Zoe So

From:Dana PongSent:Monday, August 17, 2020 3:29 PMTo:Dana PongSubject:PRIME & QIP Express - August 2020Attachments:IHI Scholarship Opportunities -- July 2020; PY 3 Reporting and Payment Changes

I. POLICY AND REPORTING UPDATES

PRIME

- DY15 YE report due Sept 30. CMS approved modifications to Attachment II: DY15 YE payments will be
 calculated based on DY14 metric performance instead of DY15 YE metric performance. Entities will continue to
 report all quantitative metric data for the DY15 YE measurement period 7/1/19-6/30/20, following the
 specifications provided in the PRIME DY15 Reporting Manual. PRIME entities will be held to modified narrative
 requirements for DY15 YE reporting. DHCS will send out this week a Policy Letter regarding these details.
- **DY15 MY report**. DHCS is currently conducting the clinical, comprehensive review.
- DY14 Supplemental Claiming. IGT letters have been sent out to all entities.

QIP

- **PY3 reporting changes approved by CMS per <u>DHCS QIP Policy Letter 20-001</u> released Aug 12 and posted <u>here</u>.**
 - Report due Sept 9, 2020. DHCS QIP Reporting application opens Sept 1. Any extension requests must be submitted to DHCS by Aug 25. Let SNI know if you are unable to report by Sept 9.
 - Measurement period: 3/1/19-2/29/20
 - Target: at or above PY3 minimum benchmark
 - For baseline data fields, see instructions in Policy Letter for entering placeholder language in the DHCS QIP reporting application.
 - Allocation will reflect proportion of MCMC members served 7/1/19-2/29/20.
 - Payment to be disbursed to entities via Plans in May 2021.
- PY3.5 Reporting
 - DHCS is waiting for CMS approval of the original PY3.5 proposal (to merge PRIME & QIP Metrics & dollars all into QIP) before submitting a modified PY3.5 preprint with the COVID-flexibilities (i.e., same approach as PY3: Use performances as of 2/29/20 with targets equal to the minimum or 25th percentile threshold for all PY3.5 metrics). If the proposal is approved, then entities would only need to additionally report the QIP "PRIME transition" metrics by 3/31/21 and baseline data would not be required.
- PY4-8
 - Thank you for submitting your preliminary and final results. They have been shared with DHCS. DPH final results showed similar patterns as the preliminary results.
 - DHCS will be deliberating on final measure set with the QIP Quality Advisory Group and then sending list for approval by CMS sometime in September.
 - DHCS is also considering the Equity Metric SNI proposed last week. Overall, they are supportive but may
 want to narrow the options so there is greater overlap in the equity initiatives are worked by QIP
 Entities. SNI discussed the Equity Metric proposal with members on the <u>July 22 webinar</u>.

II. MEMBER SUPPORT

- **PRIME/QIP Leads Webinar** Mon, Aug 24 (12-1). Recordings posted on <u>PRIME</u> and <u>QIP</u> pages.
- PRIME/QIP Leads Webinar in Oct is rescheduled to Oct 19 due to DHCS PRIMEd Virtual Conference Oct 26-28,

- PRIME/QIP Office Hours. Sept 10 (12-1). Oct 8 Office Hours will be canceled. Recordings posted on <u>PRIME</u> and <u>QIP</u> pages.
- PRIME DHCS-led Topic-Specific Learning Collaborative (TLCs): Materials on <u>PRIMEone</u>*. Questions can be directed to <u>Megan Thomas</u>.

III. IMPLEMENTATION TOOLS & OPPORTUNITIES

More tools posted on <u>PRIME/Project Implementation Resources</u> and <u>QIP/Implementation Tools</u>.

- SNI Webinar Series: Creating the New Normal for Primary Care: In-Person Visits During the Pandemic
 - Aug 27 (12-1). Webinar: Prioritizing patients and supporting attendance. Dr. Shukla will discuss the details of LA County's three-phase approach to the upheaval caused by the COVID-19 pandemic: Surge, Recovery, and Transformation to a better normal. She will layout a three-stage framework that governs decisions about which patients need in-person visits, and the six prioritization factors that allow staff to prioritize this list of patients for outreach. Dr. Shukla will also talk about how outreach is being done to facilitate in-person visits. Register here.
 - Date TBD. Webinar: Schedules and Physical Spacing. Dr. Khan and Dr. Bacho will discuss the many changes made at RUHS in primary care to maximize safety for staff and patients during the COVID-19 pandemic. These include changes to provider schedules and work locations (clinic, home), communication within the care team, and with patients about the changes to protect them. They will also share their protocols for safer in-person visits, which include "remote registration" and drive-through child health screenings. Registration info and recordings will be posted <u>here</u>.
- SNI Webinar Series: Technical Considerations for Telehealth
 - Aug 19 (1-2) Webinar: Team-Based Care in a Telehealth Setting. Leaders from San Mateo Medical Center will share their experience developing, testing, and adapting standard work flows for team-based care in ambulatory telehealth settings. Presenters will share standard work protocol and lessons in telehealth scheduling and pre-registration, clinic prep and rooming, and team role development. Register <u>here</u>.
 - Technical aspects of telehealth implementation webinar series materials posted here.
- EHR Safety Net User Groups hosted by SNI every other month for reporting, analytics or clinical operations lead who would benefit from hearing from systems well-established on Epic/Cerner how they are addressing technical and operational practices and lessons learned. Please contact <u>Zoe So</u> for the calendar invite.
 - Epic User Group (eSNUG): On Aug 18 (1-2pm), Santa Clara will share on video visit integration
 - **Cerner User Group (cSNUG):** On Aug 24 (1-2pm), San Joaquin and LA will share on video visit integration.
- **IHI Scholarships**. With support from Kaiser Permanente Community Benefit through its Institute for Healthcare Improvement (IHI) Endowment, SNI is pleased to offer a limited number of scholarships to members to cover the cost of registration fees for select IHI programs. See attached email for upcoming events and instructions on how to apply.
- <u>COVID Resources Compiled by CAPH SNI</u> Newly added: Insights for Health Care Facilities on Emergency Response Practices. The US Office of Inspector General released a <u>toolkit</u> that contains insights and lessons from reports published from 2002 to 2020 about health care facility emergency preparedness and response, including infectious diseases and natural disasters. Toolkit assists communities in responding to the current pandemic and to other emergencies as they arise.
- Advanced Telehealth Coordinator Certificate. <u>Futuro Health</u>, co-founded by Kaiser, is offering an advanced telehealth coordinator certificate. 15-week training Sept 21-Dec 28. Systems should consider sending up to three employees: clinical, IT, and operations personnel. Futuro Health will cover tuition for those referred from a health center in CA. For more information, <u>email Futuro Health</u>.
- CHCF Webinar: Public Hospitals and Health Systems During the COVID-19 Pandemic. In case you missed the
 July 10 webinar, access recording <u>here</u>: Explores how California's public hospitals and health systems are
 adapting to meet the challenge of the COVID-19 pandemic, and lessons from this crisis that can help strengthen
 the safety net and improve care for patients going forward. Featuring: Alameda Health System, Riverside
 University Health System, and Zuckerberg San Francisco General Hospital and Trauma Center.

IV. Key Deadlines & Dates

- Sep 9 QIP PY3 Report Due
- Sept 30 PRIME DY15 Year-End Report Due
- Oct 26-28 (10am-2pm) PRIMEd Annual Conference virtually hosted by DHCS and Aurrera
- Mar 31, 2021 QIP PY3.5 Report Due for "PRIME Transition" metrics
- June 15, 2021 QIP PY3.5 Report Due for "Core QIP" metrics (if CMS rejects the PY3.5 proposal)

About: The PRIME/QIP Express is sent monthly to CAPH members with information, tools and news about PRIME and QIP. If you have any topics suggested for a webinar or this Express, please contact <u>Dana Pong.</u>

PRIME and QIP materials, including this newsletter, are posted on <u>SNI Link/PRIME</u> and <u>SNI Link/QIP</u>. SNI Link is open to all CAPH members after registration.

*Document sharing and discussion board for all PRIME participants can be found on <u>DHCS' PRIMEOne portal.</u> Email <u>PRIME@dhcs.ca.gov</u> to obtain access. Official QIP documents can also be found on DHCS <u>QIP public page</u>.

To add or remove people from this Express please email <u>Abby Gonzalez</u>. This list is the "PRIME/QIP Teams" list that receives the monthly QIP Leads webinar emails and other PRIME/QIP related announcements..

Dana Pong

Senior Data Analyst <u>dpong@caph.org</u> | 510-874-7118 California Health Care Safety Net Institute