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PRIME Express

February 2018



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I. Policy and Reporting News

- **DY13 Mid-Year Manual Correction.** On February 23, DHCS published a Mid-Year Reporting Manual Corrections with updates to 1.1.7 Initial Population, 3.1 Target Population and 3.1.4 metric specifications (Corrections document and full manuals posted [here](#)*). Members are responsible for adhering to corrections when reporting DY13 MY Data by March 31, 2018.
- **PRIME Reporting Platform.** DHCS will correct the DY13 targets in the reporting platform by March 1.
- **Unearned Funding.** Additional guidance from DHCS/SNI will come via webinar in the next several weeks.
- **APM PRIME Reporting.** To demonstrate compliance with the APM individual contract requirement, all PHS PRIME entities submitted an APM Submission Checklist and contract to DHCS by February 12. We expect an additional reporting form detailing compliance with the aggregate requirement will be developed and distributed to members by DHCS in the next few weeks. For more information, please contact [Allison Homewood](#) (510-874-7115).

II. PRIME Manager Support

- **DHCS PRIME Learning Collaborative.** DHCS and Harbage Consulting launched their 2018 official PRIME Learning Collaborative activities. All PRIME entities were able to volunteer to give feedback via a monthly Learning Collaborative Advisory Committee, which includes SNI staff. Invitations have been sent for a three-part webinar series on the Fundamentals of Quality Improvement. Contact Megan@harbageconsulting.com to receive more information about Learning Collaborative activities.
- **NCQA Audit.** On November 20, NCQA presented a refresher webinar about the optional PRIME audit process (materials posted [here](#)). At the [January PRIME Manager](#) webinar, Natividad shared their PRIME audit experience and system impact. *Reminder:* Please let [SNI](#) know if planning on engaging with an LO for an NCQA PRIME Audit.

III. Implementation Resources

Highlighting resources useful for PRIME program and project implementation. Find more on [SNI Link/PRIME/Project Implementation Resources](#).

- **Perinatal Project Resources.** On the February 12 PRIME Manager meeting, members shared on a number of Project 2.1 resources. Project leads may find the [recording](#) useful, as well as the follow-up documents collected, which have been posted on [SNI Link/PRIME](#). Stay tuned for additional webinar(s) from SNI in the next few months.
- **System Transformation Spotlight:** San Francisco's Call Center. On January 31, leaders from San Francisco Health Network presented on their call center, including implementation, lessons learned, and patient impact, posted on [SNI Link](#).
- **Project 2.2.** As a part of UC Davis' medication reconciliation efforts, and to help improve our HCAHPS scores, the project team developed a script for discharge medications to help improve patient understanding of their med lists used in a pilot. Thanks to [Ed Fink](#) for sharing. [[Project 2.2](#)].

IV. Upcoming Events / Key Dates

Upcoming SNI Events

- **March 1 (Oakland, CA): Behavioral Health Integration Roundtable.** SNI's inaugural ambulatory care roundtable will bring together ambulatory care leaders from public systems to share challenges and successes integrating behavioral

healthcare in primary care settings. Contact [Abby Gonzalez](#) with registration questions.

- **March 2 (12-1): PRIME Office Hours.** SNI to present on metric questions and answers. Materials to be posted on [SNI Link/PRIME/Webinars](#)
- **March 12 (12-1): PRIME Manager Webinar.** UC San Francisco will share on their phone outreach program increasing cancer screenings in primary care. Register [here](#).

Key Dates

- **Mar. 31, 2018** : PRIME Mid-Year DY13 Report Due

About: The PRIME Express is sent every 4th week to CAPH members with information, tools and recent news about PRIME. If you have any topics suggested for a webinar or this Express, please contact [Kristina Mody](#).

All PRIME materials, including this newsletter, are posted on [SNI Link](#). SNI Link is open to all CAPH members with registration.

*Document sharing and discussion board for all PRIME participants can be found on [DHCS' PRIMEOne portal](#). Email PRIME@dhcs.ca.gov to obtain access.

To add or remove people from the PRIME Express please email [Abby Gonzalez](#). Please note that this list is the same as the "PRIME Webinar" distribution list.

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