QIP MANAGER MONTHLY FORUM

Monday, February 25, 2019; 12:00-1:00pm

Recording Link:
https://safetynetinstitute.webex.com/safetynetinstitute/onstage/playback.php?RCID=3cad4f9779a1a835548e231b4eef0ede

Agenda

Time	Topic	Lead(s)
2 min	**Welcome & Roll-Call**	Kristina Mody
20 min	**Reporting & Program Updates**	David Lown Dana Pong
20 min	**Sharing Supplemental Data with MCPs**	David
15 min	**PY1 Data:** Spotlight on PC4 Asthma Medication Ratio	Dana Kristina
3 min	**Wrap-up & Announcements** • Upcoming SNI events • Post-Event Survey	Kristina

Roll-Call & Webinar Reminders

AHS	ARMC	CCRMC	KMC	LACDHS	NMC	RUHS	SCVMC	SFHN
Tangerine Brigham	Rolando Mantilla	Karin Stryker	Tyler Bangerter, Kevin Jenson	Paul Giboney	Jane Finney	Corinne Matthews	Elena Tindall, Vickie Wilson	Reena Gupta

SJGH	SMMC	UCD	UCI	UCLA	UCSD	UCSF	VCMC
Farhan Fadoo	Brenda Macedo	Jeff Berg	Scott Thompson	Brandy Bryant	Heather Erwin	Sara Coleman	Theresa Cho

WEBINAR REMINDERS:
Chat Questions typed here will only be seen by CAPH/SNI Staff, who will repeat question and answer for group
Attendance Designate one person (QIP lead or project lead) to speak
Contact Arya if you want to add other team members
Post-Webinar Please take our post-event survey!
Recordings of the webinar and slide deck posted on SNI Link/QIP/Webinars

QIP Contact List & Leads posted on SNI Link
Updates to leads? Additions/deletions to team?
Please contact Arya

REPORTING & PROGRAM UPDATES

Status Updates: PY1 Reporting for Q-RU5

- Per PY1 Manual, DPH report 2 rates for Q-RU5:
  - Rate #1 for future P4P accountability:
    - Rx claim must have originated from a DPH provider Rx
  - Rate #2 for reporting only, no P4P accountability:
    - Not limited to Rx claims originating from a DPH provider Rx.

- DHCS PY1 Reporting Template lacked clear instruction on where/how to enter Rate #2 data.

- **DHCS will ask DPH to confirm Rate #1 and Rate #2 data as part of DHCS' review of each system's QIP PY1 report**
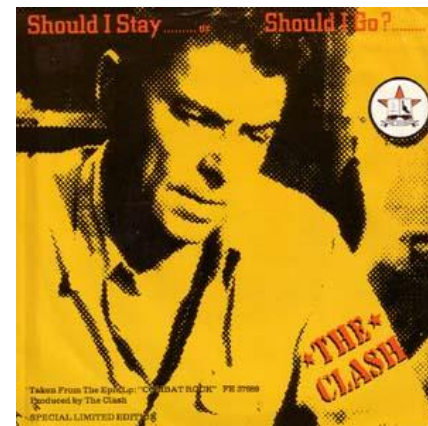
Status Updates: PY1 Payment

QIP payments are factored into Medi-Cal Managed Care rates and represent incentives the quality of services provided during a specific rate year, which follows the fiscal calendar (July to June)

- June 2019 – Final approved data submitted to DHCS Capitated Rates Development Division for payment to DPH
  (pg 20, PY2-4 Pre-Print)

- July 2019 – DPH put up IGT

- Sept 2019 – DPH receive payment

Status Updates: PY2 Benchmarks

- All measures P4P with standard 10% gap closure methodology
  - Q-RU4 may be an exception

- DHCS released PY2 Version 5 on 1/22/19
  - SNI posted copy on SNI Link / QIP / Reporting

If you didn't receive the email from DHCS and want to be on state QIP listserve, email QIP@dhcs.ca.gov

- Q-RU4 30 Day Unplanned Return to OR
  - Still pending
  - Finalization not assured

Status Updates: PY2 Reporting Manual

- Estimated release ~ ~~Feb 2019~~ Mid –March 2019
- Webinar: PY2 Manual Walkthrough by NCQA, DHCS, & SNI
  - *Tentative* webinar time: Tues, April 2nd 1-2PM
  - DHCS to send announcement with registration link
- Updated versions:
  - eCQMs
  - QPP (2017 → 2018)
  - HEDIS (2017 → 2018)
  - RU4: QPP-> NSQIP spec
- Reminder (see January QIP webinar slides) on:
  - Q-PC6 numerator change
  - Q-SC4 Telehealth in eCQM spec vs. QPP Registry spec

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Status Updates: Policies

Forthcoming

- *new* Minimum Managed Care Lives in Denominator (see following slides)
- Clarification to PPL 18-002 Minimum # of Case (see next slide)
- QIP PY2 Value Sets by Measures for MCPs for DPH Reporting
- Achievement calculation for Q-PC7 (i.e sub-rates; denom <30)
- Data Modification Policy

Released to date (posted on DHCS website & SNI Link)

- QIP PY1 Value Sets by Measures for MCPs for DPH Reporting (9/18/18)
- PY1 Reporting Requirements - PPL 18-001 (11/28/18)
- Minimum Number of Cases - PPL 18-002 (12/5/18)
- QIP Data Integrity Policy (signed copy due 12/15/18)

Minimum Case Number-Clarifications

- A measure needs denominator $\geq$ 30 two years in a row in order to be eligible for payment the second year

- A measure reported on 12/15/2019 for PY2 but not reported on 12/15/18 for PY1, must also report statistically valid historical data from PY1 on 12/15/2019 in order to receive an achievement value for that measure.
  - Payment for achieving targets only
  - No payment given for reporting historical performance.

- A measure w/denominator <30 in PY1 and $\geq$30 in PY2
  - May be reported in PY2, but no payment for that measure.
  - Can counts towards the requirement to report at least 20 measures for any payment

- DPH have until 12/15/19 to decide which measures to report on in PY2 (per DHCS: independent of PY1 measure selection)

Minimum Managed Care lives in Denominator

Effective PY2, DHCS to require that each measure have a minimum denominator size of ≥30 and a minimum of 1 Medi-Cal Managed Care life to be eligible for payment

	AHS		ARMC		KMC		LADHS		RUHS		SFHN		SJGH		SCVMC		UCD		UCI		UCSD		UCSF		UCLA	
	MC MC	FFS	MC MC	FFS	MC MC	FFS	MC MC	FFS	MC MC	FFS	MC MC	FFS	MC MC	FFS	MC MC	FFS	MC MC	FFS	MC MC	FFS	MC MC	FFS	MC MC	FFS	MC MC	FFS
IP2	34	236																	2	544						
IP3																			4	815						
IP4			5	25									48	0					1	268						
IP5	8	39	1	0			34	58			22	9	15	0	28	6	1	25	23	0	8	14	2	60	26	15
IP6	22	76	8	19	11	21	46	148			48	42					0	37			38	14	4	53	40	20
RU2					14	20			32	7							0	217					19	158		
RU3																	0	113					7	17	40	6

Note to DPHs:
Monitor measures with low numbers of Medi-Cal managed care lives. Be ready with backup measure .
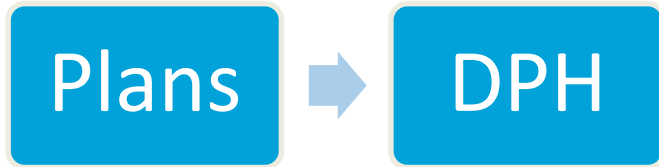
SHARING SUPPLEMENTAL DATA WITH MANAGED CARE PLANS

Context

- 2018: CAPH/SNI co-hosted 2 meetings for DPH & Plan partners on improving data exchange & encounter data integrity (materials on [SNI Link](#))

- Q1 2019: QIP Quality Advisory Group (QQAG) re-forming with MCP HEDIS experts

  – Planning team: DHCS Office of the Medical Director/Managed Care, SNI, CA Assoc. of Health Plans (CAHP), Local Health Plans of CA (LHPC)

  – Bidirectional data sharing
    - Updating MCP value sets for DPH QIP reporting (PY1 missed a few value sets)
    - DPH submission of supplemental data for MCP HEDIS reporting
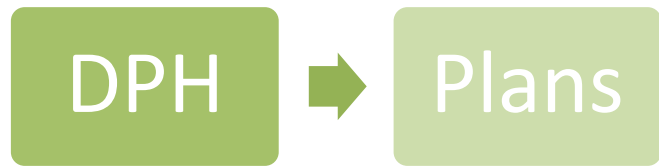   – Early 2019: DHCS heard concerns from Plans about some DPHs making data sharing with Plans a "low priority"

  – Future QIP Measure Sets
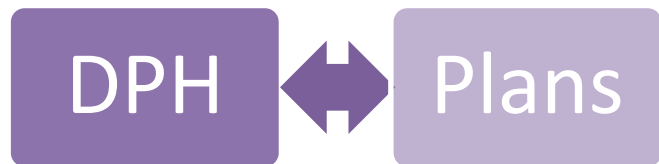
Recap of Feedback Collected To Date

Plans ➡ DPH	**April 2018:** SNI Member Survey [link] **Dec 2018:** DPHs described data sharing with Plans in QIP PY1 Report to DHCS [link]
DPH ➡ Plans	**Oct 2018:** SNI Member Survey [link] **Jan/Feb 2019:** MTAC member feedback
DPH ⬌ Plans	**Later 2019:** SNI Member Re-Survey

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Member Poll & Round Robin

1. How many measures do you have that will meet reportable criteria for PY2? *(write in)*
2. Regarding the QIP minimum data set, did you receive all elements from your plan(s) by October 31, 2018? *(write in for all plans)*
3. If you did, were you able to validate the data in time to use for PY1 reporting? *(write in for all plans)*
4. Are you getting all value sets monthly? *(All, some, none)*
5. If you are receiving less than monthly, please specify frequency *(write in)*

Round Robin: Getting data to your health plan

1. Are there health plan data requests that you are not fulfilling currently?
2. Are plans sharing complaints to you and/or your leadership?
3. Are there ways you could suggest to improve data requests (e.g. standardization)?
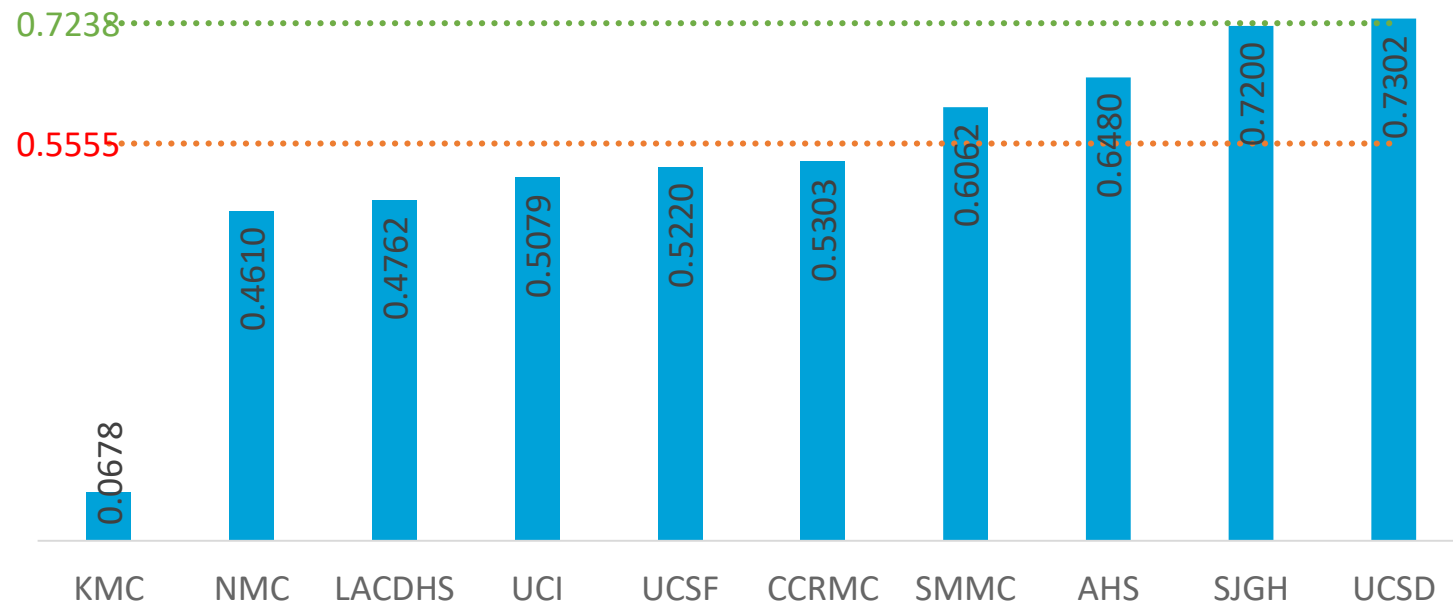
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PY1 MEMBER DATA

PY1 Reported Data

- Data posted for CAPH member peer sharing on SNI Link:
  - https://safetynetinstitute.org/member-portal/programs/medicaid-managed-care/quality-incentive-program/reporting/ Please do not share outside your system.
  - Updated February 2019
  - Corrected graph for Q-RU5

- Performance variable across measures
  - Some PHS already above high performance benchmarks
  - Some PHS are under minimum performance thresholds

PY1 Reported Data: PC4 Asthma Medication Ratio

0.7238

0.5555

KMC	NMC	LACDHS	UCI	UCSF	CCRMC	SMMC	AHS	SJGH	UCSD
0.0678	0.4610	0.4762	0.5079	0.5220	0.5303	0.6062	0.6480	0.7200	0.7302

Rates with denominator < 30 not shown

Member Feedback

Is the issue:

- Reporting
- Performance Improvement?

What are next steps to remediation?

METRIC / OTHER QUESTIONS?

YOU ARE ALL UNMUTED

WRAP UP

QIP Webinar Announcement

QIP PC4 Webinar: High Quality Asthma Care

Wed. March 27 (12-1) [link]

- Dr. Marilyn Li, Associate Professor of Pediatrics at USC Keck School of Medicine and Ambassador will present on their patient education and engagement successful practices for high-quality asthma care.

- Clinical and performance improvement teams for QIP PC4: Asthma Medication Ratio should attend.

Data for Pop Health Resources

- Thanks for joining us in Oakland on February 7!

- 80+ population health, data and value based care leaders met to discuss and share on
    - EHR Implementation lessons learned
    - Data governance
    - Staffing
    - Pop health software optimization
    - Risk stratification
    - Optimizing empanelment
    - Data sharing
    - Reducing care gaps

- Materials available here
  https://safetynetinstitute.org/data

Upcoming Dates

Mar 14 (12-1): PRIME/QIP Office Hours

Mar 25 (12-1): QIP Leads Webinar

Mar 27 (12-1) QIP PC4 Webinar: High Quality Asthma Care [link]

HOLD Apr 2(1-2): QIP PY2 Manual Walkthrough Webinar

Apr 11(12-1): PRIME/QIP Office Hours

Apr 22 (12-1): QIP Leads Webinar

M	T	W	Th	F
March				
				1
4	5	6	7	8
11	12	13	14	15
18	19	20	21	22
25	26	27	28	29
April				
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23	24	25	26

SHARE YOUR FEEDBACK!

How did we do?

What did you learn?

Do you have suggestions for future topics or content?

PLEASE COMPLETE OUR POP-UP SURVEY

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