



The National Center  
for Complex Health and Social Needs

## Whole Person Care

### The Essential Role of Community Health Workers & Peers

February 13, 2020, 9:00 – 3:30 PM

Marriott Hotel – Burbank Airport

#### AGENDA

Participants will...

- ✓ Connect with other WPC pilots and share promising practices and resources for successful CHW/Peer programs.
- ✓ Identify strategies to develop a strong CHW/Peer workforce through improved hiring practices, continuous training, and opportunities for career advancement.
- ✓ Learn successful approaches to integrate CHWs/Peers into clinical and field-based care teams.
- ✓ Assess opportunities to advance trauma-informed care principles in their organizations.
- ✓ Understand California's evolving policy landscape as it relates to CHW/Peer certification and assess opportunities to sustain CHW/Peer programs.

#### **8:30 Coffee and Networking**

#### **9:00 Welcome and Opening Remarks**

*California Association of Public Health Systems / Safety Net Institute (CAPH/SNI)*

*County Health Executives Association of California (CHEAC)*

*County Behavioral Health Directors Association of California (CBHDA)*

*California State Association of Counties (CSAC)*

*County Welfare Directors Association of California (CWDA)*

*California Health Care Foundation (CHCF)*

*The National Center for Complex Health and Social Needs, an initiative of Camden Coalition*

#### **9:30 Hiring and Workforce Development**

*Camden Coalition*

*WPC Santa Cruz (Cruz to Health)*

*WPC San Mateo*

- Panelists will describe their CHW/Peer models and share successes and lessons in CHW/Peer recruitment, hiring, and job growth
- Participants will move into small groups and discuss approaches to hiring and workforce development in their own WPC pilots

**10:50 Training and Capacity Building**

*Camden Coalition*

*WPC Los Angeles (WPC-LA)*

*WPC Ventura*

- Panelists will describe their CHW/Peer models and share their experiences developing and participating in trainings for CHWs/Peers and supervisors
- Participants will move into small groups and discuss approaches to training and capacity building in their own WPC pilots

**12:00 Lunch**

- Option to meet participants in similar roles (e.g., table for behavioral health peers)

**12:50 Breakout Sessions**

➤ **Developing an Integrated Care Team with CHWs/Peers (Breakout A)**

*Joe Calderon, Lead Community Health Worker, Transitions Clinic Network*

*Shira Shavit, MD, Executive Director, Transitions Clinic Network*

- Mr. Calderon and Dr. Shavit will present the Transitions Clinic Network model, which connects formerly incarcerated individuals with medical homes and includes CHWs with a history of incarceration as part of the clinical team
- Participants will discuss approaches to care team integration in their own WPC pilots and assess opportunities for improvement

➤ **Organizational Practices to Advance Trauma-Informed Care (Breakout B)**

*Katy Davis, PhD, Director of Trauma-Informed Care, Women's HIV Program, UCSF*

- Dr. Davis will present organizational practices and policies that support trauma-informed care in the Women's HIV Program (WHP), which was selected as one of six national demonstration sites for trauma-informed primary care
- Participants will share lessons learned implementing trauma-informed care in their own WPC pilots

**2:20 Pathways to Sustainability for CHW/Peer Programs**

*County Behavioral Health Directors Association of California (CBHDA)*

*California Health Care Foundation (CHCF)*

*Los Angeles County Department of Mental Health (LADMH)*

- CBHDA and LADMH will discuss legislative efforts to advance peer certification
- CHCF will present an initiative to design a statewide training certification program for CHWs and Promotores
- Participants will move into small groups and discuss how certification might impact their work
- WPC pilot teams will identify 2-3 action steps to help sustain CHW/Peer efforts following the convening

**3:30 Adjourn**