

From: Dana Pong
Sent: Friday, November 13, 2020 2:44 PM
To: Dana Pong
Subject: PRIME & QIP Express - November 2020
Attachments: Register Now! CAPH/SNI 2020 Annual Virtual Conference; 2020.10.21-webinar-recap-patient-portals.pdf

I. **POLICY AND REPORTING UPDATES**

PRIME

- **PRIME Evaluation COVID-19 Survey.** In October, the UCLA PRIME Evaluation team (contracted by DHCS) required all entities to complete this survey. SNI kindly requests that you ask the UCLA PRIME Evaluation team for a copy of your responses (surveymonkey download) and then share that with [Dana](#).
- **DY15 Mid Year & Year End report copies.** Once DHCS has completed their comprehensive review, please email the pdf and excel copy to [Dana](#).
- **DY15 YE Supplemental Claiming.** DHCS will calculate as described in [DHCS Policy Letter PPL 20-003](#) and provide entities a chance to review before finalizing.
- **Congratulations** to the winners announced by DHCS at the PRIMEd Annual Conference in Oct
 - Met 80% of DY15 Year End targets: UC San Diego
 - Earned the highest % of own allocated funds over 5 years of PRIME: Contra Costa Regional Medical Center
 - Commitment to PRIME Topic-specific Learning Collaboratives: Elena Tindall, Santa Clara Valley Medical Center

QIP

- **PY3 Reporting.** Please email [Dana](#) a pdf and excel copy of the final, DHCS-approved version once DHCS completes their clinical/comprehensive review.
- **PY3.5 Reporting.** No update: DHCS is awaiting CMS approval of the modified PY3.5 preprint with the COVID-flexibilities (i.e., same approach as PY3) and High Performance Pool (HPP) for Immunization metrics. For information about the HPP, see slides 14-15 from [9/28 QIP Leads webinar](#). See bottom of email for key reporting deadlines
- **PY4-8 Measure Set Development.**
 - No Update: DHCS is deliberating on the final measure set this month. CAPH SNI Clinical Advisory Committee and Metric Technical Advisory Committee have been informing SNI's ongoing discussions with DHCS. SNI will provide updates on the 11/23 QIP Leads monthly webinar.
 - Entities should be preparing for PY4 measures using the draft PY4 measure list including the priority list. The list is subject to minor changes. See [Oct QIP Leads Webinar](#).
 - Entities should be on the look-out for SNI's release of the "QIP PY4 Metrics Needing Entity Data for Benchmarking" document and the "DHCS PY4 Entity Data Benchmarking Survey" which is contained within that document. SNI anticipates sending these out to members next week and we will discuss the details on the next QIP Leads Webinar (11/23).

II. **MEMBER SUPPORT**

- **QIP Leads Webinars**
 - Mon, Nov 23 (12-1). Recordings posted on [PRIME](#) and [QIP](#) pages. Bring any QIP & PRIME related questions.
 - Mon, Dec 7 (12-1) ***NEWLY ADDED*** Peer discussions on PY4 readiness. Send any topics you'd like to discuss to [Dana](#) by Dec 2.

- **QIP Office Hours**
 - Dec: No office hours

III. **IMPLEMENTATION TOOLS & OPPORTUNITIES**

More tools posted on [PRIME/Project Implementation Resources](#) and [QIP/Implementation Tools](#).

- **CAPH SNI Virtual Annual Conference Dec 3-4th 9am-12pm.**
 - Early bird rate of \$100 available through Nov 13. Afterwards, the rate will be \$149. No refunds after Nov 25. Virtual conference schedule [here](#). Register [here](#).
- **SNI Webinar Series:**
 - **Getting It Right: Matching Patient Preference/Access, Provider Location, and Visit Modality:** Nov 16 (12-1pm). Leaders from Alameda Health System and Riverside University Health System will share approaches to adapt provider scheduling templates in response to COVID-19. Presenters will share strategies to match patient preferences, providers' location at home and in-person, and multiple visit modalities, including in-person, telephone, and video. Register [here](#).
 - **Best/Next Practices in Pediatric Well-Care and Provision of Immunizations:** Nov 30 (12-1pm). Pediatric leaders from Riverside University Health System and Los Angeles County Department of Health Care Services as well as webinar attendees will share their approaches to maximizing pediatric well-care and immunizations during the pandemic and how those efforts have reshaped their provision of this care writ-large. Given the massive backlog of missed pediatric immunizations, the urgent need to ensure receipt of Influenza vaccines, and of course, the funding opportunity of the QIP PY3.5 Immunization HPP, we encourage member pediatrics leads to join us on this webinar and share their experiences. Register [here](#).
- **In case you missed it...**
 - **Patient Portal Engagement during COVID:** Dr. Jim Meyers will shared strategies to improve portal adoption and engagement, including how to leverage COVID-19 to increase buy-in. Dr. Meyers is a national expert on patient portals and has worked with PHS to increase portal use in the safety net. Takeaway one-pager [here](#) or attached.
 - **Understanding and Addressing Digital Disparities.** Contra Costa Health Services' Digital Disparities Workgroup discussed early efforts to understand and address disparities in telehealth. Recording posted [here](#).
 - **SNI Technical aspects of telehealth implementation webinar series** materials posted [here](#).
- **SNI EHR Safety Net User Groups** hosted by SNI every other month for reporting, analytics or clinical operations lead who would benefit from hearing from systems well-established on Epic/Cerner how they are addressing technical and operational practices and lessons learned. Please contact [Zoe So](#) for the calendar invite or if you have suggestions for future topics. Recordings posted [here](#).
 - In Oct, both SNUGs discussed Texting and Apps to Maximize Patient Access, Integrating Interpreter Services into Video Visits, and Reporting and Documenting Telehealth Visits.
 - The December SNUGs have been cancelled – happy holidays!
- **[IHI National \(Virtual\) Forum on Quality Improvement](#)** 4-day virtual conference Dec 6–9 addressing longstanding issues in health care and celebrates improvements happening globally across the continuum of care. Scholarships for CAPH member systems are available. Complete application [here](#). Note: On the 1st page of the application, please select Safety Net Institute (Manager: Abby Gonzalez). You should receive a response within 2-4 weeks or sooner. All applicants are required to complete our online application and participate in an impact survey approximately one month after your course/event. Questions? Contact [Abby Gonzalez](#).

IV. **Key Deadlines & Dates**

- **Mar 31, 2021 – QIP** PY3.5 Report Due for “PRIME Transition” metrics, performance as of Feb 29, 2020.
- **Mar 31, 2021 – QIP** Performance on Project 1.3 *Influenza Immunization* as of December 31, 2020.
- **June 15, 2021 – QIP** PY3.5 Report Due for “Core QIP” metrics (in the unlikely scenario that CMS rejects the PY3.5 proposal).

- **June 15, 2021 – QIP** Performance on the *Q-PC9 Immunization for Adolescents* and *Q-PC10 Childhood Immunizations* as of December 31, 2020.
- No baseline data required for any of the above.

About: The PRIME/QIP Express is sent monthly to CAPH members with information, tools and news about PRIME and QIP. If you have any topics suggested for a webinar or this Express, please contact [Dana Pong](#).

PRIME and QIP materials, including this newsletter, are posted on [SNI Link/PRIME](#) and [SNI Link/QIP](#). SNI Link is open to all CAPH members after registration.

*Document sharing and discussion board for all PRIME participants can be found on [DHCS' PRIMEOne portal](#). Email PRIME@dhcs.ca.gov to obtain access. Official QIP documents can also be found on [DHCS QIP public page](#).

To add or remove people from this Express please email [Abby Gonzalez](#). This list is the [PRIME/QIP Teams list](#) that receives the monthly QIP Leads webinar emails and other PRIME/QIP related announcements..

Dana Pong

Senior Data Analyst

dpong@caph.org | 510-874-7118

[California Health Care Safety Net Institute](#)

[Register Now! CAPH/SNI Virtual Annual Conference \(Dec 3-4\)](#)