



# Whole Person Care Pilots Peer-to-Peer Learning Collaborative

October 19, 2021



# Agenda

## WPC Fall Convening Update

- Details
- Breakout Poll

## LE Connection

- Opportunity for LE's to ask for advice/experience from peer

## Data Sharing

- Review Requirements
- Breakout Discussion

## Group Discussion

- Breakout Discussion

## PATH Update – Key Takeaways Group Discussion

- Discuss take-aways from breakouts

## Wrap Up and Next Steps

# WPC Fall Convening Update

- **When:** November 4, 2021; 12:00-2:00 PM
- **Purpose:** The convening will highlight LE's experience with the transition to Enhanced Care Management (ECM) and Community Supports (ILOS) with a focus on policy updates and promising practices for MCP communication, contracting, data sharing, and more. In addition, the convening will include breakout rooms that allow for smaller group discussions and engagement and conclude with a WPC wrap-up celebration
- **Who should come:** Please forward the invitation to anyone on your teams who would benefit from the discussion
- **Request:**
  - If you would like to present on your pilot's accomplishments, please email [Jessica@aurrerahealth.com](mailto:Jessica@aurrerahealth.com) by this Friday, October 22<sup>nd</sup>

# WPC Fall Convening: Breakout Topics Poll

- Please indicate which of the following topics are of most interest to you and your staff. Select the **top three** topics of interest once the poll opens.
- Options:
  - **How to Get Paid**- invoicing, billing, system configurations, challenges, opportunities
  - **Managing and Sharing Data**- how to adjust or rethink processes developed through WPC
  - **WPC Care Manager to ECM Care Manager**- how do care managers need to adjust their practices under ECM?
  - **PATH Funding**- how to prepare for application
  - **From Lead Entity to Provider Hub**- how to reframe the county's role
  - **Engaging Clients**- promising practices in engaging clients in care
  - **Exploring the Housing Bundle**- learnings from providing housing supports through WPC and how they can be applied to the Community Support housing services

# LE Connection

- Do any LEs have questions for their fellow LEs?
- **Deanna, Ventura:** Do any counties plan to outsource their CalAIM billing functions, either at the sub or hub level?

# Review of Data Sharing Guidance

- **ECM Requires:**

- Tracking authorization to share member data among providers and the MCP
- Securely sharing data with MCP and other providers
- Tracking encounters
- Storing and updating data received from the MCP about members including Member assignment files, encounter and/or claims data; physical, behavioral, administrative, and social determinants of health data (e.g., HMIS data)

- **Community Supports (ILOS) Requires:**

- Ability to work with MCP system to manage and track referrals to ILOS and member information
- Securely storing information received from the MPC including: appropriate administrative, clinical, and social service information, billing information necessary submit invoices to MCP.

# Data Sharing Small Group Discussion

- In your breakout group discuss any of the following:
  - Billing and Invoicing
  - Encounter Reporting
  - Referrals
  - Care Plan Development and Sharing

# Breakout Room Discussion Instructions

- You will be moved to a breakout room for **20 minutes** to allow for smaller, more focused discussion.
- During the breakout session you will be asked to identify three key takeaways to share with the larger group upon return.
  - There will be a AHG or SNI staff member in each room to take notes and facilitate discussion.
  - Please select one room member to share your discussion findings with the larger group.





# Group Discussion

- Please raise your hand if you would like to share your key takeaways around data sharing or another topic.
- Please also feel free to type your responses into the chat.

# PATH- Recap

- DHCS presented on initial PATH thinking on 10/13
- PATH funding is subject to CMS approval; it is not yet available

ECM/Community Supports PATH Initiative	High-Level Description
WPC Pilot Continuity and Managed Care Migration Initiative	<ul style="list-style-type: none"> <li>• Direct funding for WPC Pilot Lead Entities to pay for existing WPC services before they transition to CalAIM</li> <li>• <b>Services and infrastructure that will not continue under CalAIM would not be eligible for this funding.</b></li> </ul>
Technical Assistance Initiative	<ul style="list-style-type: none"> <li>• Registration-based <b>TA program</b> for counties, providers, and other CBOs in defined domains</li> </ul>
Collaborative Planning and Implementation Initiative	<ul style="list-style-type: none"> <li>• Funding to support <b>collaborative planning efforts</b> across counties, CBOs, MCPs, providers, tribes, and others.</li> </ul>
Capacity and Infrastructure Transition, Expansion and Development Initiative	<ul style="list-style-type: none"> <li>• Funding available to all counties, providers, CBOs, tribes, and others to <b>build and expand capacity and infrastructure</b> necessary to support ECM and Community Supports</li> </ul>

# PATH: Small Group Discussion

- **When you move to your breakout room, please discuss:**
  - Initial reactions
  - How you are hoping to use PATH Funding
  - Key questions

# DHCS Enhanced Care Management, Community Supports, and Incentive Payments Website

- DHCS updates the [Enhanced Care Management, Community Supports, and Incentive Payments](#) website regularly.
- New information and guidance is listed under the “Important Updates” and additional resources are at the bottom of the page (pictured).
- Important Links:
  - [National Provider Identifier \(NPI\) Application Guidance](#)
  - [ECM Policy Guide](#) and [Community Supports \(ILOS\) Policy Guide](#)
  - [Non-Binding ILOS Pricing Guidance](#)
  - [Community Supports Elections through July 2022](#)

## ECM and ILOS Documents

- [Finalized DHCS-MCP ECM and ILOS Contract Template](#)
- [Finalized ECM and ILOS Standard Provider Terms and Conditions](#)
- [Finalized CalAIM ECM and ILOS Model of Care Template](#)
- [Finalized ECM Key Design Implementation Decisions](#)
- [Finalized ECM & ILOS Coding Options](#)
- [Finalized ILOS Non-Binding Pricing Guidance](#)
- [ECM Policy Guide](#)
- [Community Supports \(ILOS\) Policy Guide](#)

## Resources

Listed below are resources with key information about ECM and ILOS:

- [ECM and ILOS Model of Care Cover Note](#)
- [ECM and ILOS Change Memo](#)
- [FAQ on Providing Access and Transforming Health \(PATH\) Supports](#)
- [ECM / ILOS FAQs \(Updated in July\)](#)
- [CalAIM's Commitment to Addressing California's Homelessness Crisis - Fact Sheet & Letter](#)
- [Fact Sheet ECM](#)
- [Fact Sheet ILOS](#)
- [ILOS Evidence Library - Executive Summary](#)
- [NPI Application Guidance](#)
- [Community Supports Elections through July 2022](#)

## Incentive Documents

- [CalAIM Incentive Payment FAQ \(Updated in September\)](#)
- [CalAIM Incentive Payment Reporting Template - Narrative Measures for Payment 1](#)
- [CalAIM Incentive Payment Measure Set - Program Year 1 \(Excel\)](#)
- [CalAIM Incentive Payment Program Needs Assessment - Reporting Template - Payment 1 \(Excel\)](#)
- [CalAIM Incentive Payment Program Gap Progress Report - Reporting Template - Payment 2 \(Excel\)](#)

## Informational Webinars

Throughout 2021, DHCS will host informational webinars to provide ECM and ILOS program updates; the slides will be available here afterward.

- [CalAIM ECM and ILOS Performance Incentive Payments Webinar](#)
- [CalAIM Program Updates - Provider Focus](#)
- [CalAIM Program Updates - Provider Focus Part 2](#)
- [ECM & ILOS February Implementation Relaunch Webinar](#)
- [CalAIM ECM and ILOS Finalized Requirements for Program Year 2022](#)
- [CalAIM in Lieu of Services - Informational Webinar \(New in August\)](#)
- [WPC and HHP Transition Public Webinar- September 2021](#)

## Archive

- [Materials from the 2019-2020 ECM/ILOS Workgroup](#)

# Wrap Up and Next Steps

## Questions

- Send questions regarding the Peer-to-Peer Learning Collaborative to Lucy Pagel at [lucy@aurrerahealth.com](mailto:lucy@aurrerahealth.com) or Amanda Clarke at [aclarke@caph.org](mailto:aclarke@caph.org)
- Submit questions directly to DHCS at [CaAIMECMILOS@dhcs.cs.gov](mailto:CaAIMECMILOS@dhcs.cs.gov)

## Upcoming Calls

- Next call will be November 2<sup>nd</sup> @ 12 p.m.
- Please email content suggestions to Lucy and Amanda
- Do not forget to send pilot accomplishments to [Jessica@aurrerahealth.com](mailto:Jessica@aurrerahealth.com) **by Friday** if you would like to be featured in the November 4<sup>th</sup> P2P Fall Convening.