

QIP Office Hours

Thurs, Dec 9, 2021, 12-1PM

Recording Link

Presenters: David Lown <u>dlown@caph.org</u>, Dana Pong <u>dpong@caph.org</u> Recordings of the webinar and slide deck posted on <u>SNI Link/QIP/Webinars</u>

Housekeeping



Please mute locally. Lines are also muted on entry.

Please don't use a speakerphone in order to prevent an audio feedback loop, an echo.



At any time, feel free to chat your question & we will read out



Webinar will be recorded and saved on SNI Link: <u>OIP Webinars</u>

Program Updates

PY4 COVID Modification Update

% PY Funds	50% COVID-related measures	40% P4P Performance	10% P4R Reporting
Details	 Report on all 5 of the following: 1. Implementation of employee COVID-19 testing in 2021 2. Implementation of employee COVID-19 vaccination in 2021 3. Implementation of infrastructure and partnerships for the provision of COVID-19 tests to Medi-Cal beneficiaries and community members in 2021 4. Implementation of infrastructure and partnerships for the provision of COVID-19 vaccines to Medi-Cal beneficiaries and community members in 2021 5. Implementation of hospital surge planning and/or response in 2021 	10 measures (entity's choice)	30 measures (TBD: entity's choice vs remainder of the Priority measures + balance of Electives)
Target	Details on next slide	PY4 minimum benchmark	Report data by 6/15/22

Final language for PY4 Pre-Print DHCS to send to CMS by 12/13/2021.

Discussions still in progress on details and targets of the COVID measures (won't be included in Pre-Print).

COVID Measures

- Implementation of employee COVID-19 testing in 2021
 - Narrative on above + employee education on COVID-19 testing. Plus # and % employees tested.
- Implementation of employee COVID-19 vaccination in 2021
 - Narrative on above + employee education on COVID-19 vaccination. Plus # and % employees vaccinated
- Development and implementation of infrastructure and partnerships for the provision of COVID-19 tests to the community, including Medi-Cal beneficiaries in 2021
 - Narrative description of entity engagement in at least 2 activities from a set menu of 24 activities
 - # of COVID-19 tests done in 2021: Total # and # tests on Medi-Cal beneficiaries (FFS and managed care).
- Development and implementation of infrastructure and partnerships for the provision of COVID-19 <u>vaccines</u> to the community, including Medi-Cal beneficiaries in 2021
 - Narrative description of entity engagement in at least 3 activities from a set menu of 34 activities
 - # of people vaccinated: Total # and # who were Medi-Cal beneficiaries (FFS and managed care).
- Implementation of hospital surge planning and/or response in 2021 details TBD



COVID Measures - Menus

TESTING MENU (must report 2 of the numbered activities)

- Deployment of Testing at one or more type of site, such as:
 - 1. Point of Care
 - 2. Drive through
 - 3. Mobile
 - 4. Neighborhood
 - 5. Mass Sites
 - 6. Other testing sites (describe)
- Partnerships with an external entity to support testing, such as:
 - 7. Public Health
 - 8. Social Service Agencies
 - 9. Community Based Organizations
 - 10. Faith-based organizations
 - 11. Labor Unions
 - 12. Employers
 - 13. Schools/School Districts
 - 14. Community Pharmacies
 - 15. Community Healthcare Providers
 - 16. Private FQHCs
 - 17. Contracted entities
 - 18. Other partnerships (describe)
- Deployment of a multi-media, multilingual, or education campaign to publicize testing, such as:
 - 19. Online
 - 20. Radio
 - 21. TV CALIFORNIA HEALTH CARE



- 22. Print
- 23. Billboards
- 24. Social Media

VACCINATION MENU (must report 3 of the numbered activities)

- Provision of vaccinations at one or more type of site, such as:
 Same options as Testing
- Partnerships with an external entity to support vaccination, e.g.,:
 - $\,\circ\,$ Same options as Testing
- Deployment of a multi-media, multilingual, or education campaign to encourage vaccination, such as:
 - $\,\circ\,\,$ Same options as Testing
- Outreach to one or more population segments to encourage and provide vaccination, such as:
 - 1. Medi-Cal Managed Care Assigned Lives
 - 2. Individuals experiencing homelessness
 - 3. Seniors
 - 4. Individuals who are homebound
 - 5. Targeted racial and/or Ethnic groups
 - 6. Other populations
- Partnership with trusted messengers to encourage vaccinations, such as:
 - 1. Local Faith-based leaders
 - 2. Promotores or Community Health Workers
 - 3. Community leaders
 - 4. Other

FYI: Summary of Data from CFO Request

- Admissions with COVID-19 diagnosis (with or without a positive test; and during or after admission).
 - In aggregate across DPHs:

	2020 (Mar – Dec 2020)	2021 (Jan – Sep 2021)	Difference
Ave # COVID-19 Admissions/month	2,118	2,109	0.4%↓

• Takeaway for CMS: DPHs were still dealing with a similar COVID admissions load in 2021 as in 2020

ICU occupancy and capacity

- On a daily basis, how frequently was ICU over capacity
 - (# adult patients in surge or non-surge beds)/(non-surge adult beds)
- In aggregate:

	2020 (Mar – Dec 2020)	2021 (Jan – Sep 2021)	Difference
% of days over ICU capacity	10.7%	14.8%	38%个

- Takeaway for CMS: DPH ICU was over-capacity more frequently in 2021 than in 2020
- HR Data is still being analyzed
 - Vacancies and Leave

Other Program Updates

- PY₅ Measure List:
 - Confirmation of KED as a PY5 measure now added to <u>SNI Link</u>.
- DHCS likely to make decisions in early 2022 on:
 - Audit requirements for PY4 and beyond
 - List of PY₅ measures to stratify by Race/Ethnicity
- DHCS QIP Annual Conference Jan 25-26. Register <u>here</u> by Jan 14. <u>Draft agenda</u>
- PY5 target setting methodology for Q-PCR, Q-SSI, and Q-CDI
 - Possible changes under discussion
- QIP PY1-3 entity data publicly released on <u>DHCS Open Data Portal</u>.

QIP Leads & Office Hours for 2022

Monthly QIP Office Hours: 2nd Monday 12-12:30pm

Monthly QIP Leads Webinar: 4th Monday 12-1pm

Email Abby Gonzalez <u>agonzalez@caph.org</u> if you did not receive the 2022 calendar series.

There is no QIP Leads Webinar Dec 27, 2021.





QIP Key Dates

2021	DecTBD	PY5 Benchmarks released
	Dec 31	PY4 COVID mitigation finalized by DHCS & CMS
2022	Jan 25-26	DHCS QIP Annual Conference
	FebTBD	PY5 Reporting Manual released
	April 30	MCP data due for required inclusion in PY4 Report
	April/May	PY4 Report in DHCS Reporting Application opens
	June 15	PY4 Report due
2023	June 15	PY5 Report due
	June 30	PY4 Payment from MCP to its QIP entity(ies)

PCS Report Reminders

- PCS (Policy Clarification Support) Report is posted on <u>SNI Link</u> and on <u>eQIP</u> posted every other Monday.
- DHCS holds entities responsible for adhering to all reporting guidance in PCS.
- PCS inquiries noting errors found in the Manual are in red font. Recently added:
 - PCS# #00369228:
 - *HbA1c Poor Control: Note that systems "must use the same data collection method (Administrative or Hybrid) to report this indicator".
 - N/A for QIP. Note to be removed for PY5.
 - PCS# 00369637
 - Incorrect dates in QPP flow diagrams denominator diamond.
 - Ignore incorrect dates and use PY4 dates as per denominator specifications.
- Email Q's to <u>David</u> & <u>Dana</u> or see instructions in PY₄ Manual to submit directly.



Optimizing Access & \checkmark Backlog in Primary Care

Optimizing Access and Reducing the Backlog in Primary Care. Dec 16, 12-1pm

The COVID-19 pandemic has created reductions in access and significant backlogs in preventive and chronic care, which have resulted in patients presenting in primary care and EDs with high levels of acute medical and behavioral health needs.

Dr. Blake Gregory from San Francisco Health Network (SFHN) will provide actionable guidance on improving safety net scheduling practices, reducing no-shows, optimizing existing resources, and reducing the primary care backlog.

Bring questions, ideas, and approaches your system is taking to tackle these issues. Clinical, ambulatory care, and quality leaders are encouraged to attend.

Register here

SNI Series: Measuring Success in Virtual Care

Defining Measures of Success in Virtual Care (Nov 15)

SMEs from Coleman Associates helped participants define measures of success (aka KPIs) to standardize measurement and align virtual care strategy across their organizations. Participants will consider examples of virtual care KPIs and begin to identify their own virtual care goals.

Peer Sharing: Virtual Care Measures of Success (Dec 7)

Participants shared the measures of success identified by their teams and received feedback from their peers and SME's.

Virtual Care Measures of Success: 3-Month Check-in. Feb 2022 TBD.

Participants will reconvene to share how they have incorporated and/or adapted their measures of success and share updates on early progress towards their goals.

Link to Recordings

Ouestions?

