



Epic Safety Net User Group (eSNUG) COVID-19 Peer Sharing

Tuesday, April 21, 2020
1-2pm

[Recording Link](#)

Agenda

Time	Topic	Lead(s)
5 min	Welcome, Logistics & Updates	David Lown Zoe So
50 min	Peer Sharing	All
5 min	Wrap-up & Announcements <ul style="list-style-type: none">• SNI Updates• Post Event Survey	David

Lines are not automatically muted! Please mute yourself locally.

Logistics



Please mute yourself! (We'll have to mute lines if there is background noise)



Please feel free to chime in for questions, and especially for the discussion



At any time, feel free to chat your question & we will read out



Webinar will be recorded and saved on [SNI Link/Data/EHR User Groups](#)



Please complete our pop-up survey

Recent Updates

- CDC: [ICD-10-CM Official Coding and Reporting Guidelines](#) (posted 4/1)
 - Note: It is extremely important to code all COVID-19-related activities due to potential increased funding opportunities in the future.
- [New CPT codes for COVID-19 Anti-body Testing](#) (posted 4/17)
- The FCC is accepting applications for the [COVID-19 Telehealth Program](#). Apply as soon as possible as funding will be awarded only until all funds are expended or until the pandemic has ended.
- [CDPH All Facilities Letter](#) requires General Acute Care Hospitals to provide daily updates on the number and status of COVID-19 patients, bed capacity, and PPE to ensure California has the information necessary to respond to the pandemic

Summary: Updated Telehealth Guidance

- **Telehealth flexibilities in Medi-Cal:** All Medi-Cal covered State plan benefits may be provided telephonically, virtually, or through telehealth when medically appropriate and feasible.
- **Coverage of virtual communications:** More telephonic or virtual encounters with patients who cannot or should not be physically present due to COVID-19 are Medi-Cal reimbursable as a virtual communication if they meet the requirements.
- **Additional FQHC flexibilities:**
 - No “four walls” restrictions
 - No established patient limitation for telehealth services
 - E-consult reimbursement
 - Wraparound for telehealth and telephonic delivery of covered services in managed care
- **CMS guidance on telehealth in Medicare**
 - Medicare toolkits [for general practitioners](#) and [for ESRD providers](#)
 - Per CMS, Medicare can pay for telehealth visits, including in patients’ homes, starting March 6. Clinicians can provide these services to **new or established patients**. In addition, providers can waive Medicare copayments for telehealth services for beneficiaries in original Medicare. [This CMS guidance](#) provides a list of CPT codes that may be provided through telehealth.

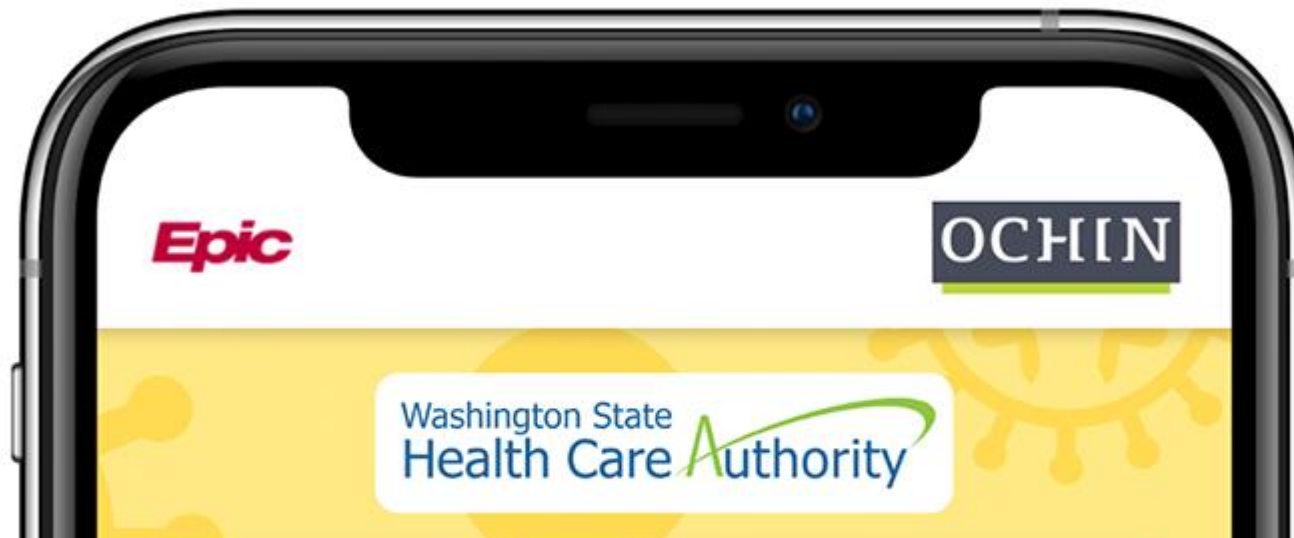
CMS Fact Sheet: [Additional Background: Sweeping Regulatory Changes to Help US Healthcare System Address COVID-19 Patient Surge](#)

Center for Connected Health Policy Fact Sheet: [California Telehealth Policy – COVID-19 Changes](#)

Epic App for COVID-19 Care Coordination

From [press release](#):

- Enables patients to self-screen and health care volunteers to triage using smartphones
- Collects patient demographic information to help track spread and containment of the virus
- Patients can sign up for a MyChart account to coordinate follow-up care
- Integrates with Epic's Care Everywhere interoperability platform



Other Resources

- [AMDIS](#) (Association of Medical Directors of Information Systems) mailing list
- [PULSE COVID](#) (Patient Unified Lookup System for COVID): allows providers to view electronic patient health and medication histories from across national HIEs
- [eHealth Exchange Electronic Case Reporting](#) (eCR): automatic generation and transmission of case reports from EHRs to public health agencies
- [Chicago COVID Coalition](#)
- [Hospital Resource Calculator](#): projects COVID-19 cases and PPE need using hospital-inputted parameters
- [ClosedLoop](#): risk stratify entire populations to determine who is most vulnerable to COVID-19 complications

Peer Sharing: COVID-19 Response

Feel free to address the following bullets in your response:

- How are you leveraging Epic to support your COVID-19 response?
- Biggest challenge
- Lessons learned
- Future plans
- Questions for others

WRAP UP



eSNUG Calendar (tentative)



Date (To be rescheduled as needed)	Topic (Tentative as of 4/20/20)	Presenter
Tuesday, 6/16, 1-2	Data sharing: Care Everywhere for quality reporting	Contra Costa
Tuesday, 8/18, 1-2	Optimization of ordering tools (SmartSet, Standard Orders, Bulk Orders) & use by care teams	TBD
Tuesday, 10/20, 1-2	Clinical decision support tools (E.g, psych)	TBD
Tuesday, 12/15, 1-2	To be determined	TBD

SNI Link

SNI Link/Data Driven Organizations/EHR User Groups

<https://safetynetinstitute.org/membersupport/datadrivenorganizations/ehr-user-groups/>



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About EHR User Groups

In 2019 and 2020, SNI is hosting peer learning sessions for reporting, analytics or clinical operations leads to hear from systems well-established on Epic and Cerner how they are addressing technical and operational practices and lessons learned.

Epic Safety Net User Group (eSNUG)

2020 Schedule

WebEx information and slides will be sent the day before the meeting. All materials will be saved on SNI Link.

A list of proposed topics and dates/times for 2020 meetings are below.

Date To be rescheduled as needed	Topic (Tentative as of 1/9/20)	Presenter
Tuesday 2/18, 1-2	Predictive Models	Santa Clara tentative

MEMBER SUPPORT

- › Value-Based Strategies
- › Ambulatory Care Redesign
- › Data Driven Organizations
- › Global Payment Program Support
- › PRIME Support
- › Whole Person Care Support
- › Waiver Integration Teams
- › SNI Link

Your thoughts, please



How did we do?

What did you learn?

**Do you have
suggestions for future
topics or content?**

**PLEASE COMPLETE
OUR POP-UP SURVEY**