

From: [Dana Pong](#)
To: [Dana Pong](#)
Subject: PRIME & QIP Express - July 2019
Date: Friday, July 12, 2019 1:03:54 PM
Attachments: [pastedImagebase640.png](#)
[2019 Quality Leaders Awards Application_FINAL.PDF](#)
[RE FYI DY15 Benchmark for Controlling High BP.msg](#)
[DY 13 Supplemental Funds .msg](#)
[PRIME DY 15 Benchmarks.msg](#)
[PRIME DY 15 Manual .msg](#)

PRIME & QIP Express

July 2019

Reminder – Quality Leaders Awards due August 30, 2019

PRIME Managers & QIP Leads, please circulate the Quality Leaders Awards application (attached)! We encourage your systems to apply and recognize the improvements PRIME and QIP are driving in your system. Awardees get recognized at the [CAPH/SNI Annual Conference](#) (December 4-6) in San Diego.

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I. Policy and Reporting Updates

PRIME (SNI Link page and DHCS PRIMEone*)

- **DY15 Manual.** DHCS released the DY15 PRIME Manual on July 10. To access, log in to [SNI Link](#), click on the download link to the Manual or PQA value set, and click “Agree” on the pop up Agreement Form. Email dpong@caph.org if you need help setting up a [SNI Link](#) login.
 - *Note:* DHCS dropped 2 metrics starting in DY15: 3.2.1 *Don’t Do Imaging for Uncomplicated Headaches* and 2.1.4 *OB Hemorrhage: Total Products Transfused*.
 - *Reminder:* Entities must use the DY14 PRIME Reporting Manual for DY14 Year End reports due September 30.
- **DY15 Manual: NCQA Walkthrough Webinar.** On July 24 (12-1), NCQA, DHCS and SNI will provide a walkthrough of changes in the PRIME DY15 Reporting Manual. Register [here](#). Materials to be cross posted on SNI Link [PRIME](#) and DHCS [PRIMEone](#) pages.
- **DY15 Benchmarks.** DHCS posted majority of DY15 benchmarks on [PRIMEone](#) on July 3; 4 remaining benchmarks will be announced in November 2019 (see attached email).
 - See attached email from Dana Pong (6/19/19) with additional information on estimating benchmarks and targets in the interim for metric 1.2.5.b/1.5.1.b/2.5.2 *Controlling Blood Pressure*.
- **PRIME PPL 19-005**, released by DHCS on July 1, outlines a special reporting requirement applicable to only metric 2.7.5 – *Palliative Care Service*: entities should report the DY14 YE data only once using DY15 specifications both in the numerator/denominator fields for DY14

Reporting on 2.7.5. This will be used for both DY14 Achievement Value (P4R) and for establishing DY15 baseline.

- **DY13 Unearned Funding.** DHCS anticipates sending IGT letters for DY13 Unearned Funding/HPP claims starting week of July 8 (see attached email).
- *Reminders:* Please cc [Dana](#) with
 - Your responses to DHCS' requests for clarifications or revisions of DY reports and regarding Unearned Funding Claiming Sheets.
 - Any updated Excel and PDF downloads following DHCS' approval of your DY13YE and DY14MY reports (see [PRIME Data Sharing with CAPH/SNI](#)).

QIP ([SNI Link page](#) and [DHCS external website](#))

- **PY3 Benchmarks V.1** were released by DHCS on July 1.
- **QPL-19-002 Policy Letter** informs all QIP Entities of the updated measure set and stratification requirements for Program Year (PY) 3 (July 1, 2019 – June 30, 2020) and was released by DHCS on June 24.

II. Member Support

PRIME/ QIP

- **PRIME/QIP Office Hours.** June 13 recording posted on [PRIME](#) and [QIP](#) pages. July PRIME/QIP Office Hours is cancelled. The next session is August 8 (12-1).

PRIME

- **PRIME Disparities Communication.** CAPH/SNI developed this external communication highlighting members' progress with REAL/SOGI data collection and disparity reduction. Feel free to share your excellent progress with your teams and external partners!
- **DY14 Mid-Year Report Data & Narratives** – Thank you for sharing your data to SNI. Qualitative highlights and raw data in Excel are posted on [SNI Link/PRIME/Reporting](#). *Note:* DY13 & DY14 data may not yet approved by DHCS. Please do not circulate outside your system.
- **Webinar: Camden Coalition Presents the 7 Day Pledge** (August 7, 11-12). SNI is hosting leaders from the Camden Coalition for a webinar covering their [7-Day Pledge](#), a citywide program that aims to reduce avoidable hospitalizations by removing barriers to rapid primary care follow-up after patients are discharged from the hospital. Recommended for PRIME program managers, Project 1.3 and 2.2 leads. Register [here](#).
- **Webinar: Patient-Centered Care Transitions Communication to Improve H-CAHPS Scores** (Sept 9, 12-1). Riverside University Health System has improved scores on the H-CAHPS survey measures, in part by changing how staff communicate about the work measured by these survey items with patients. Learn these communication techniques, and how they fit with the other improvement efforts on care transitions at RUHS. Recommended for PRIME program managers and Project 2.2 leads. Register [here](#).
- **NCQA Audit.** *Reminder:* NCQA presentation and member experience can be found [here](#).

QIP

- **QIP Leads Webinar.** Access June's QIP webinar [here](#). Topics included DHCS Value Based Program, PY3 Updates and Q-PC7 Spotlight. The July QIP Leads webinar is cancelled. The next session is August 26 (12-1).
- **Webinar: Chlamydia screening: Best practices and implementation strategies for primary care settings** (Oct 17, 12-1). *Supporting new QIP PY3 Measure Q-PC-12: Chlamydia Screening*

in Women Ages 16-24. Chlamydia screening supports the sexual health of young female patients. High screening rates are a function of a welcoming and supportive care experience that protects privacy and confidentiality. Presenters from the National STD Quality Improvement Center will share implementation strategies and a library of free resources successfully used in a wide variety of primary care settings for quality improvement and patient education related to chlamydia screening and adolescent sexual healthcare. Register [here](#).

III. **Implementation Tools & Opportunities**

More tools posted on [PRIME/Project Implementation Resources](#) and [QIP/Implementation Tools](#).

- **Improving Chlamydia Screening among Adolescents in Primary Care eLearning Collaborative** CDPH, LA County Department of Public Health, and Essential Access Health are partnering with STD and QI experts from the National STD Quality Improvement Center to host a free QI initiative, funded by the CDC, which aims to support primary care practices in increasing chlamydia screening rates, with an emphasis on adolescent patients. Applications due July 26; more info [here](#).
- **Epic Usergroup.** This summer SNI is piloting an EHR Usergroup for CAPH members using, implementing or considering Epic. Attendees will hear from established Epic systems on how they are tackling technical and operational practices, their lessons learned, and then open up to all systems to discuss their own approaches and challenges.
 - **Session 1:** Using Epic to Close the Loop with Patient Referrals. July 29 (12-1). Register [here](#).
 - **Session 2:** Avoiding Burnout and Addressing Provider Experience in Epic. Aug 22 (11-12). Register [here](#).
- **AEH Webinar - Clinical and Public Health Partnerships For Antibiotic Stewardship.** On July 30 (11AM-12PM), LAC+USC Medical Center and LACDPH will share how the partnership was established and maintained, how it has improved stewardship efforts, challenges, and lessons learned. They will also share recommendations for other local health departments and essential hospitals interested in pursuing a similar partnership. AEH registration required; more info [here](#).
- **AEH Webinar - Medicaid Managed Care Directed Payments: California's Experience.** On July 31 (11AM-12PM), Sarah Hesketh, CAPH's Senior Vice President of External Affairs, will present a deep dive into California's Medicaid managed care directed payments. Kern Medical Center will also share their experiences with the program. AEH registration required; more info [here](#).

IV. **Upcoming SNI Events**

Reminder: PRIME/QIP Office Hours and QIP Leads webinar are cancelled for July.

- **July 24 (12-1):PRIME** DY15 Manual: NCQA Walkthrough Webinar. Register [here](#). Materials to be cross posted on SNI Link [PRIME](#) and DHCS [PRIMEone](#) pages.
- **July 29 (12-1).** SNI Epic Usergroup: Using Epic to Close the Loop with Patient Referrals. Register [here](#).
- **August 7 (11-12).**PRIME: Camden Coalition Presents the 7 Day Pledge. Register [here](#).
- **August 8 (12-1).** PRIME/QIP Office Hours. Will be posted on [PRIME](#) and [QIP](#)pages.
- **August 15** (Oakland, CA). Improving Patient Inreach & Outreach Workshop. Register [here](#).

August 22 (11-12): SNI Epic Usergroup: Avoiding Burnout and Addressing Provider Experience in Epic. Register [here](#).

- **August 26 (12-1):** QIP Leads webinar. Will be posted on [QIP](#) page.
- ***August 30*** – QLA Applications due!
- **September 9 (12-1):** PRIME: Patient-Centered Care Transitions Communication to Improve H-CAHPS Scores Register [here](#).
- **October 17 (12-1):** QIP Chlamydia screening: Best practices and implementation strategies for primary care settings. Register [here](#).
- **DHCS PRIME Events:**
 - **Topic-Specific Learning Collaborative (TLCs).** May 31 PRIMEd Semi annual Meeting Materials, TLC meeting dates, and materials on [PRIMEOne](#)*. Questions can be directed to [Megan Thomas](#).
 - **October 29 & 30 (Sacramento, CA):** PRIMEd Annual Conference (attendance required by DHCS)

V. Key Deadlines & Dates

- **Sept 30 – PRIME:** DY14 Year End Reports due to DHCS
- **Oct 31 – PRIME:** DY14 Year End payment
- **Early Nov – PRIME:** DHCS to release DY15 benchmarks for remaining 4 metrics
- **Fall – QIP:** PY3 Reporting Manual released
- **Fall – QIP:** PY1 payment
- **Dec 15 – QIP:** PY2 Report due to DHCS

About: The PRIME/QIP Express is sent monthly to CAPH members with information, tools and news about PRIME and QIP. If you have any topics suggested for a webinar or this Express, please contact [Dana Pong](#).

PRIME and QIP materials, including this newsletter, are posted on [SNI Link/PRIME](#) and [SNI Link/QIP](#). SNI Link is open to all CAPH members with registration.

*Document sharing and discussion board for all PRIME participants can be found on [DHCS' PRIMEOne portal](#). Email PRIME@dhcs.ca.gov to obtain access.

To add or remove people from this Express please email [Abby Gonzalez](#).

Please note that this list combines the “PRIME Webinar” and “QIP Webinar” distribution list.

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[California Health Care Safety Net Institute](#)

[Save the Date! CAPH/SNI 2019 Annual Conference \(Dec 4-6\)](#)