

QIP Leads Monthly Form

Mon, March 14, 12-1PM

[Recording Link](#)

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Recordings of the webinar and slide deck posted on [SNI Link/QIP/Webinars](#)

Housekeeping



Please mute locally. Lines are also muted on entry.

Please don't use a speakerphone in order to prevent an audio feedback loop, an echo.



At any time, feel free to chat your question & we will read out



Webinar will be recorded and saved on SNI Link: [QIP Webinars](#)

Announcement: New SNI Data Analyst!!

- Arlene Marmolejo will start as SNI's Data Analyst on March 21
 - Masters in Economics
 - Currently Assoc Governmental Program & Quality Assurance Analyst at Dept of Social Services focused on ensuring counties provide required benefits to IHSS recipients
 - She will join us for the March 28 QIP Leads call

Program Updates

QIP Audits

Audit/MCP Comparison Activities Timing:

1. Workgroups:
 - Monthly x 3 mtgs starting 4/18
 - Who: Entity representatives and HSAG
 - Purpose: Streamline upcoming audits to reduce entity burden and to info MCP comparison activities
2. Summer: PY₄ Audit Activities begin
 - Scope: Any reported PY₄ measures that are [MCAS](#) measures (14 Priority + 6 Elective)
 - July: *Audit Document Request Packet* distributed to Entities; HSAG Kick-off call with entities
 - Mid-August: First submission of data & documentation due to HSAG
 - End October: Submission of final rates to HSAG
3. TBD: Comparison of entities' rates & MCP entity rates.
 - ID causes and solutions for differences
4. Late 2022/Early 2023: PY₅ Audit (exact timing and scope TBD)

PCS Update

- NCQA has updated the queue title to “CA QIP”. From now on, all QIP-related questions, including for PY₄ and PY₅, should be submitted by selecting “CA QIP” under the Product/Program Type dropdown.
- New measures for PY₅ have been added to the drop-down options, so the options now include all measures for PY₄ and PY₅.
- A Program Year drop down option was added. When entities submit a question, they can now select the Program Year to which the inquiry applies.

“Medi-Cal not primary payer” – updated language

- **DHCS Office of Legal Services** stated that “duals” and “dually enrolled” typically refers to and is defined in state and federal law as enrollees dually eligible for Medicaid and Medicare. Therefore, QIP will use the following language to refer to individuals who have coverage where Medi-Cal is not the primary payer (i.e., Medicare or Commercial/Private coverage):

“Individuals with other health coverage, which may include dually eligible enrollees as defined in state and federal law”

Updated MCP Data Sharing Policy

To be released soon:

MCPs must assist QIP entities, including DMPHs seeking information related to DHCS-approved contracted DMPH community partners, in collecting any information that is necessary to complete QIP quality improvement efforts and reporting obligations for all years in which the QIP program is in effect. This includes providing QIP entities with the minimum necessary information outlined by DHCS, which may include, but is not limited to, Medi-Cal member eligibility, lab tests and results (to the extent allowed by applicable laws and regulations), pharmaceutical and non pharmaceutical claims data and data for ~~dually enrolled (enrolled in Medi-Cal and at least one of the following: Medi-Cal and Medicare and/or Commercial)~~ **beneficiaries with other health coverage, which may include dually eligible beneficiaries as defined in state and federal law.**

MCP Data Sharing – what's working or not?

QUESTIONS:

- Which of you are routinely getting claims data from your plan?
- Does that data include Medicare status?
- Does that data include commercial/private insurance coverage status?
- If you are not getting one or more of the above, what reason has your Plan given for not sharing that info with you?

PY4 COVID Modifications

- SNI awaiting DHCS' Draft Policy document on reporting process for COVID Milestones
- For info on PY4 COVID Modifications please review **slides 4-7** from [Dec 9 Office Hours](#) and **slide 5** from [February 14 Office Hours](#).

Program Year 5 (2022)

Minor updates **in red** made from slide 7 of 2/14/2022 QIP Leads webinar

PY5 Reporting Manual:

- Estimated release: **early April 2022**.
- See slide 5 of [Jan 9 OH deck](#) for measure set changes from PY4.
- Purchase ECDS specs for DRR-E and PRS-E at <https://store.ncqa.org/ecds-qip-2022.html>
 - Bonus: Get a free copy of HEDIS Volume 2 MY2022
- To align with the native HEDIS specs, Q-IMA2 and Q-CIS10 to be renamed Q-IMA and Q-CIS for PY5 Manual. You'll see this change in the PY4 Reporting Application.



PY5 Benchmarks:

- MY2020 MIPS benchmark data to be used for QIP QPP measures (with downward adjustments as in the past).
- **MY2019 CDPH data to continue to be used for C-Diff and SSI due to CMS decision to not use 2021 data for benchmarking those measures**
- Final draft benchmark document to be published any day now
- See slide 6 of [Jan 9 OH deck](#).



As noted on slide 6, PCS **now updated** for PY5 (Program Year 2022)

Resources

SNI Learning Opportunities: Virtual Care Webinars

Designing the Future State: How a Mixed Model Approach Can Optimize Virtual Care for Patients

March 30, 3-4pm

Leaders from Contra Costa Health Services (CCHS) and West County Health Center (WCHC) will share their experiences developing and adapting a mixed model approach for in-person and virtual care. CCHS will present their hybrid scheduling template and share evaluation results from piloting the template across 3 clinic sites. WCHC will discuss implementation of their West County Virtual Clinics using Zoom to build effective care teams and re-create the physical clinic environment online with an easy check-in process and dedicated virtual spaces for patients and the care team. [Register Here](#)

Integrating Navigation and Virtual Care: How to Improve Patient Access and Sustain Virtual Care Teams

April 14, 12-1pm

The Center for Innovation in Access and Quality at the Zuckerberg San Francisco General Hospital will share their experiences and strategies for developing their Tech Navigator Program using a volunteer-based model to ensure smooth daily operations and implementation of virtual care services, including onboarding new clinical services, developing resources and tools to screen patients for Zoom video visits, and providing staff trainings across the San Francisco Health Network. Public health care system leaders will discuss early lessons from the field, including successes, challenges, and opportunities for designing various Tech Navigator approaches to advance equity and improve patient access and adoption of virtual care. [Register Here](#)

Questions?

