

Tying It All Together

Answer the following questions together as a WIT. Consider the major bodies of work you identified in the morning and the tools for stakeholder engagement discussed in the afternoon.

Mitigating Challenges: Given the work ahead over the next 6 months, what key challenges do you anticipate in waiver/PRIME implementation? Who will you engage to mitigate those challenges and how?

E.g., It will be a challenge to come up with adequate resources to launch new waiver/PRIME programs. We will meet with our local health plan to learn if—in areas where our priorities align—we can reduce resource burden through shared programs (e.g., care management or opiate use reduction), health plan-supported staff trainings, or financial support for technology platforms.

(Please turn the page)

Leveraging Early Wins: Reflecting on the past year, identify key successes in waiver/PRIME planning and development. How will you leverage these early wins to inspire and engage staff and external partners?

E.g., In the past year, we've done a significant amount of work to build our partnership with county behavioral health leaders, in part to lay the foundation for improving BH integration in PRIME and Whole Person Care. We'll develop a process to communicate with primary care managers and front-line staff about those successes, to explain how BH integration activities will affect their daily work, and to answer their questions.