* 1. Why are you interested in applying for this position and how has your previous experiences prepared you for this work?
  2. What is care coordination? What do you think are the important elements to consider and to in providing quality care coordination services?
  3. What is meant by “vulnerable populations”? What are some important elements to consider and do when you work with this population?
  4. Please provide an example of setting professional boundaries.
  5. How do you handle people who are rude, disrespectful, or angry?

6. What are the important elements of customer service?

* 1. How do you learn a new task/assignment?
  2. Please explain how you stay organized and complete your work.

8. Please talk about a conflict with a co-worker and how it was resolved?

1. Please talk about one strength and one area of needed growth?

Name of Interviewer:

Hire\_\_\_\_\_\_\_

Hire with reservations: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Would not hire: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Strengths: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Areas of Concern/Limitations: