

From: Dana Pong
Sent: Friday, July 10, 2020 2:43 PM
To: Dana Pong
Subject: PRIME & QIP Express - July 2020
Attachments: 24/7 Free Medi-Nurse Call Line Launches for COVID-19 Questions: (877) 409-9052

I. **POLICY AND REPORTING UPDATES**

PRIME/ QIP COVID-19 Impact

- **Programmatic updates.** Listen to the June 9 webinar “COVID-19 Impact on PHS Programs” (posted [here](#)) and to the June 22 PRIME QIP Leads webinar (posted on [PRIME](#) and [QIP](#) pages). DHCS is waiting for CMS response on the PRIME DY15 and QIP PY3-proposals and is preparing to submit a proposal for PY3.5 using the same approach used for PY3: Use performances as of 2/29/20 with targets equal to the minimum or 25th percentile threshold for all PY3.5 metrics. DHCS is unsure if CMS would be favorable to this PY3.5 proposal as February is outside the official July – Dec 2020 PY3.5 program period.

PRIME

- **DY14 Supplemental Claiming.**
 - DHCS June 29 email to PRIME listserv: “In light of COVID-19, DHCS is pursuing enhanced federal funding for the DY 14 Year-End supplemental payments. This enhanced funding is made available through Section 6008 of the Families First Coronavirus Response Act (FFCRA), which provides a temporary 6.2 percentage point increase in the Federal Share. To ensure the payments include the increased federal share, the IGT letters for the DY 14 supplemental payments are now estimated to be sent to entities by the end of July 2020, More details will be shared as they are available. If you have any questions, please feel free to reach out to your PRIME liaison.”
 - CAPH Finance is providing updates to CFOs on this. Connect with your CFO for further details.
- **DY15 MY report.** DHCS is currently conducting the clinical, comprehensive review.
- **DY15 YE report.** DHCS will be requiring all the usual data by Sept 30 for informational purposes, but is considering reducing the amount of quality improvement narratives at the metric-level. DHCS clarification forthcoming.
- The PRIME program officially ended June 30. Congratulations for completing 5 years of performance improvement under PRIME! “PRIME” metrics continue under QIP PY3.5 (as “PRIME Transition metrics”) which officially started July 1, 2020.

QIP

- **PY4-8 Measure Survey Reopens**
 - July 6: DHCS released Revision #2 of the survey metrics matrix which incorporates telehealth additions that NCQA made to certain HEDIS measures as of July 1. Note the Instructions tab for a description of changes.
 - July 9 Office Hours: SNI walked through the changes in Revision #2 of the survey metrics matrix. Recordings posted on [PRIME](#) and [QIP](#) pages.
 - **July 17: Please email your preliminary survey results**, in whatever state it is in, to [Dana](#) who will compile and reflect the results back to members for July 22 & 27 discussions.
 - July 22 & 27 (12-1:30): Members to discuss rationales for measure selection
 - **July 31: Please email final survey results to [Dana](#)**

II. **MEMBER SUPPORT**

PRIME/ QIP

- **PRIME/QIP Leads Webinar** Mon, July 22 and 27 (12-1:30) Members to discuss rationales for survey voting. Recordings posted on [PRIME](#) and [QIP](#) pages.
- **PRIME/QIP Office Hours.** Next office hour is Aug 13 (12-1). Recordings posted on [PRIME](#) and [QIP](#) pages.

PRIME

- **DHCS-led Topic-Specific Learning Collaborative (TLCs):** Materials on [PRIMEone](#)*. Questions can be directed to [Megan Thomas](#).

III. IMPLEMENTATION TOOLS & OPPORTUNITIES

More tools posted on [PRIME/Project Implementation Resources](#) and [QIP/Implementation Tools](#).

- **SNI Webinar Series: Technical Considerations for Telehealth**
 - On July 15, July 21, & Aug 5, SNI will host webinars addressing the technical aspects of telehealth implementation, including software selection, integration, and optimization.
 - Target audience: CIO, CMIOs, and leaders in information technology.
 - Contact [Zoe So](#) for registration information.
- **EHR Safety Net User Groups**
 - Hosted by SNI every other month for reporting, analytics or clinical operations lead who would benefit from hearing from systems well-established on Epic/Cerner how they are addressing technical and operational practices and lessons learned. Please contact [Zoe So](#) for the calendar invite.
 - **Epic User Group (eSNUG):** On June 16, Contra Costa, CDC, and Sutter Health presented on local and national efforts surrounding Electronic Case Reporting for COVID-19. Recording posted [here](#). Next meeting: Aug 18 (1-2pm).
 - **Cerner User Group (cSNUG):** June 24 topic was COVID-19 Peer Sharing. Recording posted [here](#). Next meeting: Aug 24 (1-2pm).
- **COVID Resources Compiled by CAPH SNI**
 - [Link](#) can be found on the [SNI Link main page](#). Recently posted: June 9 webinar “COVID-19 Impact on PHS Programs”, Transition Plan to Resume Deferred Services, and COVID-19 Clinic Staff Guidebook.
- **24/7 Medi-Nurse Advice Line**
 - DHCS launched a free, 24/7 Medi-Nurse advice line to answer questions about COVID-19 for anyone who: doesn’t have insurance, or is a Medi-Cal beneficiary but doesn’t have a regular doctor or managed care plan to oversee their care. See attached announcement. Flyers and social media content to share are on the [DHCS website](#).
- **CHCF Webinar : Public Hospitals and Health Systems During the COVID-19 Pandemic:**
 - July 10: Explores how California's public hospitals and health systems are adapting to meet the challenge of the COVID-19 pandemic, and lessons from this crisis that can help strengthen the safety net and improve care for patients going forward. Featuring: Alameda Health System, Riverside University Health System, and Zuckerberg San Francisco General Hospital and Trauma Center.
- **NCQA Telehealth Questionnaire for Care Delivery**
 - NCQA is seeking input from organizations, who deliver clinical care through telehealth, to shape future NCQA assessment frameworks of patient-centered telehealth capabilities and support market-driven solutions for telehealth quality. Questionnaire respondents will receive a custom summary and market comparison report.
 - See [here](#) for more info and for the submission link. Deadline is July 27. Preview the questionnaire [here](#) and the resulting summary report [here](#) - do not circulate these preview copies outside your system.

IV. Key Deadlines & Dates

- **Sept 30 – PRIME** DY15 Year-End Report Due
- **Oct 26, 27 - PRIMEd** Annual Conference hosted by DHCS and Harbage
- **Dec 15 – QIP** PY3 Report Due
- **Mar 31, 2021 – QIP** PY3.5 Report Due for “PRIME Transition” metrics
- **June 15, 2021 – QIP** PY3.5 Report Due for “Core QIP” metrics

About: The PRIME/QIP Express is sent monthly to CAPH members with information, tools and news about PRIME and QIP. If you have any topics suggested for a webinar or this Express, please contact [Dana Pong](#).

PRIME and QIP materials, including this newsletter, are posted on [SNI Link/PRIME](#) and [SNI Link/QIP](#). SNI Link is open to all CAPH members after registration.

*Document sharing and discussion board for all PRIME participants can be found on [DHCS' PRIMEOne portal](#). Email PRIME@dhcs.ca.gov to obtain access. Official QIP documents can also be found on [DHCS QIP public page](#).

To add or remove people from this Express please email [Abby Gonzalez](#). This list is the "PRIME/QIP Teams" list that receives the monthly QIP Leads webinar emails and other PRIME/QIP related announcements..

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[California Health Care Safety Net Institute](#)