

PRIME / QIP Manager MONTHLY FORUM

Monday, Sept 28, 2020, 12-1PM

Recording Link

Presenters: David Lown <u>dlown@caph.org</u>, Dana Pong <u>dpong@caph.org</u>
Recordings of the webinar and slide deck posted on <u>SNI Link/QIP/Webinars</u>

Housekeeping



Please mute locally. Lines are also muted on entry.

Please don't use a speakerphone in order to prevent an audio feedback loop, an echo.



At any time, feel free to chat your question & we will read out



Webinar will be recorded and saved on SNI Link: PRIME Webinars and QIP Webinars

PRIME DY15

DY15 Year End Report due Sept 30

Congratulations for submitting the final PRIME report under the 1115 Waiver!



Reminder: Email dpong@caph.org the pdf and excel copies of

- DY15 Year End report once submitted to DHCS 9/30
- DY15 Mid Year report once DHCS gives finishes the comprehensive review

DHCS PRIMEd Virtual Annual Conference

- Oct 26-28, 2020
- Registration info forthcoming from Aurrera Health/DHCS
- Attendance required
- By Oct 9, each entity must submit one 3-minute video or poster. See "The PRIME Times – September 2020" email from Aurrera Health/DHCS.
- Rescheduled: SNI's monthly QIP Leads Webinar from Oct 26 to Oct 19.
- Canceled: SNI's Office Hours Oct 8.

QIP PY3

Submitted PY₃ Data is Posted on SNI Link

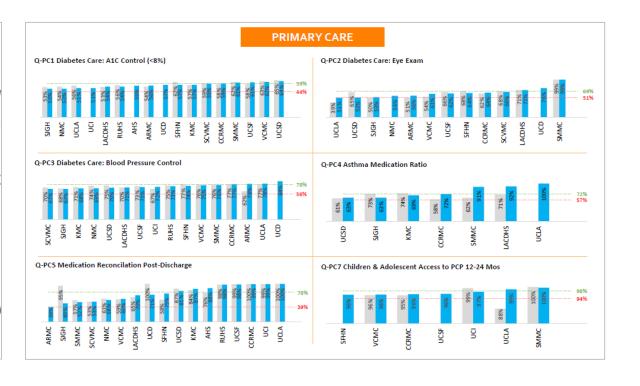
https://safetynetinstitute.org/member-portal/programs/medicaid-managed-care/quality-incentive-program/reporting/

QIP PY Reports

- Reminder to PRIME Managers: Please cc' SNI services
 document for further details on purpose and in
- NOTE: This data has not yet been approved by sharing only. Please do not share this data out



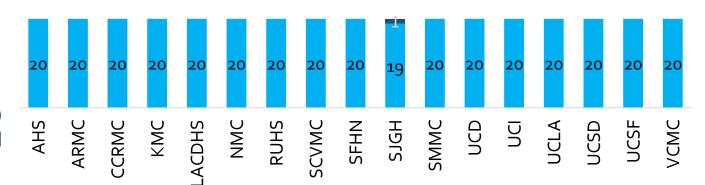
- **▲ QIP PY1-3 data** posted 9/24/20
- ♣ QIP PY3 graphs posted 9/24/20
- **♣** QIP PY2 graphs posted 1/27/20
- QIP PY2 narrative highlights posted 2/12/20 post
- ▲ QIP PY1 graphs posted 3/25/19



Targets Met By System: PY3 vs PY2

PY3:

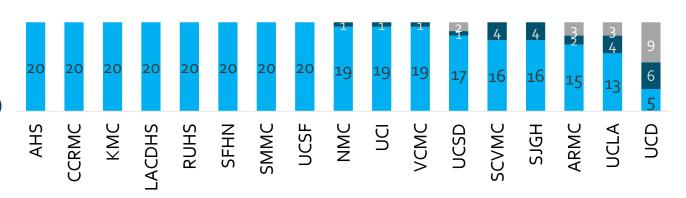
DPH met targets on 99% (319/320) of all reported metrics



- # metrics that did not meet PY3 min. bmark
- # metrics that met PY3 min. bmark

PY2:

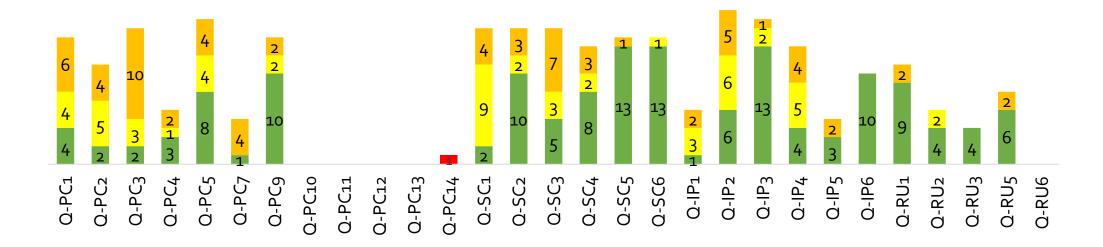
DPH met targets on 88% (299/340) of all reported metrics



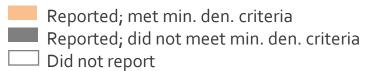
- # metrics with denominator <30
- # metrics that did not meet PY2 target
- # metrics that met PY2 target

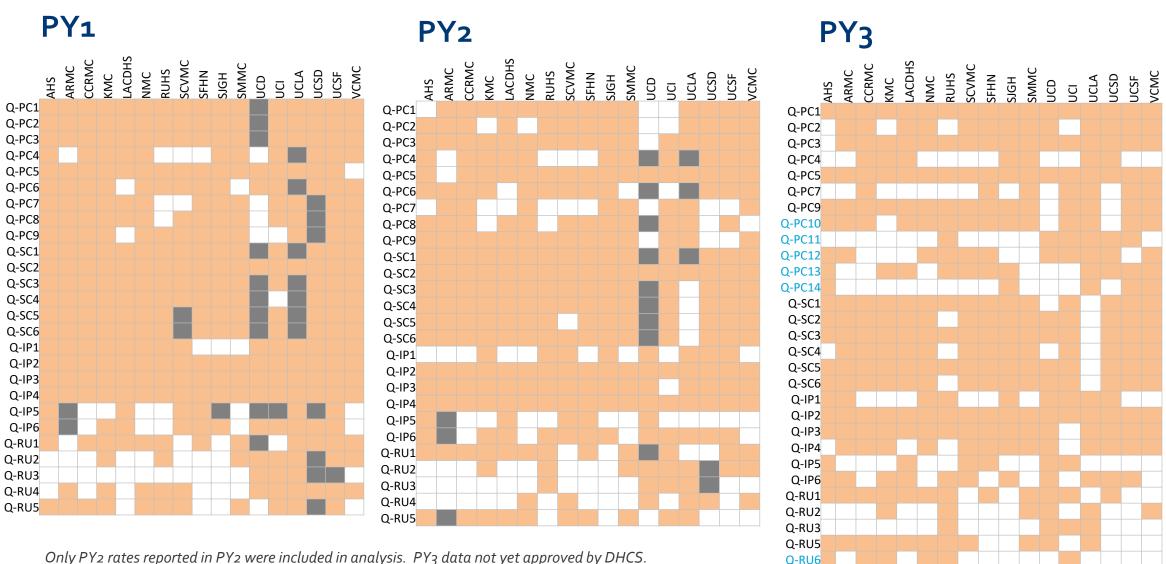
Performance By Metric: PY3 vs. PY2

- # DPH, PY3 worse than PY3 min. benchmark (0.3%)
- # DPH, PY3 worse than PY2 (22%)
- # DPH, PY3 better than PY2 (26%)
- # DPH, PY3 better than PY3 high benchmark (52%)



Measure Selection



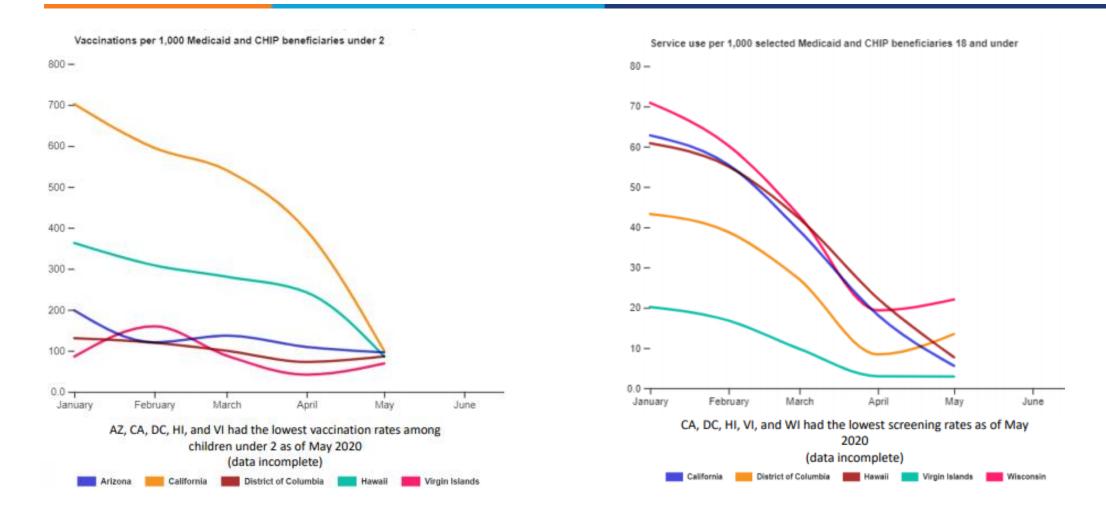


QIP PY3.5

PY3.5 Program Updates

- CMS approved: Original PY3.5 pre-print (to merge PRIME metrics & \$ into QIP)
- **CMS approval still pending**: Modified preprint with COVID-flexibilities
 - Use performances as of 2/29/20
 - Targets = minimum performance benchmark
 - Reporting:
 - Baseline data not needed
 - Due 3/31/2021: QIP "PRIME transition" metrics' performance as of 2/29/20.
 - New: High Performance Pool based on Immunization metrics
 - details on next slides
- 2.1.6 Postpartum Metric
 - DHCS decided to use HEDIS 2020 Medicaid benchmark instead of DY15MY entity data. HEDIS data released by NCQA on Sept 25. DHCS notification forthcoming.

DHCS Priority: Child IZs & Preventive Services



PY3.5 High Performance Pool for Immunizations

Source of Incentive \$ Unearned \$ from missed targets (< min. performance benchmark) in PY3.5 across all DPH

Eligibility Criteria

4 highest-performing DPHs on 3 metrics:

- PRIME 1.3.3 Influenza Immunization
- QIP Q-PC9 Immunization for Adolescents
- QIP Q-PC10 Childhood Immunizations

Measurement Period | Performance as of 12/31/20 (separate report from performance for proposed PY3.5 period)

Reporting Required By

March 31, 2021 for PRIME 1.3.3 All DPH June 15, 2021 (or sooner, TBD) for QIP PC9 & PC10 Required even if you are not in the top 4; Even if you didn't report PC9 or PC10 in PY3 or PY3.5.

Estimated \$ from missed PY3.5 targets

PY3.5	SNI estimates based on	Estimated
"PRIME Transition Metrics"	PRIME DY15 MY data (performance as of 12/31/19) For DY15MY, across all DPHs, 6% of metrics missed the min. performance target Note: Performance as of 2/29/20 could be different than DY15MY	\$26,604,938
"Core QIP Metrics"	PY ₃ data (performance as of $2/29/20$) Note: If CMS approves the PY _{3.5} proposal, PY ₃ = PY _{3.5} data. 1 DPH missed the min. performance target for 1 metric in PY ₃	\$1,272,080

\$27,877,018

• For the PY3.5 HPP, each DPH's eligible amount will be calculated on a pro-rata basis, using each DPH's metric value as the proportional factor and as a cap.

QIP PY4

DHCS Proposed Core Subset (19-20)

MCAS MPL Non-MCAS

- Adolescent Well-Care Visits (AWC)*
- Breast Cancer Screening (BCS)
- 3. Cervical Cancer Screening (CCS)
- 4. Childhood Immunization Status (CIS 10)
- 5. Chlamydia Screening in Women (CHL)
- 6. Diabetes: HbA1c Poor Control (>9.0%) (CDC-H9)
- 7. Controlling High Blood Pressure (CBP)
- 8. Immunizations for Adolescents (IMA)
- 9. PPC Timeliness of Prenatal Care (PPC-Pre)
- 10. PPC Postpartum Care (PPC-Pst)
- 11. Weight Assessment & Counseling for Nutrition & Physical Activity for Children & Adolescents (WCC)

- 12. Well-Child Visits in the First 15 Mos of Life (W15)*
- 13. Well-Child Visits in the 3,4,5,6th Years of Life (W34)*
- 14. Asthma Med Ratio (AMR) **
- 15. Influenza Immunization
- 16. Colorectal Cancer Screening
- 17. Tobacco Assessment and Counseling
- 18. Screening for Depression & Follow-Up Plan
- 19. HIV Viral Load Suppression **
- 20. Diabetes: Eye Exam (CDC-E)

^{*} May be replaced by WCW & W3o for PY4. DHCS would calculate the benchmarks

^{**} SNI is proposing to remove. SNI is considering proposing CAD: Antiplatelet Therapy

High Performance Pool in Core Subset

- HPP applies only to metrics in the Core sub-set
- High performance =
 - \geq 20% gap closure **and** \geq 50th percentile OR
 - \geq 90th percentile / high performance benchmark
- Source of HPP \$
 - Funds remaining in each entity's QIP PY allocation after determining that entity's PY funding earned by 10% gap closure on each of the metrics reported in that PY.
 - TBD pooled unearned funds across DPHs/DMPHs vs only entity's own unearned funds

DHCS Proposed Non-Core Set (34)

- Advance Care Plan
- 2. Appropriate Treatment for Upper Respiratory Infection
- 3. Avoidance of Antibiotic Tx for Acute Bronchitis/Bronchiolitis
- 4. BMI Screening and Follow-up
- 5. CAD: Antiplatelet Therapy
- Comprehensive Diabetes Care: Medical Attention for Nephropathy*
- 7. Concurrent Use of Opioids and Benzodiazepines
- 8. Contraceptive Care All Women
- 9. Depression Remission or Response for Adolescents & Adults
- 10. Developmental Screening in the First Three Years of Life
- 11. Discharged on Antithrombotic Therapy
- 12. ED Utilization of CT for Minor Blunt Head Trauma
- 13. Exclusive Breast Milk Feeding (PC-05)
- 14. F/U After ED Visit for Alcohol & Other Drug Abuse or Dependence
- 15. HIV Screening Measure
- 16. Lead Screening in Children
- 17. Medicine Reconciliation Post Discharge (MRP)

- 18. NHSN Antimicrobial Use Measure
- 19. PC-02: Cesarean Birth
- 20. Perioperative Care: VTE Prophylaxis
- 21. Peri-op Prophylactic Abx Administered after Surgical Closure
- 22. Pharmacotherapy Management of COPD Exacerbation
- 23. Plan All-Cause Readmissions
- 24. Prevention of CVC Related Bloodstream Infections
- 25. Reconciled Med List Received by Discharged Patients
- 26. Reduction in Hospital Acquired C Difficile Infections
- 27. Statin Therapy for the Prevention and Treatment of CVD
- 28. Surgical Site Infection (SSI)
- 29. Treatment Preferences Inpatient
- 30. Unhealthy Alcohol Use Screening and Follow-Up
- 31. Use of Imaging Studies for Low Back Pain
- 32. Use of Opioids at High Dosage in Persons Without Cancer
- 33. Health Equity metric placeholder
- 34. Health Equity metric placeholder

^{*} May be replaced by *Kidney Health Evaluation for Patients w/ Diabetes*. DHCS would calculate the benchmarks SNI is considering proposing to remove/replace

Not on DHCS List; Majority Yes Votes by DPH

Metric

CAD: ACE/ARB) Therapy - Diabetes or LVSD CAD: Beta-Blocker Therapy-Prior MI or LVSD

BIRADS to Biopsy

Atrial Fibrillation/Flutter: Chronic Anticoagulation Therapy

Heart Failure (HF): ACE/ARB/ARNI) Therapy for LVSD

Heart Failure (HF): Beta-Blocker Therapy for LVSD

Cardiac Stress Imaging Not Meeting Appropriate Use Criteria

Screening for High Blood Pressure and Follow-Up Documented

Non-Recommended Cervical Cancer Screening in Adolescent Females

Appropriate Testing for Pharyngitis

Persistence of Beta-Blocker Treatment after a Heart Attack

Statin Therapy for Patients With Cardiovascular Disease

Statin Therapy for Patients With Diabetes

Assessment and Management of Chronic Pain (Utox & Pain Agreement)

Receipt of Appropriate Follow-up for Abnormal CRC Screening

Request for Specialty Care Expertise Turnaround Time

Specialty Care Touches

MWM#8 - Treatment Preferences (Outpatient)

Benchmark Options

DHCS vs Entities vs Adjusted Medicare (QPP)

DHCS vs Entities vs Adjusted Medicare (QPP)

DHCS vs Entities?

Entities vs Adjusted Medicare (QPP)?

HEDIS Medicaid

HEDIS Medicaid

HEDIS Medicaid

HEDIS Medicaid

HEDIS Medicaid

Entities?

Entities?

Entities?

Entities?

Entities?

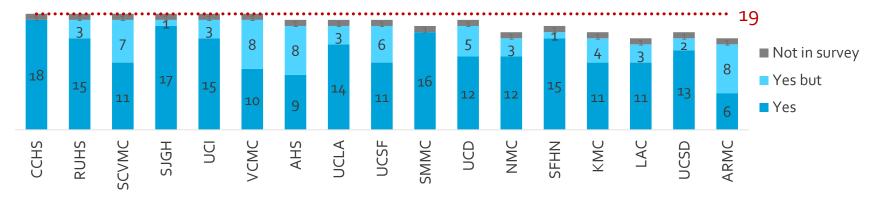
DHCS is not inclined to include these unless there is very strong clinical rationale

SNI is considering as replacements for metrics proposed for removal

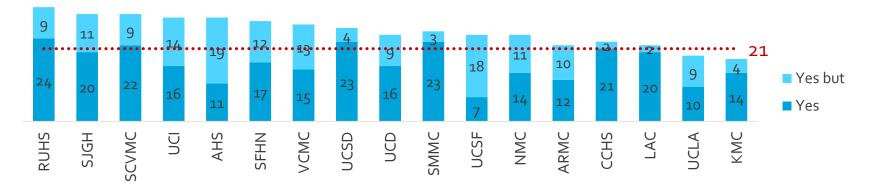


♥ Flexibility, **↑** Financial Risk

SNI Core Set = 19



SNI Set (52) - SNI Core Set (19) = 33



SNI Planned Advocacy

1. Core Set

- 1. Modify: Remove AMR, HIV VL. Add back CAD-Antiplatelet
- 2. Flexibility: Allow DPHs to only report 18-19 out of the 20

2. Overall Menu Set

- Replace low support/utilization metrics with high support/evidence based/clinically impactful metrics
- 2. Or just add the latter metrics

3. Drive further improvement & reduce financial risk

- Add reclaiming via over-performance in other metrics (similar to PRIME Method 1 – limited to DPH's own funds)
- 2. High Performance Pool across entities unearned funds

WRAP UP



Quality Leaders Awards (QLAs)

Applications are open for the 2020 Quality Leaders Awards (QLAs)!

We seek to celebrate all efforts by PHS and will therefore accept both COVIDand non-COVID-related submissions for any of the three categories:

- Ambulatory Care Redesign: Delivering "right place, right time" care and ultimately improving population health
- **Data Driven Organization:** Building data infrastructure, developing data analytics and capacity, and/or leveraging data to improve clinical care
- Performance Excellence: Improving care processes by removing waste, advancing clinical quality, and/or enhancing patient experience

This year's QLAs will be celebrated at our Annual Conference, which will take place virtually on Dec. 3-4. Application form and more details can be found here.

Applications are due Friday, October 9, to Zoe So (zso@caph.org).





Telehealth Series

Patient Experience and Access

Patient Portal Activation and Engagement with Jim Meyers. Wednesday, October 21, 1-2pm

Digital Disparities in Telehealth with Contra Costa. Date TBA

Details and registration will be posted on **SNI Link/Telehealth** shortly.



Safety Net User Groups

Who: Reporting, analytics or clinical operations leads

What: Systems wellestablished on Epic or Cerner share how they address technical & operational practices and lessons learned

Info on **SNI** Link

Contact Zoe So to be added to the listserv

eSNUG Epic Safety Net User Group

10/22 Discussion: Texting to increase access, integrating interpreters, and telehealth reporting
 8/18 Santa Clara: Video Visit Integration
 6/16 Contra Costa: Electronic Case Reporting w/ OCHIN & Sutter
 4/21 COVID-19
 2/18 Santa Clara: Predictive models

CSNUG Cerner Safety Net User Group

October cSNUG rescheduled!

Discussion: Texting to	
increase access, integrating	
interpreters, and telehealth	
reporting	
San Joaquin: Video Visit	
<u>Integration</u>	
COVID-19 Peer sharing	
COVID-19 Peer Sharing	
<u>HealtheIntent</u>	

Questions?