

**Ambulatory Care Redesign Workshop
Participant Workbook
June 15, 2017**

Initial Table Discussion: Where we are and what we want to improve

1. PRIME measure focus for today

Circle one PRIME measure from each column – perhaps ones where you have the most room for improvement. Keeping these in mind throughout the day should help you make specific plans.

Measures of a single service

CRC screening

Aspirin prescribing in vascular disease

Measures of a long-term care relationship

Diabetes poor control

Tobacco assessment and counseling

Hypertension control

2. Wins and Opportunities

a) List a big achievement for your system in one or more of the foundations of primary care:

- Empanelment
- Team-based care
- Panel management
- Alternative care team encounters

b) What is a next step or challenge to figure out, to reach 90%+ for the measures you circled above?
What is in the way of achieving your goal?

- Empanelment
- Team-based care
- Panel management
- Alternative care team encounters

Initial Table Discussion: Where we are and what we want to improve (continued)

3. Peer Sharing

- Round 1
 - Name of system:
 - Wins and opportunities:

- Round 2
 - Name of system:
 - Wins and opportunities:

- Round 3
 - Name of system:
 - Wins and opportunities:

4. Back With My Team (notes)

Roundtable Discussions

- List 1 question or challenge on a sticky note.
- Sort sticky notes into piles by topic.
- Pick one topic to start with.
- Have someone take notes of your lessons and ideas to share with the whole group.
- Move onto next topic and repeat.

Notes:

Running list: Best ideas from today's sessions, steps to follow up

Process Improvement for Care Team Transformation

Care Team Monitoring and Feedback

Member Spotlight: PHS best practices for PRIME Priority Metric improvement

Roundtable 1

Roundtable 2

Planning time: Putting It All Together

Use this page for notes, questions, doodles, and/or a list of tasks to work from later. Review your notes on priorities, needs, and ideas you captured throughout the day. Decide how to apply today's best ideas to strengthen your system's primary care foundations and achieve breakthrough performance on your top-priority PRIME measures.