

Kristina Mody

From: Dana Pong
Sent: Tuesday, September 26, 2017 11:15 AM
To: Dana Pong
Subject: PRIME Express Volume #9 (September 2017)
Attachments: RE: Metrics 1.2.11 and 1.2.13 – REAL and SO/GI Data Collection "as of the last day of the MP"

PRIME Express Volume #9: September 2017



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I. Policy and Reporting News

- **PRIME Reporting Portal for DY12.** The [PRIME Reporting Portal](#) is now open for DY 12 Year-End Reporting and will remain open until 11:59 PM on Saturday, September 30, 2017. Technical support from DHCS will be available until 4:00 PM on Friday, September 29, 2017.
- **DY12 Clarification on Metrics 1.2.11 and 1.2.13.** See attached email communication for clarification that for DY12 reporting, DHCS is allowing PRIME entities to capture data for Metrics 1.2.11 and 1.2.13 at any point up to and including 9/30/2017.
- **PRIME DY12 Data Sharing with SNI.** A reminder to please email [Dana](#) by Monday October 2
 1. DY12 PRIME Excel and PDF download via encryption (see [instructions](#))
 2. Disparity Reduction Plan (not required to submit to DHCS)
- **DY12 Year-End Administrative Review of Reports – Reminder to CC SNI.** DHCS will be reviewing the DY12 Year-End reports before approving them for payment and issuing IGTs. If additional clarification is needed, PRIME managers will be contacted by DHCS and will need to respond in no later than 14 calendar days. Please cc [Dana](#) on your responses.
- **PRIME Policy Letter 17-009.** On September 15, DHCS released [PRIME Policy Letter 17-009](#), requiring the increase of decimal places of performance rate XX% to XX.XX%, which allows more granular capture of performance improvement. The letter is effective retroactively and going forward, requiring re-submissions of DY11 and DY12 Mid Year data by 9/30/17.
- **PRIME Evaluator Outreach.** As the [PRIME Evaluation Design](#) is now final and approved by CMS, the evaluator engaged by DHCS, [UCLA Center for Health Policy Research](#), has begun outreach directly to PRIME entities for data collection purposes. Please contact [Kristina](#) if you have any questions about this process.

II. PRIME Manager Support

- **Unearned Funding Calculator.** PRIME Managers will receive a customized Unearned Funding calculator today in preparation for the webinar on Thursday 9/28 (12-1). Please spend some time with the calculator and bring any questions to the webinar.
- **Baby Friendly Peer Sharing.** At a recent PRIME Manager webinar, UCSF requested peer-sharing on about Baby Friendly designation. Each PRIME Manager, please respond to [Kristina](#) by **October 13** with the following information and we will share an update at the October PRIME Manager webinar :
 - Send examples of policies and visual displays

- Share who outsourced their training requirements for Baby Friendly, and if so: to what vendors; approximate cost; how did the training go; would you outsource again?
- **REAL/SOGI Leads.** Per member request, SNI has collected [contact information for REAL/SOGI leads](#) available on SNI Link. If you have any corrections or additions to this list please contact [Abby](#).
- **Topics for 10/16/17 PRIME Manager Webinar.** What would you like SNI to present on in October? Contact [Kristina](#) if you have any suggestions for topics, and/or would like to host a “peer hot topic.”
- **NCQA Audit.** *Reminder:* Please let [SNI](#) know if you are planning on engaging with an LO for an NCQA PRIME Audit. The [May 8 PRIME Manager webinar deck](#) (slide 26) has the most up-to-date LO list.

III. Implementation Resources

We’ve highlighted resources useful for PRIME project implementation, more of which are posted on [SNI Link/PRIME/Project Implementation Resources](#).

- **Care Teams webinar.** On August 25, San Mateo shared their efforts to establish and maintain high-functioning teams over time, and Kern discussed how they’ve structured their comprehensive medical homes to serve patients with varying acuities and needs ([SNI Link/Ambulatory Care](#)).

IV. Upcoming Events / Key Dates

Upcoming SNI Events

- **September 27 (12-1): Adverse Childhood Events Screening.** Learn about Primary Care Screening Tools for Adverse Childhood Events (ACE) with Dr. Nadine Burke Harris of the Center for Youth Wellness. The webinar will be recorded and saved on [SNI Link/PRIME/Project 2.4](#). Register [here](#).
- **September 28 (12-1): Unearned Funding Webinar with DHCS.** Join SNI and DHCS for information about the unearned funding, including a new calculator tool. Register [here](#).
- **October 2 (12-1): Data for Improvement Webinar: Technology for Visualization with Intrepid Ascent.** Join Alex Horowitz and John Weir from Intrepid Ascent to share trends and tips for technology supporting data visualization. The webinar will be recorded and all materials will be saved on [SNI Link/Data](#). Register [here](#).
- **October 12 (Oakland, CA): PRIME DY12 Data Summit.** PRIME Managers and data leads will share lessons learned about reporting in the course of PRIME DY12. An agenda can be found [here](#). Register [here](#), and learn more about pre-work for attendees.
- **October 16 (12-1): PRIME Manager Webinar.** Presentations and recording links will be posted on [SNI Link/PRIME/Webinars](#).
- **October 25 (Burbank, CA): WIT #7.** Waiver Integration Teams will review PRIME DY12 and understand strategic planning implications. Register [here](#). Agenda to be released week of October 2.
- **November 13 (12-1): PRIME Manager Webinar: REAL/SOGI Disparity Reduction Plans.** Hear how systems are developing their PRIME disparity reduction plans, including identifying target populations, prioritizing metrics for improvement, and designing interventions to reduce disparities in care. SNI will synthesize members’ disparity reduction plans and share back common themes and approaches, as well as anticipated challenges. Presentations and recording links will be posted on [SNI Link/PRIME/Webinars](#).
 - **PRIME Managers**, please share the November 13 invitation with your REAL/SOGI leads.
- **November 14 (12-1:) HCAHPS Best Practices.** UC Irvine and San Mateo will share their work to improve care transitions for patients and bolster HCAHPS performance in PRIME. Presentations and recording links will be posted on [SNI Link/PRIME/Project 2.2](#). Register [here](#).
 - **PRIME Managers**, please share the November 14 invitation with those responsible for HCAHPS or Patient Experience at your organization.
- **December 6-8 (Monterey, CA): CAPH/SNI Annual Conference.** [Registration is now open](#) for the CAPH/SNI Annual Conference! Hear inspiring keynote speakers and network with fellow CAPH peers. You may register for the conference at the member rate, or for the peer meetings only (WIT, PRIME Manager) for no fee at the link.
 - Wednesday December 6: WIT #8 will be held. Topic to be released in November.
 - Thursday, December 7: PRIME Manager meeting. Agenda to be released in November. If you have any suggestions on topics or formats please email [Kristina](#).

Upcoming DHCS Events

- **Wednesday, November 15:** PRIME Learning Collaborative Annual Conference will be held at the [Sheraton Grand Sacramento](#) beginning at 8:30 a.m. and concluding by 4:00 p.m. On September 20, PRIME Leads received a draft agenda and registration link. Contact your PRIME Liaison for additional information.

Key Dates

- **Sept. 30, 2017**
 - DY12 Year-End Report due to DHCS
 - For those doing Project 1.7 *Obesity Prevention and Healthier Foods*, remember to submit your Hospital Healthier Food Plan to PRIME@dhcs.ca.gov

About: The PRIME Express is sent every 4th week to CAPH members with information, tools and recent news about PRIME. If you have any topics suggested for a webinar or this Express, please contact [Kristina Mody](#).

All PRIME materials, including this newsletter, are posted on [SNI Link](#). SNI Link is open to all CAPH members with registration.

*Document sharing and discussion board for all PRIME participants can be found on [DHCS' PRIMEOne portal](#). Email PRIME@dhcs.ca.gov to obtain access.

To add or remove people from the PRIME Express please email [Abby Gonzalez](#). Please note that this list is the same as the "PRIME Webinar" distribution list.

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