

QIP Leads Monthly Forum

Mon, Nov 22, 2021, 12-1PM

Presenters: David Lown <u>dlown@caph.org</u>, Dana Pong <u>dpong@caph.org</u>
Recordings of the webinar and slide deck posted on <u>SNI Link/QIP/Webinars</u>

Housekeeping



Please mute locally. Lines are also muted on entry.

Please don't use a speakerphone in order to prevent an audio feedback loop, an echo.



At any time, feel free to chat your question & we will read out



Webinar will be recorded and saved on SNI Link: <u>QIP Webinars</u>

Program Updates

PY3.5 Immunization Sub Pool

- Nov 16: DHCS announced top 4 winners for each of the 3 measures.
- Based on currently available funding, DHCS is able award each top performing entity its full measure value.
- By Nov 22: DHCS will notify entities of estimated PY3.5 funding amounts earned. Please contact your QIP liaison (cc SNI) if you have any questions.









PY4 COVID Modification Update

- P4R proposal not likely to be accepted by CMS (essentially off the table)
- Hybrid approach more likely and preferred by DHCS
 - SNI proposed breakdown of a hybrid approach:

% of PY Funds	85%	10%	5%
Basis	Historical performance	COVID-related capacity building measures:	PY4 performance
Details	PY3.5 QIP Core & PRIME Transition performance (as measured by % of eligible funding earned)	 # COVID-19 vaccinations administered # COVID-19 tests performed Development of infrastructure & partnerships to maximize COVID testing in 2021 Development of infrastructure & partnerships to maximize COVID vaccination in 2021 	QIP Entity chooses 5 measures
Target	PY3.5 minimum benchmark	CAPH SNI to calculate achievable targets for first two measures based on member data request sent to CFOs on 11/15	PY4 minimum benchmark

FYI: CAPH Request to CFOs & HR

State requested data on COVID-related operational measures to have even "more info to press the case to CMS for COVID modifications":

- # COVID tests conducted
- # COVID vaccinations given
- # COVID hospitalizations
- Employee vacancies/leave

- % days ICU at or over capacity
 - BEDS:
 - ICU Non-Surge Total Beds
 - ICU Surge Beds
 - ICU Total Beds, Adult (Surge + Non-Surge)
 - Patients
 - ICU Non-Surge Occupied Beds
 - Surge Bed ICU Patients
 - ICU Patients, Adult (Surge + Non-Surge)

Request to QIP Leads due Tues, Nov 23

Please email <u>David</u> and <u>Dana</u>:

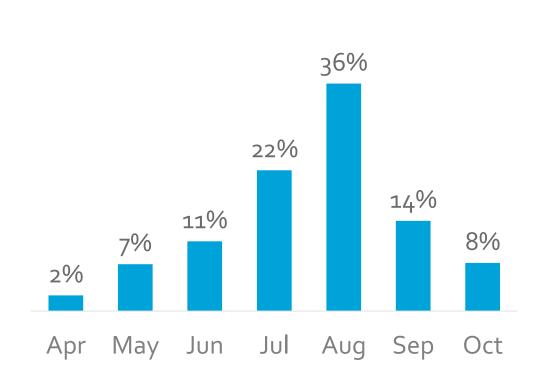
 # QIP PY4 measures for which you are highly confident that your final PY4 performance will hit the minimum benchmark (using the updated PY4 benchmarks released by DHCS on October 29)

To date, of the 17 DPH:

- 13 DPH confirmed having ≥ 5 measures ≥ PY4 minimum benchmark (10/29 benchmarks)
 - Range: 7-41 measures
- 4 DPH have not responded yet

Ongoing Request: Please email <u>Dana</u> any updated performance data on PY4 measures whenever readily available.

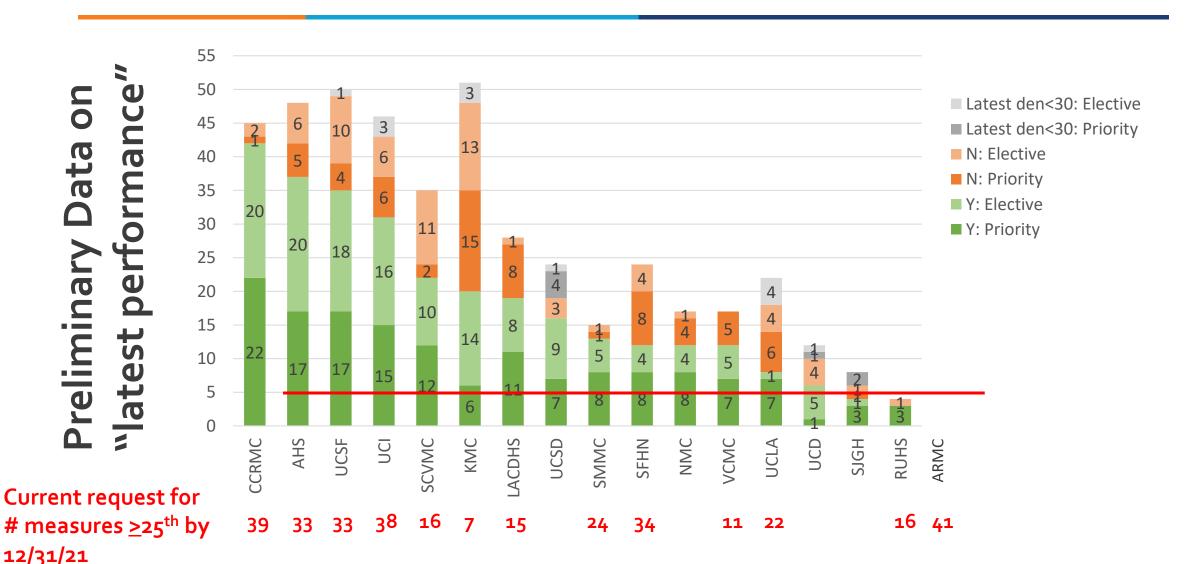
Ongoing Preliminary Data Request: Availability of Baseline & Latest Performance Data



VCMC	10/31/2021
KMC	9/30/2021
RUHS	9/30/2021
SMMC	9/30/2021
CCRMC	8/31/2021
SJGH	8/31/2021
UCI	8/31/2021
UCSD	8/31/2021
UCSF	8/31/2021
AHS	7/31/2021
NMC	7/31/2021
SCVMC	7/31/2021
SFHN	6/30/2021
UCLA	6/30/2021
LACDHS	5/31/2021
UCD	4/30/2021
ARMC	N/A

Dates are rounded to the nearest month's end.

Performance $\geq 25^{th}$ %ile: "latest" vs "by 12/31/21"



QIP Leads & Office Hours for 2022

- QIP Leads: 4th Monday
- For Office Hours which do you prefer:
 - 2nd Monday OR
 - 2nd Thursday?



QIP Key Dates

2021	DecTBD	PY5 Benchmarks released
	Dec 31, 2021	PY4 COVID mitigation finalized by DHCS & CMS
2022	Jan 25-26	DHCS QIP Annual Conference
	FebTBD	PY ₅ Reporting Manual released
	April 30	MCP data due for required inclusion in PY4 Report
	April/May	PY4 Report in DHCS Reporting Application opens
	June 15	PY4 Report due
2023	June 15	PY ₅ Report due
	June 30	PY4 Payment from MCP to its QIP entity(ies)

Resources

SNI Series: Measuring Success in Virtual Care

In August, PHS completed a virtual care maturity self-assessment which SNI used to design a three-part webinar series to help PHS advance their virtual care capabilities.

Defining Measures of Success in Virtual Care. Nov 15, 12-1pm.

SMEs from Coleman Associates will help participants define measures of success (aka KPIs) to standardize measurement and align virtual care strategy across their organizations. Participants will consider examples of virtual care KPIs and begin to identify their own virtual care goals. Systems will be asked to complete "homework" following the session, to identify virtual care success measures and vet them with their teams. Recording posted here.

Peer Sharing: Virtual Care Measures of Success at Public Health Care Systems. Dec 7, 1-2pm.

Participants will come back together to share the measures of success identified by their teams and receive feedback from their peers and subject matter experts. Register here.

Virtual Care Measures of Success: 3-Month Check-in. Feb 2022 TBD.

Participants will reconvene to share how they have incorporated and/or adapted their measures of success and share updates on early progress towards their goals.

IHI Scholarship Opportunities

With support from Kaiser Permanente Community Benefit through its Institute for Healthcare Improvement (IHI) Endowment, SNI is pleased to offer a limited number of scholarships to members to cover the cost of registration fees for IHI's virtual December Forum on December 5-8, 2021. Members can apply here.

Optimizing Access & Ψ Backlog in Primary Care

Optimizing Access and Reducing the Backlog in Primary Care. Dec 16, 12-1pm

The COVID-19 pandemic has created reductions in access and significant backlogs in preventive and chronic care, which have resulted in patients presenting in primary care and EDs with high levels of acute medical and behavioral health needs.

Dr. Blake Gregory from San Francisco Health Network (SFHN) will provide actionable guidance on improving safety net scheduling practices, reducing no-shows, optimizing existing resources, and reducing the primary care backlog.

Attendees are encouraged to bring questions, ideas, and approaches their systems are taking to tackle these issues. Clinical, ambulatory care, and quality leaders are encouraged to attend.



Questions?

