

Kristina Mody

From: Dana Pong
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To: Dana Pong
Subject: PRIME Express Volume #11 (November 2017)
Attachments: Waiver Integration Team Convening_Tentative Agenda_12.6.17.docx; Agenda - PRIME Manager Meeting 2017.12.07.docx

PRIME Express Volume #11: November 2017



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I. Policy and Reporting News

- **DY13 Mid-Year Manual Release.** The DY13 Mid-Year PRIME Reporting Manual will be released by the end of December 2017. NCQA will provide an overview of key changes as a webinar in mid-January 2018. PRIME entities are required to use this manual release for DY13 Mid-Year Reporting in March 2018.
 - [PRIME Specification Update Timing All Metrics v. Nov-2017](#) is posted under the [PRIME Reporting Manual Release schedule](#).
- **DY13 Benchmarks.** By next week, DHCS will be posting updated DY13 benchmarks for a few metrics on PRIMEone. DHCS will send an email to PRIME entities when uploaded to PRIMEone. DHCS is working to correct the DY13 targets currently displayed in the DHCS Reporting Portal.
- **PRIME Evaluator Outreach.** As the [PRIME Evaluation Design](#) is now final and approved by CMS, the evaluator engaged by DHCS, [UCLA Center for Health Policy Research](#), has begun outreach directly to PRIME entities for data collection purposes. DHCS presented an overview of the evaluation on a recent webinar, which is posted on [PRIMEone](#). Please contact [David](#) if you have any additional questions.
- **DY12 Year-End Clinical and Comprehensive Review of Reports – Reminder to CC SNI.** DHCS will be reviewing the DY12 Year-End reports in the next few weeks. If additional clarification is needed, PRIME managers will be contacted by DHCS and will need to respond in no later than 14 calendar days. Please cc [Dana](#) on your responses.

II. PRIME Manager Support

- **December 11 PRIME Manager Webinar.** At our December webinar, we will cover use of eCQMs for PRIME (with a presentation by UC Davis), an update on the APM requirement, and reporting news.
- **PRIME DY12 Reports.** The DY12 Year-End Qualitative Highlights and raw redacted data – including a more user friendly version! - has been posted on SNI Link [here](#). See [WIT Materials](#) for DY12 System-Level Data.
- **Baby Friendly Peer Sharing.** At a recent PRIME Manager webinar, UCSF requested peer-sharing on about Baby Friendly designation. Each PRIME Manager, please respond to [Kristina](#) by **December 15** with the following information and we will share an update at future PRIME Manager webinar:
 - Send examples of policies and visual displays
 - Share who outsourced their training requirements for Baby Friendly, and if so: to what vendors; approximate cost; how did the training go; would you outsource again?
- **DHCS Learning Collaborative Material.** All presentations from the November 16 PRIMEd Conference are now available on [PRIMEone](#) in the '2017 PRIMEd Annual Conference Materials' folder under the 'Learning Collaboratives Material' library, including a presentation of the *Envision 2021* posters in the same location.

- **NCQA Audit.** On November 20, NCQA presented a refresher webinar about the optional audit process; materials and recording will be posted [here](#). *Reminder:* Please let [SNI](#) know if you are planning on engaging with an LO for an NCQA PRIME Audit.

III. Implementation Resources

We've highlighted resources useful for PRIME program and project implementation, more of which are posted on [SNI Link/PRIME/Project Implementation Resources](#).

- **Project 1.2: Disparity Plan Reduction.** Thank you to everybody who attended the Monday, November 13th, PRIME Manager Monthly Forum! We had very rich conversations on disparity reduction plans throughout systems. The following materials may be of use to your disparity reduction leads [[SNI Link/Project 1.2](#)]
 - [Previous Disparities Intervention Planning Webinar with Root Cause Analysis](#) (May 2, 2017)
 - [Improving Cultural Competence to Reduce Health Disparities](#) (AHRQ, 2016)
 - [A Roadmap and Best Practices for Organizations to Reduce Racial and Ethnic Disparities in Health Care](#) (JGIM, 2012)
 - [Finding Answers: Disparities Research for Change](#) (RWJF Program)
 - [NCQA's Multicultural Health Care: A Quality Improvement Guide](#)
- **Project 2.7.** Coalition for Compassionate Care of California has updated their Consensus Standards for Community Based Palliative Care. [[SNI Link/Project 2.7](#)]

IV. Upcoming Events / Key Dates

Upcoming SNI Events

- **December 6-8 (Monterey, CA): CAPH/SNI Annual Conference.** [Registration is now open](#) for the CAPH/SNI Annual Conference! Hear inspiring keynote speakers and network with fellow CAPH peers. You may register for the conference at the member rate, or for the peer meetings only (WIT, PRIME Manager) for no fee at the link.
 - Wednesday December 6: WIT #8 will be held on the Quality Incentive Program (QIP). An agenda is attached.
 - Thursday, December 7: PRIME Manager networking meeting. An agenda is attached.
- **December 11 (12-1): PRIME Manager Webinar.** Presentations and recording links will be posted on [SNI Link/PRIME/Webinars](#)
- **December 18 HCAHPS Best Practices.** UC Irvine and San Mateo will share their work to improve care transitions for patients and strengthen HCAHPS performance in PRIME. Register [here](#).

Key Dates

- **Mar. 31, 2018** : PRIME Mid-Year DY13 Report Due

About: The PRIME Express is sent every 4th week to CAPH members with information, tools and recent news about PRIME. If you have any topics suggested for a webinar or this Express, please contact [Kristina Mody](#).

All PRIME materials, including this newsletter, are posted on [SNI Link](#). SNI Link is open to all CAPH members with registration.

*Document sharing and discussion board for all PRIME participants can be found on [DHCS' PRIMEOne portal](#). Email PRIME@dhcs.ca.gov to obtain access.

To add or remove people from the PRIME Express please email [Abby Gonzalez](#). Please note that this list is the same as the "PRIME Webinar" distribution list.

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