PRIME & QIP Express
August 2019

> **Reminder – Quality Leaders Awards due August 30, 2019**
> PRIME Managers & QIP Leads, please circulate the Quality Leaders Awards application (attached)! We encourage your systems to apply and recognize the improvements PRIME and QIP are driving in your system. Awardees get recognized at the CAPH/SNI Annual Conference (December 4-6) in San Diego.

Contents:

I. Policy and Reporting Updates
PRIME (SNI Link page and DHCS PRIMEone*)

- **DY14 Mid-Year Report Reminder:**
  - Please email Dana final excel and pdf copy of DY14 Mid-Year report once DHCS gives final approval (see PRIME Data Sharing with CAPH/SNI). Please also share with Dana your responses to DHCS' requests for clarifications or revisions to your report.
- **DY14 Year End Reports**
  - Entities must use the DY**14** PRIME Reporting Manual for DY14 Year End reports due September 30.
  - DHCS will notify PRIME entities when the PRIME reporting portal is open for DY14 Year End reporting.
  - Please email Dana a excel and pdf copy of your DY14 Year End report and DY14 Supplemental Claiming Sheet once submitted to DHCS.
  - Regarding DY14 trending breaks for 1.3.2/2.2.1 *All Cause Readmissions* and 2.7.5 , *Palliative Care Service* see slide 31 of the **DY15 Manual Walkthrough webinar**, **PRIME PPL 19-005**, and **PRIME PPL 19-004**.
- **DY15 Manual.**
  - DHCS released the DY15 PRIME Manual on July 10. To access, log in to SNI Link, click on the download link to the Manual and PQA value sets.
  - On July 24, NCQA provided a **DY15 Manual Walkthrough webinar**.
  - *Update:* DHCS will soon issue a correction to the 2.2.1 ACR metric – spec currently references Project 1.3 Target Population. It should instead be aligned with the Project 2.2 Target Population.
- **DY15 Benchmarks.** DHCS posted majority of DY15 benchmarks on PRIMEone on July 3; 4 remaining benchmarks will be announced in November 2019 (see attached email).
- **DY13 Unearned Funding**. DHCS has sent IGT letters for DY13 Unearned Funding/HPP claims.

QIP (SNI Link page and DHCS external website)
- **PY3 Reporting**
  - The PY3 QIP Reporting Manual will be published at the end of October 2019.
  - **QPL-19-002 Policy Letter** DHCS lists the added PY3 measures and the stratification requirement for PC1-3 for PY3.
  - **PY3 Benchmarks V.2** were released by DHCS on July 23.
- **PY2 Reporting.** DHCS will send out instructions and template in the next several weeks for the December 15 reporting deadline.
- **PY1 Payments.**
  - If you haven't done so already, please email Dana final copy of PY1 report once DHCS gives final approval.

- Payments will be distributed by health plans in the fall.

II. **Member Support**

PRIME/ QIP

- **PRIME/QIP Office Hours**. The next session is Aug 21 (12-1) and will include a clarification on SC-4. The June 13 recording is posted on PRIME and QIP pages.

PRIME

- **DY14 Mid-Year Report Data & Narratives** – Thank you for sharing your data to SNI. Qualitative highlights and raw data in Excel are posted on SNI Link/PRIME/Reporting. *Note:* DY13 & DY14 data may not yet approved by DHCS. Please do not circulate outside your system.

- **Webinar: Patient-Centered Care Transitions Communication to Improve H-CAHPS Scores** (Sept 9, 12-1). Riverside University Health System has improved scores on the H-CAHPS survey measures, in part by changing how staff communicate about the work measured by these survey items with patients. Learn these communication techniques, and how they fit with the other improvement efforts on care transitions at RUHS. Recommended for PRIME program managers and Project 2.2 leads. Register here.

- **Webinar: DY14 Year-End Performance Trends**. On Wednesday, October 23, 12-1, SNI will host a special PRIME Manager webinar on DY14 YE Data, presenting quantitative and qualitative takeaways with members sharing on performance highlights. Invites to be sent to PRIME Webinar list, or register here. Materials will be posted on SNI Link/PRIME/Webinars.

- **Webinar: Disparity Reduction in PRIME – Progress to Date**. On Thursday, November 7, 12-1, SNI will share progress and lessons learned around the disparity reduction metrics in PRIME. Invites to be sent to PRIME Webinar list, or register here. Materials will be posted on SNI Link/PRIME/Webinars.

- **NCQA Audit.** *Reminder*: NCQA presentation and member experience can be found here.

QIP

- **QIP Leads Webinar.** The next session is August 26 (12-1); topics will include reporting updates, recap of QIP 2.0 and a poll on PY2 measures systems will report on. Access June's QIP webinar here.

- **Webinar: Chlamydia screening: Best practices and implementation strategies for primary care settings** (Oct 17, 12-1). *Supporting new QIP PY3 Measure Q-PC-12: Chlamydia Screening in Women Ages 16-24.* Chlamydia screening supports the sexual health of young female patients. High screening rates are a function of a welcoming and supportive care experience that protects privacy and confidentiality. Presenters from the National STD Quality Improvement Center will share implementation strategies and a library of free resources successfully used in a wide variety of primary care settings for quality improvement and patient education related to chlamydia screening and adolescent sexual healthcare. Register here.

III. **Implementation Tools & Opportunities**

   More tools posted on PRIME/Project Implementation Resources and QIP/Implementation Tools.

- **PRIMEd Call for Presentations.** The Annual PRIMEd Annual Conference, led by DHCS and Harbage and required for PRIME entities, will be held October 29 and 30 in Sacramento; registration will be released in the next several weeks. DHCS and Harbage have issued a call for presentations; interested entities should share a brief 1-2 paragraph overview of a proposed presentation to Trish Violett (Trish@harbageconsulting.com) by Friday, September 6.

- **Materials available - SNI Workshop: Improving Patient Inreach & Outreach** Thank you to those who attended the August 15 workshop on Improving Patient Inreach & Outreach. Data leads, PRIME/QIP Managers and clinical staff participated in panels and group discussion around improving patient contact information and outreach efforts to support improved care. Materials are available on SNI Link/Data.

- **Epic Usergroup.** This summer SNI is piloting an EHR Usergroup for CAPH members using, implementing or considering Epic. Attendees will hear from established Epic systems on how they are tackling technical and operational practices, their lessons learned, and then open up to all systems to discuss their own approaches and challenges. Materials are posted here.
  - Session 2: Avoiding Burnout and Addressing Provider Experience in Epic. Aug 22 (11-12). Register here.

- **ZSFGH Cancer Screening Research.** The Journal of National Cancer Institute recently published results of randomized control trial by Zuckerberg San Francisco General Hospital that evaluated the effectiveness of outreach for Colorectal Cancer Screening. Researchers found that population-based management with organized screening test outreach statistically significantly increased colorectal cancer screening and was cost-effective in a safety-net system. The abstract can be found here.

IV. **Upcoming SNI Events**

- **August 21 (12-1).** PRIME/QIP Office Hours. Will be posted on PRIME and QIP pages.
- **August 22 (11-12):** SNI Epic Usergroup: Avoiding Burnout and Addressing Provider Experience in Epic. Register here.
- **August 26 (12-1):** QIP Leads webinar. Will be posted on QIP page.
- ***August 30*** – QLA Applications due! See attached.
- **September 9 (12-1):** PRIME: Patient-Centered Care Transitions Communication to Improve H-CAHPS Scores Register here.
- **October 17 (12-1):** QIP Chlamydia screening: Best practices and implementation strategies for primary care settings. Register here.
- **October 23, 12-1PM:** PRIME DY14 Year End Data Review. Will be posted on PRIME page. Register here.
- **November 7, 12-1PM:** PRIME Disparity Reduction – Progress to Date. Will be posted on PRIME page. Register here.

DHCS PRIME Events:

- **Topic-Specific Learning Collaborative (TLCs).** May 31 PRIMEd Semi annual Meeting Materials, TLC meeting dates, and materials on PRIMEone*.Questions can be directed to Megan Thomas.

- **October 29 & 30 (Sacramento, CA):** PRIMEd Annual Conference (attendance required by STCs)

V.   Key Deadlines & Dates

- **Sept 30 – PRIME:** DY14 Year End Reports due to DHCS
- **Oct 31 – PRIME:** DY14 Year End payment
- **Oct 31 – QIP**: PY3 Reporting Manual released
- **Early Nov – PRIME:** DHCS to release DY15 benchmarks for remaining 4 metrics
- **Fall – QIP**: PY1 payment
- **Dec 15 – QIP**: PY2 Report due to DHCS

About: *The PRIME/QIP Express is sent monthly to CAPH members with information, tools and news about PRIME and QIP. If you have any topics suggested for a webinar or this Express, please contact Dana Pong.*

PRIME and QIP materials, including this newsletter, are posted on SNI Link/PRIME and SNI Link/QIP. SNI Link is open to all CAPH members with registration.
*Document sharing and discussion board for all PRIME participants can be found on DHCS' PRIMEOne portal. Email PRIME@dhcs.ca.gov to obtain access.

To add or remove people from this Express please email Abby Gonzalez.
Please note that this list combines the "PRIME Webinar" and "QIP Webinar" distribution list.

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Save the Date! CAPH/SNI 2019 Annual Conference (Dec 4-6)