

Topic: Data Quality (Processes)

DISCUSSION QUESTIONS

- How do you monitor data quality? What tools do you use?
- What problems/ barriers have you encountered to data quality?
- What has been your strategy to address problems and ensure ongoing data quality?
- How did you develop standardized workflows based on data quality?
- How do you ensure data quality when utilizing multiple data sources?

SHARED ISSUES

SOLUTIONS

Topic: Data Quality (System)

DISCUSSION QUESTIONS

- What are organizational communication strategies around data quality in PRIME?
- How does your governance model (if in practice) support practical data quality?
- How are you keeping momentum going around data quality?
- How are systems with limited resources moving toward greater efficiencies while increasing data quality?

SHARED ISSUES

SOLUTIONS

Topic: Validation

DISCUSSION QUESTIONS

- What is your validation process (who does it, quality/frontline/provider staff)?
- How is validation documented (including local mapping of codes)?
- How thoroughly is data validated?
- After initial validation, how is data validation being tracked on an ongoing basis?
- Does anyone have experience validating data after a new EHR implementation?

SHARED ISSUES

SOLUTIONS

Topic: Data for Improvement

DISCUSSION QUESTIONS

- How are you promoting improvement even when the data is in development or unavailable?
- Now that we have some actionable data, how are other entities taking action and using the data to drive performance?
- Are dashboards being distributed/available to your teams for development?
- How are you motivating the clinic/provider groups to improve quality?

SHARED ISSUES

SOLUTIONS

Topic: Workflows/coding

DISCUSSION QUESTIONS

- How has your system adapted workflows to track PRIME metrics?
- How often does your system reconcile workflows for PRIME metrics?
- How do you collect data when CPT codes are not reliably documented?
- How has your system gone about improving coding practices for data tracking?

SHARED ISSUES

SOLUTIONS