

## Kristina Mody

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**From:** Dana Pong  
**Sent:** Tuesday, October 31, 2017 2:54 PM  
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**Subject:** PRIME Express Volume #10 (October 2017)

### PRIME Express Volume #10: October 2017



***Congratulations to all the PRIME teams who completed the milestone of DY12 Year-End Reporting!***

#### Contents:

- I. [Policy and Reporting Updates](#)
- II. [PRIME Manager Support](#)
- III. [Implementation Tools](#)
- IV. [Upcoming Events/Key Dates](#)

#### I. Policy and Reporting News

- **DY13 Target Rates.** On October 19 DHCS communicated that there are incorrect DY13 Target Rates on the PRIME Reporting Platform. The DHCS team is currently working with their IT team to fix this issue and will let PRIME entities know as soon as it is resolved.
- **PRIME Evaluator Outreach.** As the [PRIME Evaluation Design](#) is now final and approved by CMS, the evaluator engaged by DHCS, [UCLA Center for Health Policy Research](#), has begun outreach directly to PRIME entities for data collection purposes. DHCS will be coordinating an introductory webinar regarding the evaluation with UCLA Center for Health Policy Research in the next few weeks. Please contact [David](#) if you have any questions.
- **DY12 Year-End Clinical and Comprehensive Review of Reports – Reminder to CC SNI.** DHCS will be reviewing the DY12 Year-End reports by November 20. If additional clarification is needed, PRIME managers will be contacted by DHCS and will need to respond in no later than 14 calendar days. Please cc [Dana](#) on your responses.
- **DY12 Approvals and Payment Timeline.** See below for a calendar developed by DHCS for DY12 approvals and payments.

No Later Than:	Action Item:
September 30, 2017	PRIME DY 12 Year-End reports due to DHCS
October 13, 2017	<ol style="list-style-type: none"><li>1. DHCS completeness reviews occur by 10/13/17.</li><li>2. DHCS PRIME liaisons email their DPH entities and Coalinga:<ul style="list-style-type: none"><li>○ Excel workbook – a calculator for allocation and eligible amounts.</li><li>○ Excel sheet – a <i>Supplemental Funds Claiming Sheet</i>, for each entity to identify how to reclaim its unearned funds.</li></ul></li></ol>
October 16, 2017	Intergovernmental Transfer (IGT) requests for non-federal share issued by DHCS to entities.
October 31, 2017	<ol style="list-style-type: none"><li>1. DY12 PRIME payments, federal and non-federal share, issued by DHCS to entities.</li><li>2. <i>Supplemental Funds Claiming Sheet</i> due to DHCS from DPH PRIME entities.</li></ol>

November 20, 2017	DPHs receive clinical and comprehensive feedback from DHCS. Per STCs timelines, entities have 14 calendar days to respond to DHCS based on the date received.
December 15, 2017	DPH reports closed out.
December 29, 2017	Supplemental IGTs for reclaiming unearned funds issued to DPHs.
January 15, 2018	Supplemental PRIME payments for reclaiming DY 12 unearned funds paid to DPH entities and Coalinga.

## II. PRIME Manager Support

- **PRIME DY12 Reports.** The DY12 Year-End Qualitative Highlights report has been posted [here](#). Raw redacted data will available in the next week or so; PRIME Managers will receive an email when it is posted. See [WIT Materials](#) for DY12 System-Level Data.
- **Unearned Funding Calculator.** If PRIME Managers have any questions with the customized Unearned Funding calculators they received, please contact [Dana](#).
- **Baby Friendly Peer Sharing.** At a recent PRIME Manager webinar, UCSF requested peer-sharing on about Baby Friendly designation. Each PRIME Manager, please respond to [Kristina](#) by **November 3** with the following information and we will share an update at future PRIME Manager webinar:
  - Send examples of policies and visual displays
  - Share who outsourced their training requirements for Baby Friendly, and if so: to what vendors; approximate cost; how did the training go; would you outsource again?
- **REAL/SOGI Leads.** Per member request, SNI has collected [contact information for REAL/SOGI leads](#) available on SNI Link. If you have any corrections or additions to this list please contact [Abby](#).
- **NCQA Audit.** *Reminder:* Please let [SNI](#) know if you are planning on engaging with an LO for an NCQA PRIME Audit. The [May 8 PRIME Manager webinar deck](#) (slide 26) has the most up-to-date LO list.

## III. Implementation Resources

We've highlighted resources useful for PRIME program and project implementation, more of which are posted on [SNI Link/PRIME/Project Implementation Resources](#).

- **PRIME DY12 Data Summit.** Attendees at the October 12 DY12 Data Summit shared key reporting wins and lessons for DY12, and tactics for reporting success in DY13. Materials, including the dashboards on display, are posted on [SNI Link/PRIME DY12](#).
- **Waiver Integration Team #7.** On October 25, SNI brought together Waiver Integration Teams to review where their system stands in relation to others in DY12, discuss trends in performance across systems, and apply a framework to consider waiver sustainability. Additionally, WITs heard updates about the Managed Care Rule. Materials are posted on [SNI Link/WIT](#).
- **Adverse Childhood Events Screening [Project 2.4].** Dr. Nadine Burke Harris of the Center for Youth Wellness presented on Primary Care Screening Tools for Adverse Childhood Events (ACE) and the webinar is posted [[SNI Link/PRIME/Project 2.4](#)].
- **Choosing Wisely [Project 3.2].** [How can I implement Choosing Wisely in my own practice or health system?](#) rounds up resources to align current practice with the campaign [posted on [SNI Link/PRIME/Project 3.2](#)].

## IV. Upcoming Events / Key Dates

### Upcoming SNI Events

- **HCAHPS Best Practices.** UC Irvine and San Mateo will share their work to improve care transitions for patients and strengthen HCAHPS performance in PRIME. *This webinar is being rescheduled because the original date conflicts with travel for the DHCS Learning Collaborative.*
- **November 13 (12-1): PRIME Manager Webinar: REAL/SOGI Disparity Reduction Plans.** Hear how systems are developing their PRIME disparity reduction plans, including identifying target populations, prioritizing metrics for improvement, and designing interventions to reduce disparities in care. SNI will synthesize members' disparity

reduction plans and share back common themes and approaches, as well as anticipated challenges. Presentations and recording links will be posted on [SNI Link/PRIME/Webinars](#).

- **PRIME Managers**, please share the November 13 invitation with your REAL/SOGI leads.
- **November 20 (9-10): Quality Incentive Program (QIP)**. SNI will present the most current information about the Quality Incentive Program, which is under review by CMS. Register [here](#).
- **November 20 (12-1): NCQA Audit Overview**. NCQA will present on the PRIME audit process for DPH and DMPH audiences. PRIME entities should attend if they were unable to attend the January 2017 webinar or would like a refresher. Register [here](#).
- **November 30 (12-1): Tools to implement Patient Centered Medical Homes in the Safety Net**. Qualis Health will share several new tools and processes for implementing the Patient Centered Medical Home model, based on an assessment of clinics at three member systems: Los Angeles Department of Health Services, Riverside University Health System, and San Mateo Medical Center. Register [here](#).
- **December 6-8 (Monterey, CA): CAPH/SNI Annual Conference**. [Registration is now open](#) for the CAPH/SNI Annual Conference! Hear inspiring keynote speakers and network with fellow CAPH peers. You may register for the conference at the member rate, or for the peer meetings only (WIT, PRIME Manager) for no fee at the link. Early bird pricing ends November 10.
  - Wednesday December 6: WIT #8 will be held on the Quality Incentive Program (QIP).
  - Thursday, December 7: PRIME Manager networking meeting. Agenda to be released in November. If you have any suggestions on topics or formats please email [Kristina](#).

#### Upcoming DHCS Events

- **Wednesday, November 15:** PRIME Learning Collaborative Annual Conference will be held at the [Sheraton Grand Sacramento](#) beginning at 8:30 a.m. and concluding by 4:00 p.m. On September 20, PRIME Leads received a draft agenda and registration link. Contact your PRIME Liaison for additional information.

#### Key Dates

- **Oct. 31, 2017**
  - DY12 PRIME payments, federal and non-federal share, issued by DHCS to entities.
  - Supplemental Funds Claiming Sheet due to DHCS from DPH PRIME entities.

**About:** The PRIME Express is sent every 4<sup>th</sup> week to CAPH members with information, tools and recent news about PRIME. If you have any topics suggested for a webinar or this Express, please contact [Kristina Mody](#).

All PRIME materials, including this newsletter, are posted on [SNI Link](#). SNI Link is open to all CAPH members with registration.

\*Document sharing and discussion board for all PRIME participants can be found on [DHCS' PRIMEOne portal](#). Email [PRIME@dhcs.ca.gov](mailto:PRIME@dhcs.ca.gov) to obtain access.

To add or remove people from the PRIME Express please email [Abby Gonzalez](#). Please note that this list is the same as the "PRIME Webinar" distribution list.

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