

Key Takeaways for Continual CDI Success

Thursday, December 12, 2019, 1:00-2:00pm

[Recording Link](#)

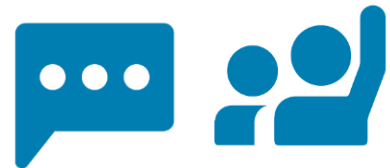
Agenda

Time	Topic	Lead(s)
3 min	Welcome & Roll-Call	Kristina Mody
45 min	Key Takeaways for Continual CDI Success	Tammy Combs
10 min	Q&A	ALL
2 min	Wrap Up	Kristina

Housekeeping



Join via “audio streaming;” there is no phone
Lines are muted throughout



Please use Q&A to submit questions



Webinar will be recorded and saved on
[SNI Link/Data](#)

Intros



Kristina Mody

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Tammy Combs

*Director and Lead Nurse
Planner*

HIM Practice Excellence for
AHIMA

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Webinar series:

Clinical Documentation Improvement

This fall, SNI is partnering with the American Health Information Management Association ([AHIMA](#)) to present three webinars on improving clinical documentation. Click each webinar to read a description and register, or find full information [here](#). Webinars will be available on [SNI Link/Data](#).



Webinar 1: Essential Elements of a Successful Clinical Documentation Improvement (CDI) Program

[Webinar Materials & Recording Link](#)

Webinar 2: Deep Dive into Inpatient and Outpatient CDI [Webinar Materials & Recording Link](#)

Webinar 3: Key Takeaways for Continual CDI Success





Key Takeaways for Continual CDI Success

Tammy Combs RN, MSN, CDIP, CCS,
CCDS

AHIMA

ahima.org

AHIMA
American Health Information
Management Association®

Objectives

- Discuss the impact technology innovations like artificial intelligence (AI) is having on CDI programs
- Assess the available types of technology that may help reduce administrative burden
- Determine the impact mobile technology is having on CDI

Take-A-Ways from Webinar 2

Analyze the high-quality components of inpatient documentation and outpatient documentation

- Documentation that is:
 - Complete
 - Consistent
 - Timely
 - Clear
 - Precise
 - Legible
 - Reliable

Analyze the documentation components needed to support care across the healthcare continuum

- CDI Tools
- EHR Access
- Provider Education
- Setting specific expectations
- Care Team Support

Recap steps health systems can take to improve inpatient and outpatient clinical documentation integrity (CDI)

- Create a steering committee
- The timing of the record review should be defined in the policies and procedures.
- The notes to be reviewed should be included in the policy and procedure.
- The seven characteristics of high-quality clinical documentation should be defined in the policy and procedure
- The elements of documentation that support care across the healthcare continuum should be included in the policy and procedures
- CDI team will need access to a code book
- A compliant query process should be defined in the policies and procedures

Impact of CDI Technology Innovations

- Streamline processes
- Decrease administrative burden
- Develop and maintain compliant processes



Streamline processes



RECORD REVIEW



QUERY PROCESS



COMMUNICATION

Decrease administrative burden

Review time

Query
responses

Availability of
information

Develop and maintain compliant processes

- Query development
- Clarification process



Available Types of Technology

Electronic health record (EHR)

Artificial intelligence (AI)

Encoders

Computer assisted coding (CAC)

Electronic health record (EHR)

Electronic notes

Search features

Decision support

Problem list

Electronic queries

Interface between software

Artificial intelligence (AI)

- Technology that performs intelligent tasks
 - Typically characteristic of human intelligence
- Built to learn from natural language
 - Health record notes
- Evidence-based decision making
- Problem solving



Encoders



Natural language processing



Guide both diagnosis and procedural coding



Access to coding guidelines



Resources

CPT Assistant
Coding Clinic
Reference books

Computer Assisted Coding and CDI

- Prioritizing worklists
- Automated code assignments
- Automated queries
- Reference material
- Communication pathways

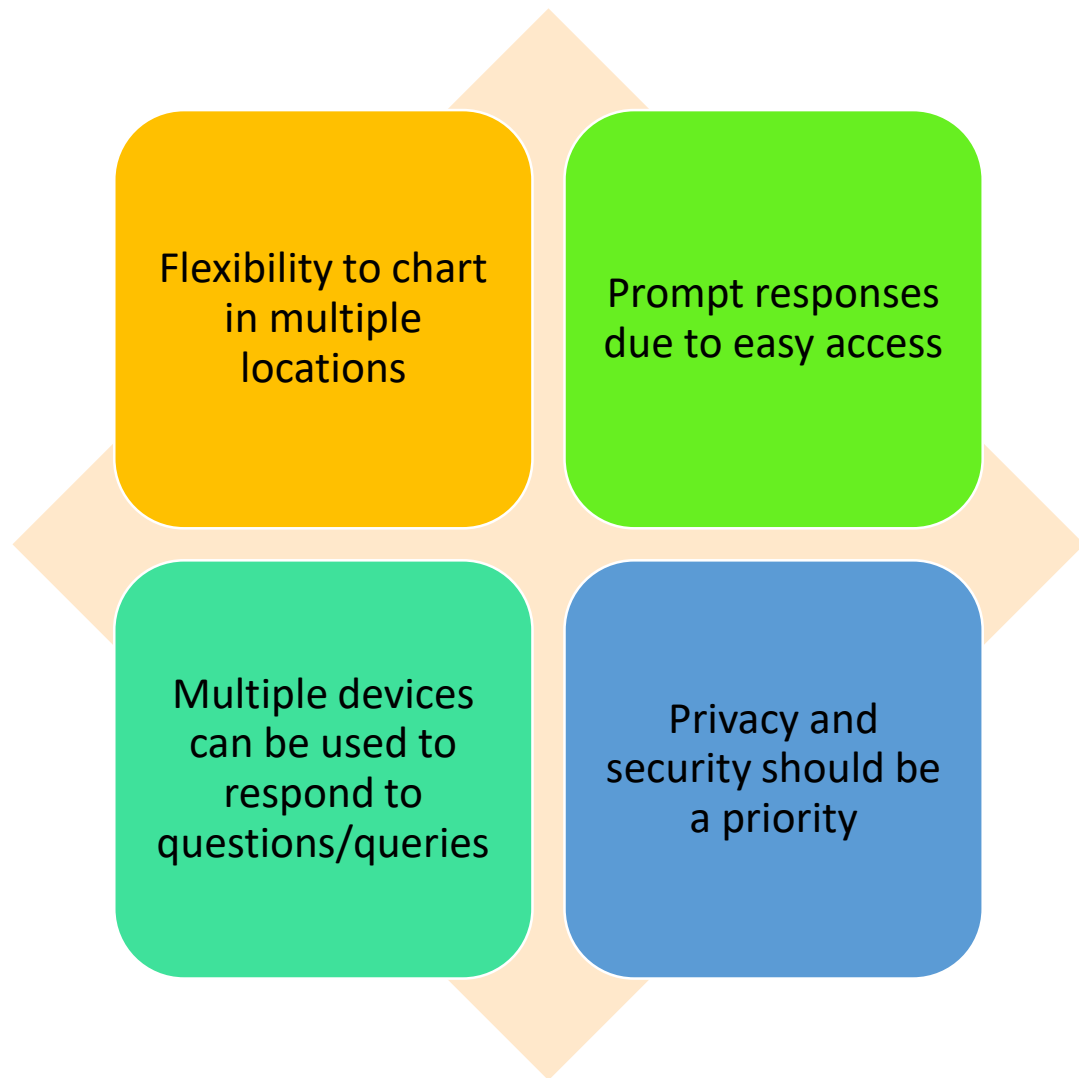


Determine the impact of mobile technology

- Remote access
- Flexibility
- Streamlined communication
- Connectivity
- Staff and provider satisfaction



Remote access



Flexibility



Fits various work
schedules



Reduces cost



Increase
productivity



Easier management
of queries and
communication

Streamlined communication



- Eliminates unnecessary steps
- Quantify and track information
- Increases efficiency
- Supports transparency

Connectivity

- Interface between multiple devices
- Connects multiple users
- Increases the ability to access information
- Informed decision making
- Supports compliance



Staff and Provider Satisfaction



More effective
workflow



Improved
communication



Flexible work
environment



Educational
opportunities
increase

Take-A-Ways

Impact of CDI Technology Innovations

- Streamline processes
 - Record review
 - Query process
 - Communication
- Decrease administrative Burden
 - Review time
 - Query responses
 - Availability of information
- Develop and maintain compliant processes
 - Query development
 - Clarification process

Available Types of Technology

- Electronic health record (EHR)
- Encoders
- Computer assisted coding and CDI
- Artificial intelligence (AI)

Determine the impact mobile technology

- Remote access
- Flexibility
- Streamlined communication
- Connectivity
- Staff and provider satisfaction

References

- AHIMA Body of Knowledge (2016). Impact of Physician Engagement on Clinical Documentation Improvement Programs (AHIMA Practice Brief)
http://bok.ahima.org/doc?oid=302187#.XO7sV_ZFyUk
- AHIMA Body of Knowledge (2016). CDI Toolkit

Questions



PRIME External Webinar

- CAPH/SNI to share PRIME performance data and implementation trends for year four of the program.
- Los Angeles County Department of Health Services and University of California, San Diego, will share their experiences

**Transforming Care Delivery
and Improving Quality
through PRIME**

**Webinar
December 16, 1-2 PM PST**



**Share with your partners
and stakeholders!**

[Register now](#)

An archived version of the
webinar will be available
[here](#)

Upcoming Dates

Jan 14 (12-1) Anchoring PRIME Behavioral Health Integration in Practice [\[here\]](#)

M	T	W	Th	F
January				
30	31	1	2	3
6	7	8	9	10
13	14	15	16	17

SNI Link



SNI Link, SNI's members-only website, is 3 years old!

To help us make it as useful as possible, feel free to take this survey to give us feedback for possible improvements

Survey link:

<https://www.surveymonkey.com/r/DRM7RMS>

Share Your Feedback



How did we do?

What did you learn?

Do you have
suggestions for future
topics or content?

PLEASE COMPLETE OUR POP-UP SURVEY