

## Agenda: Care Delivery Workshop Better Screening for Improved Health

Thursday, May 2, 2019, 8:30-3:00 | Register [here](#)

International Ballrooms 1 - 3, [Oakland Airport Hilton Hotel](#), One Hegenberger Road, Oakland, California, 94621  
Materials on [SNI Link/Care Delivery/Workshops](#)

### OBJECTIVES: Attendees will share and learn from peers:

- ✓ Strategies to screen patients in primary care for a growing list of conditions and needs, extending from medical needs (e.g. cancer screenings, BMI and counseling) to mental health needs, substance use and addiction, to social needs that impact health
- ✓ Processes and resources required to act effectively and consistently on needs identified, focusing on PRIME priority metrics
- ✓ Current member efforts and goals to address patients' social determinants of health such as food insecurity, housing, immigration through effective partnerships

- 8:30-9:00am     **Breakfast, networking & registration**
- 9:00-9:35am     **Welcome, why we're here & introductions**  
Overview of the day
  - ◆ **Giovanna Giuliani**, Executive Director, California Health Care Safety Net Institute (SNI)
  - ◆ **Hunter Gatewood**, Signal Key Consulting
- 9:35-10:30am   **Effective modalities to screen and interview for multiple needs**  
Member panel and group discussion on successful practices to efficiently coordinate and add screenings
  - ◆ **Steve Kilgore**, Director of Nursing, Alameda Health System
  - ◆ **Pagan Morris**, Project Manager, UC San Francisco
  - ◆ Facilitator: **Hunter Gatewood**, Signal Key Consulting
- 10:30-10:45am   **Break**
- 10:45-11:15am   **Progress and next steps: screening for multiple needs and conditions**  
Peer sharing activity on succeeding with multiple screenings
- 11:15-12:00pm   **After the screening: managing physical and mental health needs**  
Member presentation on roles and processes to manage care for needs that arise from screenings for both behavioral health needs and medical care needs in an integrated primary care setting
  - ◆ **Elena Tindall**, Transformation Program Manager (PRIME/ QIP), Santa Clara Valley Medical Center
  - ◆ Facilitator: **Kristina Mody**, Sr. Program Associate, SNI

- 12:00-1:00pm    **Lunch & networking**
- 1:00-2:15pm    **Starting and scaling screenings for social needs**  
Orientation to resource landscape and deep dive on member's experience launching, improving and spreading social needs screening in primary care
- ◆ **Hunter Gatewood**, *Signal Key Consulting*
  - ◆ **Jagruti Shukla, MD**, *Director of Primary Care, LAC+USC*
- 2:15-2:50pm    **Next steps on social needs**  
Breakout discussions on next steps for supporting patients in addressing social needs
- 2:50 – 3:00pm    **Wrap-up**  
Recap the day's learnings  
**Giovanna Giuliani**, *Executive Director, SNI*
- 3:00 – 4:00pm    **Informal collaboration**  
Optional opportunity for informal peer sharing and discussion (with snacks)