SN CALIFORNIA HEALTH CARE
SAFETY NET INSTITUTE

Epic Safety Net User Group (eSNUG) COVID-19 Peer Sharing

Tuesday, April 21, 2020
1-2pm

Lines are not automatically muted! Please mute yourself locally.

Agenda

Time	Topic	Lead(s)
5 min	**Welcome, Logistics & Updates**	David Lown Zoe So
50 min	**Peer Sharing**	All
5 min	**Wrap-up & Announcements** • SNI Updates • Post Event Survey	David

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Logistics

🔇 Please mute yourself! (We'll have to mute lines if there is background noise)

💬 Please feel free to chime in for questions, and especially for the discussion

💬 At any time, feel free to chat your question & we will read out

🎙 Webinar will be recorded and saved on SNI Link/Data/EHR User Groups

📋 Please complete our pop-up survey

Recent Updates

- CDC: ICD-10-CM Official Coding and Reporting Guidelines (posted 4/1)
  - Note: It is extremely important to code all COVID-19-related activities due to potential increased funding opportunities in the future.

- New CPT codes for COVID-19 Anti-body Testing (posted 4/17)

- The FCC is accepting applications for the COVID-19 Telehealth Program. Apply as soon as possible as funding will be awarded only until all funds are expended or until the pandemic has ended.

- CDPH All Facilities Letter requires General Acute Care Hospitals to provide daily updates on the number and status of COVID-19 patients, bed capacity, and PPE to ensure California has the information necessary to respond to the pandemic

Summary: Updated Telehealth Guidance

- **Telehealth flexibilities in Medi-Cal:** All Medi-Cal covered State plan benefits may be provided telephonically, virtually, or through telehealth when medically appropriate and feasible.

- **Coverage of virtual communications:** More telephonic or virtual encounters with patients who cannot or should not be physically present due to COVID-19 are Medi-Cal reimbursable as a virtual communication if they meet the requirements.

- **Additional FQHC flexibilities:**
    - No "four walls" restrictions
    - No established patient limitation for telehealth services
    - E-consult reimbursement
    - Wraparound for telehealth and telephonic delivery of covered services in managed care

- **CMS guidance on telehealth in Medicare**
    - Medicare toolkits for general practitioners and for ESRD providers
    - Per CMS, Medicare can pay for telehealth visits, including in patients' homes, starting March 6. Clinicians can provide these services to **new or established patients**. In addition, providers can waive Medicare copayments for telehealth services for beneficiaries in original Medicare. This CMS guidance provides a list of CPT codes that may be provided through telehealth.

CMS Fact Sheet: Additional Background: Sweeping Regulatory Changes to Help US Healthcare System Address COVID-19 Patient Surge

Center for Connected Health Policy Fact Sheet: California Telehealth Policy – COVID-19 Changes

Epic App for COVID-19 Care Coordination

From press release:

- Enables patients to self-screen and health care volunteers to triage using smartphones

- Collects patient demographic information to help track spread and containment of the virus

- Patients can sign up for a MyChart account to coordinate follow-up care

- Integrates with Epic's Care Everywhere interoperability platform

Other Resources

- **AMDIS** (Association of Medical Directors of Information Systems) mailing list

- **PULSE COVID** (Patient Unified Lookup System for COVID): allows providers to view electronic patient health and medication histories from across national HIEs

- **eHealth Exchange Electronic Case Reporting** (eCR): automatic generation and transmission of case reports from EHRs to public health agencies

- **Chicago COVID Coalition**

- **Hospital Resource Calculator:** projects COVID-19 cases and PPE need using hospital-inputted parameters

- **ClosedLoop**: risk stratify entire populations to determine who is most vulnerable to COVID-19 complications

Peer Sharing: COVID-19 Response

Feel free to address the following bullets in your response:

- How are you leveraging Epic to support your COVID-19 response?

- Biggest challenge

- Lessons learned

- Future plans

- Questions for others

WRAP UP

eSNUG Calendar (tentative)

Date (To be rescheduled as needed)	Topic (Tentative as of 4/20/20)	Presenter
Tuesday, 6/16, 1-2	Data sharing: Care Everywhere for quality reporting	Contra Costa
Tuesday, 8/18, 1-2	Optimization of ordering tools (SmartSet, Standard Orders, Bulk Orders) & use by care teams	TBD
Tuesday, 10/20, 1-2	Clinical decision support tools (E.g, psych)	TBD
Tuesday, 12/15, 1-2	To be determined	TBD

SNI Link

SNI Link/Data Driven Organizations/EHR User Groups

https://safetynetinstitute.org/membersupport/datadrivenorganizations/**ehr-user-groups/**

Your thoughts, please

How did we do?

What did you learn?

Do you have suggestions for future topics or content?

PLEASE COMPLETE OUR POP-UP SURVEY