, and best practices.
- 2) Understand how you can retain as many transitioning patients as possible.
- 3) Discover how you can accurately identify these enrollees BEFORE THEY TRANSITION.
- 4) Learn from other public health system members engaged in this work.

# Older Adult Expansion

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- Beginning May 1, 2022, California will give full scope Medi-Cal to adults 50 years of age or older, regardless of immigration status.
- This initiative, called Older Adult Expansion, is modeled after the Young Adult Expansion, which provided full scope Medi-Cal to young adults aged 19-25.
- All other Medi-Cal eligibility rules, including income limits, will still apply.

# Timeline

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- **March 7-13**: General Info Notice and FAQ was mailed
- **April 8-12**: Counties mailing out a notice of action (eligibility notifications)
- **April 11 - ongoing**: Medi-Cal Choice Packet sent to transition beneficiaries in non-COHS counties
- **April 18-29**: Managed Care Enrollment Third Notice sent to transition population in non-COHS and COHS counties
  - **NOTICE INCLUDES THE NAME OF THE BENEFICIARY'S DEFAULT PLAN IF THEY DON'T CHOOSE BY JUNE 22**
- **May 1\***: COHS enrollment date
- **July 1\***: non-COHS default date (though enrollees can choose any time after May 1)

\*Full scope begins the month in which the individual turns 50

# CAPH Goals for CAPH Members

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- **High Retention Within Public Health care System (PHS)**

A significant percentage of patients that were previously treated within a member's system remain with their medical home.

- **Maximizing Global Payment Program (GPP) Points and Funding:**

CAPH members continue to earn historical GPP points, or at the least, maximize earnable points and funding.

- **Smooth Transition/Implementation:**

Patients experience a smooth transition through CAPH member engagement, effectively collaborating with health plans to identify and, if possible, auto-assign newly covered patients.

# Previous and Future Transitions

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- Low Income Health Program (ACA)
- Medi-Cal Children Expansion - SB 75 (age 19 and younger)
- Medi-Cal Young Adult Expansion (age 19-25)
- Medi-Cal Adult Expansion (Governor's 2022-23 Budget Proposal)

# Data Challenges

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- Patient Retention
- Global Payment Program
- Distinguishing the “Uninsured”

# Patient Identification

Older Adult Expansion First Notice Mailer Population March 2022 Month Of Eligibility (MOE) *Transition population SUBJECT TO CHANGE	
County	Count of Beneficiaries in Restricted Scope
Alameda	6,111
Amador	15
Butte	263
Calaveras	29
Colusa	97
Contra Costa	2,108
Del Norte	29
El Dorado	221
Fresno	3,552
Glenn	124
Humboldt	148
Imperial	176
Inyo	92
Kern	4,529
Kings	384
Lake	126
Lassen	17
Los Angeles	128,828
Madera	919
Marin	1,078
Mariposa	*
Mendocino	402
Merced	1,336
Modoc	*
Mono	32
Monterey	3,117
Napa	563
Nevada	66
Orange	16,174
Placer	261
Plumas	*
Riverside	10,689
Sacramento	3,729

Older Adult Expansion First Notice Mailer Population March 2022 Month Of Eligibility (MOE) *Transition population SUBJECT TO CHANGE	
County	Count of Beneficiaries in Restricted Scope
San Benito	182
San Bernardino	8,570
San Diego	10,373
San Francisco	2,933
San Joaquin	2,491
San Luis Obispo	457
San Mateo	6,132
Santa Barbara	2,280
Santa Clara	12,019
Santa Cruz	825
Shasta	71
Sierra	*
Siskiyou	49
Solano	1,172
Sonoma	1,699
Stanislaus	2,579
Sutter	312
Tehama	280
Trinity	*
Tulare	3,149
Tuolumne	*
Ventura	3,040
Yolo	558
Yuba	205
<b>Total</b>	<b>244,591</b>

\* Suppressed due to small number.

Data Source: ETS February 23, 2022

Dates Represented: March 1, 2022 – March 31, 2022




# Patient Identification

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- **Work with Your Managed Care Plan(s)**
  - Plans currently have estimates of enrollees
  - COHS plans will get a list of identified transitioning enrollees in late April.
  - Non-COHS plans currently get a weekly report that includes who is newly eligible
  - When newly eligible beneficiaries become officially “active” they will appear on the Non-COHS plan’s reports with a special indicator.

# DHCS and Other Communications

<https://safetynetinstitute.org/member-portal/programs/policy-resources/policy-resources/>

Social Media	
Message	Image
<p>Are you 50 years of age or older? Have you not been able to get full scope Medi-Cal because of your immigration status? Beginning May 1, 2022 all California residents who are 50 years of age or older and who meet all Medi-Cal eligibility criteria will qualify for full scope Medi-Cal. Immigration status does not matter. To find out if you qualify or to get more information contact your local county office. <a href="#">Find your local county office.</a></p>	



DEPARTMENT OF HEALTH CARE SERVICES

## Global Language and Messaging Snippets

### Flyer/Insert Snippet

Dear Medi-Cal Member or Applicant,

There are changes coming to Medi-Cal programs for older and disabled people, which will make it possible for more people to get Medi-Cal coverage. These changes will also let people keep more property when they have Medi-Cal.

#### Older Adult Expansion

The Older Adult Expansion will be effective May 1, 2022. The Expansion extends eligibility for full scope Medi-Cal to all people who are 50 years of age or older, who meet all Medi-Cal eligibility criteria, and immigration status does not matter. If you have active restricted scope Medi-Cal in May 2022 you will be automatically transitioned to full scope Medi-Cal. If you receive a renewal notice, please fill it out and return it to the county so that there is no processing delay.

If you do not have active restricted scope Medi-Cal you can apply for Medi-Cal online, by mail, by telephone, at your local county office, by fax or in person. If you qualify for full scope Medi-Cal under the Older Adult Expansion, you will receive a notice to tell you about your eligibility for full scope Medi-Cal and the beginning date, which will be May 1, 2022 or after.

#### Asset Limit Changes

On July 1, 2022 the asset limit for Medi-Cal programs for people who are 65 or older or disabled is increasing. These changes apply to things you own, which can be counted for Medi-Cal eligibility. These items include bank accounts, cash, second vehicles and homes, and other financial resources. The previous limits were \$2,000 for one person, and \$3,000 for a couple. The new limits are \$130,000 for one person, and an additional \$65,000 for each additional family member. If you believe you may be eligible for Medi-Cal once the new limits start, you are encouraged to apply. If you are already in a Medi-Cal program which has asset limits, you will be able to keep more than you could before. Please contact your local county Medi-Cal office if you have any questions.

#### Questions?

If you have any questions, or if your Medi-Cal application was denied, please contact your local county office. [Find your local county office here.](#)  
<http://dhcs.ca.gov/COL>

# Consumer Group Communications

Health4All



## Older Adults

### What is Health4All Older Adults?

In 2021, Health4All Older Adults removed immigration status as a barrier to full-scope Medi-Cal eligibility for Californians ages 50 and over. This means that most income-eligible adults ages 50 and older, will be eligible for comprehensive Medi-Cal health insurance coverage, regardless of immigration status **starting in May 2022**.



### Do I Qualify?

To qualify for Health4All Older Adults, you must:

- Be age 50 or older;
- Live in California.
- Household income under 138% of the Federal Poverty Level (FPL);
  - For example, for a household of four people, this would be an annual household income of \$36,570.
- **Immigration status is NOT a criterion for eligibility.** Older adult Californians - regardless of immigration status - will be eligible for comprehensive Medi-Cal coverage through Health4All Older Adults.

### How to Sign Up?

1

**Automatic Enrollment:** If you are already enrolled in Emergency or Restricted Scope Medi-Cal - you will be automatically enrolled into Full Scope Medi-Cal in May 2022. We recommend enrolling into Restricted Scope Medi-Cal by one of the ways below.

**Still Need to Enroll:**

- **Online:** Apply online at [www.CoveredCA.com](http://www.CoveredCA.com)
- **Phone:** To apply over the phone, call your [local county social services office](#).
- **In person:** Apply at your [local county social services office](#), where you can get personal assistance completing your application.
- **By Mail:** Apply for Medi-Cal with a Single Streamlined Application. Send completed and signed applications to your [local county social services office](#).

How can  
CEC's Help  
Me Enroll?

If you need additional help applying or have additional questions, you can contact a trained Certified Enrollment Counselor (CEC) for free.

[Search a list of local CECs here](#) or call 1-800-300-1506.

Health4All



## Para Adultos Mayores

### ¿Qué es Health4All?

En 2021, la ley Health4All Older Adults eliminó el estatus migratorio como una barrera para Elegibilidad de Medi-Cal para californianos mayores de 50 años. Esto significa que la mayoría de los adultos elegibles por ingresos de 50 años o más serán elegibles para la cobertura integral de seguro médico de Medi-Cal, independientemente de su estado migratorio **a partir de mayo de 2022**.



### ¿Yo Califico?

Para calificar para Health4All Older para adultos debe:

- Ser de 50 años de edad o mayor
- Vivir en California
- Ingresos familiares por debajo del 138% del Nivel Federal de Pobreza (FPL);
  - Por ejemplo, para un hogar de cuatro personas, esto sería un ingreso familiar anual de \$36,570.
- **El estatus migratorio NO es un criterio de elegibilidad.** Los californianos adultos mayores, independientemente de su estado migratorio, serán elegibles para la cobertura integral de Medi-Cal a través de Health4All para adultos.

### ¿Cómo me inscribo?

1

**Inscripción automática:** Si ya está inscrito en Medi-Cal de alcance restringido o de emergencia, se le inscribirá automáticamente en Medi-Cal de alcance completo en mayo de 2022. Recomendamos inscribirse en Medi-Cal de alcance restringido de inmediatamente de una de las siguientes maneras.

**Maneras de inscribirse:**

- **En línea:** Solicite en línea en [www.CoveredCA.com](http://www.CoveredCA.com)
- **Por teléfono:** Para solicitar por teléfono, llame a [la oficina local de servicios sociales de su condado](#).
- **En persona:** Solicite en la [oficina de servicios sociales de su condado local](#), donde puede obtener asistencia personal para completar su solicitud.
- **Por correo:** Solicite Medi-Cal con una sola solicitud simplificada. Envíe las solicitudes completas y firmadas a la [oficina local de servicios sociales de su condado](#).

¿Quién puede  
ayudarme a  
inscribirme?

Si necesita ayuda adicional para presentar la solicitud o tiene más preguntas, puede comunicarse con un Consejero Certificado de Inscripción (CEC) capacitado de forma gratuita.

[Busque una lista de CEC locales aquí](#) o llame al 1-800-300-1506.

# CAPH Member Experience

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## Tangerine Brigham

Chief Administrative Officer, Population Health  
Alameda Health System



## Shari Doi

Director, Office of Patient Access  
LA County Department of Health Services

# CAPH Member Updates and Questions

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- Riverside
- Kern
- Monterey
- Santa Clara
- Ventura
- San Joaquin
- Contra Costa
- San Bernardino

# If you haven't already begun, NOW is the time!

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## Reach out to your health plan(s) IMMEDIATELY

- Discuss how to best identify the transitioning beneficiaries.
- Discuss how those beneficiaries can be assigned to you.

## Begin Comprehensive Patient Communications

- Identify the population in your system and reach out in MULTIPLE ways.
  - Mail, email, flyers, postcards – all in multiple languages
  - Have a local coverage plan for the uninsured? Great tool for recruitment/retention.
  - Train your providers to share your message.



# Resources

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## DHCS Older Adult Expansion Website

- <https://www.dhcs.ca.gov/services/medi-cal/eligibility/Pages/OlderAdultExpansion.aspx>

## DHCS Communications Template

- <https://www.dhcs.ca.gov/services/medi-cal/eligibility/letters/Documents/l22-02.pdf>

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