



The National Center
for Complex Health and Social Needs

Whole Person Care

The Essential Role of Community Health Workers & Peers

February 13, 2020, 9:00 – 3:30 PM

Marriott Hotel – Burbank Airport – City Ballroom – Main Hotel

AGENDA

Participants will...

- ✓ Connect with other WPC pilots and share promising practices and resources for successful CHW/Peer programs.
- ✓ Identify strategies to develop a strong CHW/Peer workforce through improved hiring practices, continuous training, and opportunities for career advancement.
- ✓ Learn successful approaches to integrate CHWs/Peers into clinical and field-based care teams.
- ✓ Assess opportunities to advance trauma-informed care principles in their organizations.
- ✓ Understand California’s evolving policy landscape as it relates to CHW/Peer certification and explore opportunities to sustain CHW/Peer programs.

8:30	Light Breakfast and Networking
9:00	Welcome and Opening Remarks <ul style="list-style-type: none"> • <i>Giovanna Giuliani, Executive Director, California Association of Public Health Systems / Safety Net Institute (CAPH/SNI)</i> • <i>Michelle Gibbons, Executive Director, County Health Executives Association of California (CHEAC)</i> • <i>Elia Gallardo, Director, Government Affairs, County Behavioral Health Directors Association of California (CBHDA)</i> • <i>Catherine Teare, Associate Director, California Health Care Foundation (CHCF)</i> • <i>Rebecca Sax, Senior Program Manager, The National Center for Complex Health and Social Needs, an initiative of the Camden Coalition</i>

<p>9:30</p>	<p>Hiring and Workforce Development</p> <ul style="list-style-type: none"> • <i>Victor Murray, Director of Field Building and Resources, Camden Coalition</i> • <i>Anna Muñiz, Community Health Worker, Care Management Initiatives, Camden Coalition</i> • <i>Patrice Sovyak, Director of Community Services, Front Street Inc.</i> • <i>Gabe Samara, Peer Support Coach, Front Street Inc.</i> • <i>Sandra Kiapi, Management Analyst, WPC San Mateo</i> • <i>Jan Allen, Community Health Worker, Bridges to Wellness, WPC San Mateo</i> <ul style="list-style-type: none"> ○ Panelists will describe their CHW/Peer models and share successes and lessons in CHW/Peer recruitment, hiring, and job growth ○ Participants will move into small groups and discuss approaches to hiring and workforce development in their own WPC pilots
<p>10:50</p>	<p>Training and Capacity Building</p> <ul style="list-style-type: none"> • <i>Victor Murray, Director of Field Building and Resources, Camden Coalition</i> • <i>Anna Muñiz, Community Health Worker, Care Management Initiatives, Camden Coalition</i> • <i>Jackie Villanueva, Community Services Worker, WPC Ventura</i> • <i>Angela Gonzalez, Community Services Worker, WPC Ventura</i> • <i>Audrey Newman, Community Services Worker, WPC Ventura</i> • <i>Leticia Rodriguez Avila, Whole Person Care Director, Capacity Building, WPC Los Angeles</i> • <i>Ashley Turner, Community Health Worker, Navigation and Support Program, WPC Los Angeles</i> • <i>Charlene Cline, Clinical Social Work Chief, WPC Los Angeles</i> <ul style="list-style-type: none"> ○ Panelists will describe their CHW/Peer models and share their experiences developing and participating in trainings for CHWs/Peers and supervisors ○ Participants will move into small groups and discuss approaches to training and capacity building in their own WPC pilots
<p>12:00</p>	<p>Lunch</p>
<p>12:50</p>	<p>➤ Breakout A: Developing an Integrated Care Team with CHWs/Peers (Hollywood Room)</p> <ul style="list-style-type: none"> ▪ <i>Joseph Calderon, Lead Community Health Worker, Transitions Clinic Network</i> ▪ <i>Shira Shavit, MD, Executive Director, Transitions Clinic Network</i> <p>— Mr. Calderon and Dr. Shavit will present the Transitions Clinic Program, which connects formerly incarcerated individuals with medical homes and includes CHWs with a history of incarceration as part of the clinical team</p>

	<ul style="list-style-type: none"> — Participants will discuss approaches to care team integration in their own WPC pilots and assess opportunities for improvement
12:50	<p>➤ Breakout B: Organizational Practices to Advance Trauma-Informed Care (Burbank Room)</p> <ul style="list-style-type: none"> ▪ <i>Katy Davis, PhD, Director of Trauma-Informed Care, Women’s HIV Program, UCSF</i> <ul style="list-style-type: none"> — Dr. Davis will present organizational practices and policies that support trauma-informed care in the Women’s HIV Program (WHP), which was selected as one of six national demonstration sites for trauma-informed primary care — Participants will share lessons learned implementing trauma-informed care in their own WPC pilots
2:20	<p>Pathways to Sustainability for CHW/Peer Programs</p> <ul style="list-style-type: none"> • <i>Keris Jän Myrick, Chief of Peer and Allied Health Professions, Los Angeles County Department of Mental Health (LADMH)</i> • <i>Elia Gallardo, Director of Government Affairs, County Behavioral Health Directors Association of California (CBHDA)</i> • <i>Carlina Hansen, Senior Program Officer, California Health Care Foundation (CHCF)</i> <ul style="list-style-type: none"> ○ Panelists will present legislative efforts to advance peer certification and present an initiative to develop statewide training infrastructure for CHWs ○ Participants will discuss how certification and statewide training might impact their own work ○ Participants will identify 2-3 action steps to sustain CHW/Peer efforts and pilots to connect with after the convening
3:30	Adjourn