

PRIME / QIP Metrics Office Hour

Thursday, July 9, 2020, 12-1PM

[Play recording](#)

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Recordings of the webinar and slide deck posted on [SNI Link/QIP/Webinars](#)

Housekeeping



Please mute locally if you're not speaking. Lines are also muted on entry. Please don't use a speakerphone in order to prevent an audio feedback loop, an echo.



Feel free to chat your question & we will read out. If you'd like to verbally ask your question, let us know via the chat and we'll unmute you.



Webinar will be recorded and saved on SNI Link: [PRIME Webinars](#) and [QIP Webinars](#)

PY4-8 Survey Metric Matrix

Revision #2 released July 6

HEDIS MY2020/2021 Telehealth Additions

- Updated Row 7 & 10 about HEDIS telehealth additions; MY2020-2021 specs have been released
- Added Row 8: Instructions for Entities to review three specific HEDIS General Guidelines as they provide detail to understanding the telehealth additions

o **NOTE:** NCQA has updated telehealth guidance in 40 HEDIS measures for HEDIS Measurement Years 2020 and 2021 to better align with new telehealth guidance released by CMS and other stakeholders. 20 of these measures are part of this PY4-8 metric survey and their respective Event Criteria, Numerators and Denominators have been highlighted in light green (note: AWC & WCC34 are being combined into one new measure Child & Adolescent Well Care Visits, so the matrix shows 21 measures highlighted green). Details on the specific telehealth guidance for these updated measures is reflected in the HEDIS Volume 2 Technical Specifications, which was published on July 1, 2020. For a list of all the 40 affected measures, please click the link below. [For metric details, please refer to the updated HEDIS specifications for MY2020-2021](#)

[NCQA HEDIS Update](#)

[HEDIS General Guidelines \(please review each of these in the MY2020-2021 HEDIS Vol 2 Technical Specifications\)](#)

38. Member-Collected Samples: This Guideline provides instructions on the ability to use member collected samples for metric related lab results.

39. Member-Reported Services and Biometric Values: This Guideline provides instructions on the ability to use member collected biometric values as collected by a primary care practitioner or specialist for numerator compliance

42. Telehealth: This Guideline provides instructions on the differences between various telehealth services (telehealth, telephone, e-visits, virtual check-ins) and how each is handled in the metric specifications.

HEDIS Telehealth Additions

- Columns Q, R & S (assessments for Numerator & Denominator in-person service requirements & Telehealth exclusion/inclusion) completed for the 20 HEDIS metrics with telehealth additions
- Column N: Event Criteria updated for telehealth additions for the following:
 - *Comprehensive Diabetes Care:*
 - *Blood Pressure Control (CDC-BP)*
 - *A1c Poor Control (CDC-H9)*
 - *A1c Control (CDC-H8)*
 - *Eye Exam (CDC-E)*
 - *Controlling High Blood Pressure (CBP)*
 - *Statin Therapy for Patients With Cardiovascular Disease (SPC)*
 - *Statin Therapy for Patients With Diabetes (SPD)*
 - *Use of Spirometry Testing in the Assessment and Diagnosis of COPD (SPR)*

CMQCC Measure Updates

- Column L: PY₄₋₈ Target Population changed from “**MCMC beneficiary** as of the date(s) of the denominator event(s)” to “**Medi-Cal beneficiary** at of the date(s) of the denominator event(s)”. As per the instructions page, this category includes: MCMC Assigned Lives, MCMC non-assigned Lives, and FFS Medi-Cal, but excludes Duals. Applies to:
 - *PC-01: Elective Delivery*
 - *PC-02: Cesarean Birth*
 - *PC-05: Exclusive Breast Milk Feeding*
- Added comment to *Live Births Weighing Less Than 2,500 Grams (LBP-CH)*: Dr. Elliot Main, Director of CMQCC, advised against the use of the measure in QIP (see comments for details). **JUST VOTE “NO”**

Corrections

- Corrected Column A: CMS Category for all metrics. In the previous version, some categories didn't correctly line up with the right metrics.
- Added missing Numerator Description for Pharmacotherapy Management of COPD Exacerbation (PCE).
- Changed Numerator for Comprehensive Diabetes Care: Medical Attention for Nephropathy (CDC-N) from: "See KED: Kidney Health Evaluation for Patients with Diabetes" (it's replacement metric) to the actual numerator for CDC-N, as the numerator for the old CDC-N metric is different from the KED Numerator.
- Fixed the comment Object Errors. Each comment is now visible when cursor hovers over a cell with a comment.

FYI: CMS eCQM Telehealth Guidance

- Majority of eCQMs include CPT & HCPCS codes appropriate for in-person or telehealth encounters as per payable services under [Medicare Physician Fee Schedule](#).
- eCQM logic/value sets do not differentiate between in-person encounters or telehealth encounters when using “telehealth eligible” CPT & HCPCS codes.
- Unless otherwise stated in the eCQM guidance or definition statements, encounters (in-person or telehealth) identified with these codes can be used for eCQMs,.
- BE AWARE: Telehealth-eligible codes may be included in value sets even if the required quality action in the numerator cannot be completed via telehealth
- References: [2020 eCQM, Telehealth Guidance 2020](#); [2021 eCQM](#)

FYI: CMS eCQM Telehealth Guidance

CMS eCQM ID	NQF ID	MIPS Quality ID	Measure Name	Telehealth Eligible
CMS2v9	0418e	134	Screening for Depression and Follow-Up Plan	Yes
CMS130v8	NA	113	Colorectal Cancer Screening	Yes
CMS138v8	0028e	226	Tobacco Use: Screening and Cessation Intervention	Yes
CMS147v9	0041e	110	Influenza Immunization	Yes
CMS50v8	NA	374	Closing the Referral Loop: Receipt of Specialist Report	Yes
CMS135v8	0081e	005	Heart Failure (HF): ACE-I or ARB or ARNI Therapy for LVSD	Yes
CMS144v8	0083e	008	Heart Failure (HF): Beta-Blocker Therapy for LVSD	Yes
CMS145v8	0070e	007	CAD: Beta-Blocker Therapy-Prior MI or LVSD (LVEF <40%)	Yes
CMS74v9	NA	379	Primary Caries Prevention Intervention as Offered by PCPs, including Dentists	Yes
CMS349v3	NA	475	HIV Screening	Yes
CMS347v4	NA	438	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	Yes
CMS22v8	NA	317	Screening for High Blood Pressure and Follow Up Documented	No
CMS69v8	0421e	128	BMI Screening and Follow-Up Plan	No

Considerations for Voting

Over next few weeks, you should...

- **Purchase** HEDIS MY 2020 & MY 2021 Volume 2: a single publication covering two HEDIS MYs. NCQA is now naming specs by MY (instead of Reporting Year) and releasing specs prior to MY [NCQA Store](#)
- **Review** the above specs for measures in the PY₄₋₈ survey, including [measure- and telehealth- specific updates](#)
- **Review** July 6 matrix; discard older versions
- **Respond** to the PY₄₋₈ survey (from July 6) accordingly

HEDIS Volume 2: Technical Specifications for Health Plans

A required resource for anyone involved in collecting, calculating or submitting HEDIS data, HEDIS Volume 2: Technical Specifications for Health Plans provides the technical specifications for each measure. It also includes general guidelines for data collection and how to perform the necessary calculations and guidelines for sampling.

HEDIS is the gold standard in health care performance measurement, used by more than 90 percent of leading employers and regulators. HEDIS is a set of standardized measures that specifies how to collect and report performance information across the most pressing clinical areas, as well as important dimensions of patient experience.



Order HEDIS 2020 Volume 2:
Available Now



Voting Instructions & Suggestions

- Please vote on all metrics (not required, just encouraged)
- Vote "Yes" ("likely will choose" or "only if needed") for at least 40 metrics. You may select "Yes" for > 40 metrics.
- Vote "No" for ones you would not want to report on under any circumstances.
- There shouldn't be any "select from drop down" left upon survey completion.
- Comment on every metric regardless of response if possible.
- Wait until DHCS finalizes the menu set before your system internally decides on which metrics your system will ultimately pursue.
- FYI: SNI and DHLF are advocating to DHCS that DHCS err on the side of inclusion rather than exclusion of metrics to arrive at the final menu set.

Preliminary Survey Results due July 17

June 5 Survey re-opens

June 18 DHCS sent Matrix Revision #1

July 6 DHCS sent Matrix Revision #2

July 9 Office Hours: Members discuss HEDIS telehealth revisions

**July 17 Members to email preliminary survey results to [Dana](#)
(Please use the same survey template)**

July 22 & 27 Member discussion on preliminary results

July 31 Final survey results due to SNI

Aug 1-13 DPH, DMPH, MCP survey results analyzed

Aug 14-Aug 31 DHCS and QQAG to deliberate on results & recommendations

Sept DHCS deliberates further & sends PY4-8 metric list to CMS for approval

Jan 2021 PY4 Manual released

NCQA Telehealth Questionnaire

(Optional / For Your Information)

Your opportunity to weigh in...

NCQA, in partnership with 20 of the nation's leading healthcare voices, recently formed a Taskforce on Telehealth Policy to develop long-term recommendations. They released a [Telehealth Questionnaire for Care Delivery](#) for stakeholder input:

Your responses will:

- Reveal areas of opportunity for potentially aligning your practice or organization's telehealth use with patient-centered care.
- Help shape future NCQA assessment frameworks of patient-centered telehealth capabilities and support market-driven solutions for telehealth quality

...and receive an individualized report

- Preview the questionnaire [here](#) and the resulting summary report [here](#). Please do not circulate these preview copies outside your system.
- **By July 27**, submit your official response to NCQA [here](#).

In addition to providing feedback to NCQA on delivery of clinical care through telehealth, you'll receive:



An immediate summary report based on your responses, with telehealth resources and potential opportunities to consider.

Report sent: Upon completion of survey.



A market comparison report comparing your responses to the responses of other practices or organizations using telehealth.

Anticipated report date: August 31



Data about platform functionality from our questionnaire sent to telehealth solution vendors.

Anticipated report date: August 15.

Questionnaire Categories



Care Management & Population Health

Functionality that helps practices better manage and engage patients in a patient-centered manner.

Patient Engagement	How can the patient access information and medical records and how does the platform help patients better manage their care?
Use of Evidence-Based/Standard of Care	Are there built-in tools and resources to help guide appropriate clinical decision-making?
Quality Metrics	Does the platform strengthen clinical documentation and capture data to support quality measurement and quality improvement?
Workforce	How does the platform help manage oversight of clinicians/staff and team-based care?
Continuity of Care	Can a patient's care over time be effectively managed through care coordination and data sharing?

Operations & Platform Infrastructure

Functionality that is an underpinning of the technology and supports operational needs.

Regulatory Compliance	Does the platform comply with applicable Federal/State laws and regulations?
Financial Considerations	How does the platform help support coding, billing and contracting needs?
Privacy & Security	Are there safeguards to ensure patient data is secure?
Assessment of Technology & Interoperability	How does the platform allow for user feedback and the transmission of information between systems?

SNI Telehealth Webinar Series

Technical Considerations in Telehealth

- This series will address the technical aspects of telehealth implementation, including software selection, integration, and optimization.
- Dan Kurywchak, CEO of [Telemedicine.com](https://www.telemedicine.com), will discuss key decision points in telehealth implementation and answer your questions.
- Target audience: CIO, CMIOs, and leaders in information technology
- Contact Zoe at zso@caph.org for registration information.

Video Visits:
Choosing the
Right Platform
July 15, 12-1pm

Video Visits:
Integration to
Support Telehealth
July 21, 1-2pm

Remote Patient
Monitoring – Technical
Considerations
Aug 5, 1-2 pm

QIP Q&A



PRIME Q&A

