

### Clinical Documentation Improvement Webinar Series

**Description:** This presentation series will provide a comprehensive overview of the successful elements of a clinical documentation improvement (CDI) program. Webinar 1 will cover staffing, the characteristics of high-quality clinical documentation, a compliant query process, collaboration with key departments, and data analysis. We will share key performance indicators to track that help leaders determine the maturity of a program, and commonalities of effective CDI programs, including leadership traits, effective communication, teamwork, and autonomy.

The second presentation will cover documentation components needed in both the inpatient and outpatient settings. Attendees will learn about the streamlined documentation process needed to connect patient information in all healthcare settings, a process fundamental to the effective communication across the continuum of care and high-quality patient outcomes.

The final presentation in this series will describe key innovations and technology shaping the CDI industry. Organizations will learn approaches and tips to help reduce the administrative burden that is placed on providers. Attendees from this presentation will walk away with greater knowledge in CDI best practices, which they can take back and apply into their daily practice as well as recommendations to implement and improve CDI at the health system level.

**Audience:**

- Quality improvement leads and managers
- Billing and finance staff and managers
- Inpatient and ambulatory operational leaders
- Provider education
- HIM, Coding and CDI staff are welcome, but are not the core webinar audience

**Materials** to be saved on [SNI Link/Data](#).

Webinar Date & Time	Title & Objectives
Tuesday 11/5 11-12 PST <a href="#">Registration Link</a>	<b>Webinar 1: Essential Elements of a Successful Clinical Documentation Improvement (CDI) Program</b> <ul style="list-style-type: none"> <li>• Assess the elements of a successful CDI program</li> <li>• Identify key performance indicators used to measure CDI success</li> <li>• Recognize effective components of a CDI program</li> </ul>
Wednesday 11/20 11-12 PST <a href="#">Registration Link</a>	<b>Webinar 2: Deep Dive into Inpatient and Outpatient CDI</b> <ul style="list-style-type: none"> <li>• Analyze the high-quality components of inpatient documentation and outpatient documentation</li> <li>• Analyze the documentation components needed to support care across the healthcare continuum</li> <li>• Recap steps health systems can take to improve inpatient and outpatient CDI</li> </ul>
Thursday 12/12 1-2pm PST <a href="#">Registration Link</a>	<b>Webinar 3: Key Takeaways for Continual CDI Success</b> <ul style="list-style-type: none"> <li>• Discuss the impact technology innovations like artificial intelligence (AI) is having on CDI programs</li> <li>• Assess the available types of technology that may help reduce administrative burden</li> <li>• Determine the impact mobile technology is having on CDI</li> </ul>



**About the Speaker**

Tammy Combs, RN, MSN, CDIP, CCS, CCDS, is director and lead nurse planner of HIM Practice Excellence for AHIMA. She provides professional practice expertise to AHIMA members, the media, and outside organizations on clinical documentation improvement (CDI) practice issues. Ms. Combs authors material for and supports AHIMA online CDI education platforms. She also serves as faculty for the AHIMA CDI Academies and CDIP Exam Preps, and is a technical advisor for the Association on CDI publications.